PF441 RSPO Public Summary Report Revision 4 (November /2016)

### RSPO PRINCIPLE AND CRITERIA – RECERTIFICATION ASSESSMENT Public Summary Report

### PT. Agro Indomas (Central Kalimantan)

Client company Address: <u>Menara Global, 16th Floor,</u> <u>Jl. Jenderal Gatot Subroto Kav.27,</u> <u>Jakarta - Indonesia</u>

Certification Unit: Terawan Palm Oil Mill and its Supply Base

> Location of Certification Unit: Km.75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province, Indonesia

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### Section 1: Scope of the Certification Assessment

1. Company Details			
RSPO Membership Number	1-0175-14-000-00	Date	2 <sup>nd</sup> December 2014
Company Name	PT. Agro Indomas (Central Kalimanta	n)	
Address	Head Office:		
	Menara Global, 16 <sup>th</sup> Floor,		
	Jl. Jenderal Gatot Subroto Kav.27,		
	Jakarta – Indonesia		
	Site:		
	KM.75 Sampit – Pangkalan Bun,		
	Seruyan Regency,		
	Kalimantan Tengah Province,		
	Indonesia		
Subsidiary of (if applicable)	Goodhope Asia Holdings Ltd.		
Contact Name	Mr. Wilton Simanjuntak		
Website	www.goodhopeasia.com	E-mail	wiltons@goodhope-id.com
Telephone	+62 21 52892260	Facsimile	

2. Certification Information							
Certificate Number	r	RSP0586145		Date	18/09/201	2	
Scope of Certificati		Production of CPO and PK at Terawan Palm Oil Mill with Terawan Estate, Teluk Ulin Estate, Lampasa Estate and RIM Capital Estate; and Lampasa Plasma, a scheme smallholder fully managed by Lampasa Estate - as supply bases. The Palm Oil Mill capacity is 90 tons FFB/hour.					
Certificate				Certificate Issued by Expiry I			
EMS 556263		ISO 14001		BSI		14/09/2018	
OHS 556265	OHSAS			BSI		14/01/2020	



3. Location(s) of Mill & Supply Bases							
Name	Leasting May Deference #1	GPS	GPS				
(Mill / Supply Base)	Location [Map Reference #]	Easting	Northing				
Terawan POM	KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province - Indonesia	112 <sup>0</sup> 22′ 25.11″ E	2 <sup>0</sup> 33′ 35.84″ S				
Terawan Estate	KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province - Indonesia	112 <sup>0</sup> 20' 40.32″ E	2 <sup>0</sup> 33′ 17.03″ S				
Lampasa Estate	KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province - Indonesia	112 <sup>0</sup> 19′ 30.11″ E	2 <sup>0</sup> 37′ 5.72″ S				
Teluk Ulin Estate	KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province - Indonesia	112 <sup>0</sup> 20′ 30.09″ E	2 <sup>0</sup> 34′ 55.29″ S				
RIM Capital Estate	KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province - Indonesia	112 <sup>0</sup> 15′ 54.30″ E	2 <sup>0</sup> 43' 29.12" S				
Lampasa Plasma	Lampasa Village, Danau Sembuluh District, Seruyan Regency, Kalimantan Tengah Province - Indonesia	112 <sup>0</sup> 18′ 12.67″ E	2 <sup>0</sup> 36′ 52.17″ S				

4. Description of Supply Base							
Estate	Mature (ha)	Immature (ha)	Infrastructure & Other (ha)	HCV (ha)	Total Planted (ha)	Total Hectarage	% of Planned
Terawan Estate	3,338.00	3.40	584.76	70.84	3,341.40	3,997	85.00
Lampasa Estate	3,216.70	13.20	212.41	361.69	3,229.90	3,804	84.64
Teluk Ulin Estate	3,105.60	0	55.47	205.93	3,105.60	3,367	92.04
RIM Capital Estate	2,445.40	15.40	162.61	876.59	2,460.80	3,500	59.08
Lampasa Plasma	399.00	0	0	0	399.00	399.00	100.00
Total	12,504.70	32.00	1015.25	1,515.05	12,536.70	15,067	80.46

5. Plantings & Cycle								
		A	ge (Years)			1	Fonnage / Yea	r
Estate	0 – 3	4 – 10	11 – 20	21 – 25	26 – 30	Estimated (Previous Year)	Actual (This Year)	Forecast (Next Year)
Terawan Estate	3.40	654.70	3,082.30	0	0	74,097	76,755	80,361
Lampasa Estate	13.20	97.80	3,118.90	0	0	72,032	66,258	75,860
Teluk Ulin Estate	0	8.50	3,097.10	0	0	68,841	70,549	72,411
RIM Capital Estate	15.40	2,445.40	0	0	0	47,428	47,058	49,058
Lampasa Plasma	0	399	0	0	0	1,320	1,426	1,344
Total	32.00	3,206.40	9,298.30	0	0	263,988	262,046	279,034

6. Certified Tonnage of FFB (Own Certified Scope)							
Falada	Tonnage / year						
Estate	Estimated (Sept'16-Aug'17)	Actual (Sept'16-Aug'17)	Forecast (Sept'17-Aug'18)				
Terawan Estate	74,097	76,755	80,361				
Lampasa Estate	72,032	66,258	75,860				
Teluk Ulin Estate	68,841	70,549	72,411				
RIM Capital Estate	47,428	47,058	49,058				
Lampasa Plasma	1,320	1,426	1,344				
Total	263,988	262,046	279,034				

7. Non-Certified Tonnage of FFB (outside supplier – excluded from certificate) if applicable							
Independent FFB Tonnage / year							
Supplier	Estimated (Sept'16-Aug'17)	Actual (Sept'16-Aug'17)	Forecast (Sept'17-Aug'18)				
Third-party FFB suppliers	4,561	6,390	8,558				

8. Certified Tonnage										
Mill	Estimated (Sept'16-Aug'17)			Actua	Actual (Sept'16-Aug'17)			Forecast (Sept'17-Aug'18)		
MIII	FFB	СРО	РК	FFB	СРО	РК	FFB	СРО	РК	
Terawan POM	263,988	58,366	13,741	262,046	52,491	11,361	279,033	60,690	13,952	
Total	263,988	58,366	13,741	262,046	52,491	11,361	279,033	60,690	13,952	

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### **Section 2: Assessment Process**

#### **Certification Body:**

BSI Services Malaysia Sdn Bhd, (ASI Accreditation Number: RSPO-ACC-19) Unit 3, Level 10, Tower A The Vertical Business Suites, Bangsar South No. 8, Jalan Kerinchi 59200 Kuala Lumpur Tel +603 2242 4211 Fax +603 2242 4218 Nicholas Cheong: <u>Nicholas.Cheong@bsigroup.com</u> www.bsigroup.com

BSI is a leading global provider of management systems assessment and certification, with more than 60,000 certified locations and clients in over 100 countries. BSI Standards is the UK's National Standards Body. BSI provides independent, third-party certification of management systems. BSI is ASI Accredited (RSPO-ACC-19) to conduct RSPO assessment since 31/10/2014 with accredited office located at Kuala Lumpur, Malaysia and an office at Singapore, Jakarta, Bangkok and Australia which involve in RSPO Certification Program.

#### Assessment Methodology, Programme, Site Visits

The re-certification assessment was conducted from 28-31<sup>st</sup> August 2017. The audit programme is included as Appendix D. The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. Mill was audited together with the sample estates. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HCVs, declared conservation areas and local communities.

The Major NC close out on-site assessment was conducted on 24-25<sup>th</sup> October 2017. The audit programmes are included as Appendix D.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. RSPO Principles & Criterias INA NI 2016 and RSPO Supply Chain Certification Standard 2014 were used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment.

The approach to the audit was to treat the mill and its supply base as an RSPO Certification Unit. The mill was audited together with the estates (or smallholders) of its supply base. The estates sample were determined based on formula  $N = 0.8\sqrt{y}$  where y is the number of estates. There was no sampling of smallholder, because the scheme smallholder was fully managed by company, thus treated the same as part of estate audit. Audit team made interview with scheme smallholder comittee, to discuss performance of management.

Meetings were held with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and these have been incorporated into the assessment findings.

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Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Appendix E.

All the previous nonconformities are remains closed. The assessment findings for the initial assessment are detailed in Section 3.3.

This report is structured to provide a summary of assessment finding as attached in the Appendix A. The assessment was based on random samples and therefore nonconformities may exist that have not been identified.

This report was externally reviewed by RSPO approved Certification Reviewer prior to certification decision by BSI.

## The following table would be used to identify the locations to be audited each year in the 5 year cycle

1. Assessment Program							
Name (Mill / Supply Base)	Year 1 (Recertification)	Year 2 (ASA 1)	Year 3 (ASA 2)	Year 4 (ASA 3)	Year 5 (ASA 4)		
Terawan POM	x	Х	x	x	x		
Terawan Estate		х		x			
Teluk Ulin Estate	x		x				
Lampasa Estate		х	x		x		
RIM Capital Estate	x			x	x		

### Tentative Date of Next Visit: September 10, 2018 - September 13, 2018

#### **Total No. of Mandays: 10**

#### **BSI Assessment Team:**

#### <u> Pratama Sedayu – Auditor (Lead Auditor)</u>

He graduated from University of Jenderal Soedirman on 2008, majoring in Social Economic of Agriculture. He involved in RSPO certification since 2009 as a team member subsequently as a Lead Auditor, covering assessment against RSPO P&C in Indonesia, Malaysia, Thailand, Papua New Guinea, and Liberia. He completed the ISO 9001, ISO 14001, OHSAS 18001 Lead Auditor Course, HCV Identification and Management; ISPO Lead Auditor endorsed Course and RSPO P&C and RSPO SCCS Lead Auditor endorsed Courses. During this assessment, he assessed on the aspects of estate best practices, environment, OHS, and Smallholder audits. He is fluently speaking in English and Bahasa Indonesia.



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#### Nanang Mualib – Team member

He holds a Bachelor degree in Forestry Technology from Bogor Agriculture University, 1999. He has 4 years experience worked in the Forest plantation company in Indonesia, and has experiences involves in the several RSPO certification audits as team member. He has attended the 5 days RSPO P&C Certification System Assessment Training held by PT. Mutuagung Lestari on 2009 as well as 5 days ISO 9001 auditor training on 2009. He has completed the RSPO endorsed Lead Auditor Course in 2017. He has been approved as an HCV Assessor under RSPO Scheme. He has been involved in many assessment related to the Forestry and Sustainable oil palm certification in Indonesia. He has experienced involves in RSPO certification assessments more than 15 different oil palm organizations (including mills and estates) in Indonesia. He is also familiar with RSPO P&C Certification assessment and qualified as audit team member. During this assessment, he assessed on the aspect of Legal, HCV identification and management, and also social community engagement and stakeholder consultation as well as smallholder audits.

#### <u>Imam Fakhrurozi – Team Member</u>

Imam holds degree in Agriculture Technology and graduated from Gadjah Mada University, Yogyakarta on 2011. He had 2 (two) years working experience related to oil palm industry, as a sustainability and HSE officer in oil palm Plantation Company in Indonesia. Imam has completed a number of relevant trainings, the training includes ISO 9001:2008 and EMS 14001:2004 Lead Auditor, Lead Auditor of SMK3, RSPO P&C Lead auditor endorsed course. Currently he works for BSI Group based in Jakarta office. He is one of the BSI qualified RSPO auditor. He had been involved in RSPO auditing since 2015. During this assessment, he assessed on the aspects of mill and estate best practices, environment and OHS.

#### **Accompanying Persons: Nil**

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### **Section 3: Assessment Findings**

### 3.1 Details of audit results are provided in the following Appendix:

- $\boxtimes$  Goodhope Asia Holdings Ltd. Time Bound Plan
- □ RSPO Group Certification Standard 2016 Checklist
- □ RSPO P&C for Smallholders TH-WG 2012 Checklist
- □ RSPO P&C GN-NIWG 2010 Checklist
- $\boxtimes$  RSPO P&C INA-NIWG 2016 Checklist
- □ RSPO P&C PNG-NIWG 2016 Checklist
- □ RSPO P&C SI-NIWG 2010 Checklist
- □ RSPO P&C MY-NIWG 2014 Checklist
- □ RSPO P&C TH-WG 2011 Checklist
- $\boxtimes$  RSPO Supply Chain Certification Checklist November 2014
- □ RSPO P&C 2013 Generic Checklist

### 3.2 Progress against Time Bound Plan

Time Bound Plan						
Requirement	Remarks	Compliance				
Summary of the Time Bound P	Plan					
Does the plan include all subsidiaries, estates and mills?	Yes. The Goodhope Asia Holding Plc.'s timebound plan include all subsidiaries, estates and mills.	Yes				
<ul> <li>Is the time bound plan challenging?</li> <li>Age of plantations.</li> <li>Location.</li> <li>POM development</li> <li>Infrastructure.</li> <li>Compliance with applicable law.</li> </ul>	The timebound plan has put all estate and mills. Based on interview with management, the timebound plan has put consideration towards plantation age (mature vs immature palm), location, mill construction plan, compliance with applicable law (obtain HGU, IUP, etc.). The management has also considering the precautionary approach for new development.	Yes				
Have there been any changes since the last audit? Are they justified?	There is a change in the time bound plan, due to a memorandum for stop-work issued by the RSPO. These was related to complaint on non-certified company under Goodhope. The parent company, Goodhope Asia Holdings Ltd. was issued with Precautionary Measures (Stop Work Order) adopted by RSPO Complaints Panel – effective on 28 <sup>th</sup> April 2017. The RSPO decision made on basis that some of the non-certified companies/subsidiaries under Goodhope Asia Holdings Ltd., deemed to breach the RSPO Principles and Criteria 7.3.	Yes				

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	The RSPO Complaints Panel, determines the following: - Both the HCV Assessments related to PT. Nabire Baru and PT. Agrajaya Baktitama are found to be of poor quality and inadequate in establishing that potential HCV Areas have been set aside for management, monitoring and conservation. This is deemed to be a breach of RSPO Principles of Criteria (P & C) 7.3; - Goodhope Asia Holdings Ltd. is required to submit a full Land Use Change Analysis (LUCA), since November 2005, for PT. Nabire Baru and PT Agrajaya Baktitama; - Goodhope Asia Holdings Ltd. is required to re-do its HCV Assessment for PT Nabire Baru and PT Agrajaya Baktitama for the entire management unit;	
If there have been changes, what circumstances have occurred?	As explained above, there is a change in the time bound plan, due to a memorandum for stop-work issued by the RSPO. These was related to complaint on non-certified company under Goodhope.	Yes
	Goodhope Asia Holdings Ltd., required to meet milestones and timeline, to complete LUC Analysis for PT. Nabire Baru by end of July 2017; re-conduct the HCV Assessment for PT. Nabire Baru and PT. Agrajaya Baktitama by end October 2017; Complete the LUC Analysis for PT. Sariwana Adiperkasa, PT. Batumas Sejahtera, PT. Sawit Makmur Sejahtera, PT. Sinar Sawit Andalan, PT. Sumber Hasil Prima by end January 2018; on the basis of LUC Analysis, to re-conduct HCV Assessment for PT. Sariwana Adiperkasa, PT. Batumas Sejahtera, PT. Sawit Makmur Sejahtera, PT. Sinar Sawit Andalan, PT. Sumber Hasil Prima by end April 2018;	
Have there been any stakeholder comments?	Yes. There was a complaint for non-certified company under Goodhope that leads to stop work order from RSPO Complaints Panel. The stakeholder comments comes from NGO Yayasan Pusaka against PT. Nabire Baru. The complaint then logged into RSPO - Complaints.	Yes
Have there been any newly acquired subsidiaries?	There is no newly acquired subsidiary.	Yes
Have there been any isolated lapses in implementation of the plan?	There is an isolated lapse in implementation of the plan. Audit team noticed a change in the audit plan, due to stop work order, issued by RSPO.	Yes
Un-Certified Units or Holdings		
Did the company conduct	Yes. Each company/subsidiaries under Goodhope	Yes

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an internal audit? If so, has a positive assurance statement been produced?	Asia Holdings Ltd. conduct and internal audit against RSPO P&C INA NI 2016. Internal audit for PT. Nabire Baru (non-certified company) carried out on 27-29 <sup>th</sup> February 2017; Internal audit for PT. Agrajaya Baktitama (non- certified company) carried out on 10-12 <sup>th</sup> July 2017; Internal audit for PT. Agro Indomas – East Kalimantan (non-certified company) carried out on 17-19 <sup>th</sup> May 2017;	
<ul> <li>No replacement after dates defined in NIs Criterion 7.3:</li> <li>Primary forest.</li> <li>Any area identified as containing High Conservation Values (HCVs).</li> <li>Any area required to maintain or enhance HCVs in accordance with RSPO criterion 7.3.</li> </ul>	Based on initial database, from HCV assessment carried out to non-certified companies/subsidiaries under Goodhope Asia Holdings Ltd., there was no replacement/conversion of primary forest and/or any area containing HCV and/or any area required to maintain HCV. However, it was known that RSPO Complaint Panel requested Goodhope Asia Holdings Ltd to re-do HCV Assessment and LUC Analysis for seven (7) of the companies under Goodhope's subsidiaries: PT. Nabire Baru, PT. Sariwana Adiperkasa, PT. Batumas Sejahtera, PT. Agrajaya Baktitama, PT. Sawit Makmur Sejahtera, PT. Sinar Sawit Andalan, PT. Sumber Hasil Prima.	Yes
	<ul> <li>Goodhope has made a summary of their progress to resolve the issue in their website. Based on the document review upon Goodhope's Journey to Sustainability, progress being made inline with RSPO milestone (and guidance). Goodhope had prepared action plan and implemented to meet timeline from RSPO:</li> <li>Ata-marie and Ekologika are to perform HCV, HCS, LUC Analysis for PT. Nabire Baru and PT. Sariwana Adi Perkasa on May 2017.</li> <li>Ata-marie and Ekologika are to perform HCV, HCS, LUC Analysis for PT. Agrajaya Baktitama, PT. Batumas Sejahtera and PT. Sawit Makmur Sejahtera on July 2017.</li> <li>Daemeter is going to conduct HCV, HCS, LUC Analysis for PT. Sumber Hasil Prima and PT. Sinar Sawit Andalan on July 2017.</li> </ul>	
Any new plantings since January 1 <sup>st</sup> 2010 must comply with the RSPO New Plantings Procedure.	The parent company, Goodhope Asia Holdings Ltd. was issued with Precautionary Measures (Stop Work Order) adopted by RSPO Complaints Panel – effective on 28 <sup>th</sup> April 2017. The RSPO decision made on basis that some of the non-certified companies/subsidiaries under Goodhope Asia Holdings Ltd., deemed to breach the RSPO Principles and Criteria 7.3. Goodhope had prepared action plan and implemented as per timeline, to be in compliance with RSPO New Planting Procedure 2015:	Yes

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Any Land conflicts are being	<ul> <li>Ata-marie and Ekologika are to perform HCV, HCS, LUC Analysis for PT. Nabira Baru and PT. Sariwana Adi Perkasa on May 2017.</li> <li>Ata-marie and Ekologika are to perform HCV, HCS, LUC Analysis for PT. Agrajaya Baktitama, PT. Batumas Sejahtera and PT. Sawit Makmur Sejahtera on July 2017.</li> <li>Daemeter is going to conduct HCV, HCS, LUC Analysis for PT. Sumber Hasil Prima and PT. Sinar Sawit Andalan on July 2017.</li> <li>Based on websearch, document review and</li> </ul>	Yes
resolved through a mutually agreed process, e.g. RSPO Grievance procedure or Dispute Settlement Facility, in accordance with RSPO criteria 6.4, 7.5 and 7.6.	evaluation upon complaints in the RSPO – Complaint Panel, it was noted that a land conflict was identified in one of the non-certified company in Nabire, Papua. The stakeholder comments from NGO Yayasan Pusaka against PT. Nabire Baru. The complaints related to land grabbing, deforestation, failure to follow FPIC process in Nabire, Papua – Indonesia. The comment then then logged into RSPO complaint.	
	<ul> <li>Audit team reviewed the progress of the complaint resolution from RSPO Complaint Panel. Based on document review upon RSPO Case Tracker – synopsis as follows: <ul> <li>17<sup>th</sup> July 2017, Secretariat notifies the company on the complaint and waiting company to give response;</li> <li>24<sup>th</sup> August 2017, Complaint Panel directed RSPO Seretariat to follow up on the administrative high court judgement;</li> <li>30<sup>th</sup> August 2017, RSPO secretariat has sent and email to the complainant and the company, asking for the copy of court decision;</li> </ul> </li> </ul>	
Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO criterion 6.3.	Based on websearch, document review and evaluation upon complaints in the RSPO Dispute Settlement Facility, no labour dispute noted.	Yes
Did the company conduct an internal audit? If so, has a positive assurance statement been produced?	Yes. Each company/subsidiaries under Goodhope Asia Holdings Ltd. conduct and internal audit against RSPO P&C INA NI 2016. Internal audit for PT. Nabire Baru (non-certified company) carried out on 27-29 <sup>th</sup> February 2017; Internal audit for PT. Agrajaya Baktitama (non- certified company) carried out on 10-12 <sup>th</sup> July 2017; Internal audit for PT. Agro Indomas – East Kalimantan (non-certified company) carried out on 17-19 <sup>th</sup> May 2017; The findings related to operational matter. However, internal audit team made specific note	Yes



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	related to progress on complaint resolution: land conflict, HCV assessment and new planting.	
	Goodhope has made a summary of their progress to resolve the issue in their website. Based on the document review upon Goodhope's Journey to Sustainability, progress being made inline with RSPO milestone (and guidance).	
Any Legal non- compliance is being resolved in accordance with the legal requirements, with reference to RSPO criteria 2.1 and 2.2.	Based on review upon RSPO Complaint Panel, Goodhope waiting decision from administrative high court decision.	Yes

#### 3.3 Details of findings

The nonconformity is listed below. The summary report of the assessment by criteria is listed in Appendix A.

During the Certification Assessment there were five (5) Major & one (1) Minor nonconformities raised. The PT. Agro Indomas (Central Kalimantan) – Terawan POM Certification unit submitted Corrective Action Plans for the nonconformity. Corrective action plans with respect to the nonconformity was reviewed by the BSI audit team and accepted.

The implementation of the corrective action plans to address the minor nonconformity will be followed up during the next surveillance assessment. The implementation of the Corrective Actions for the Major Nonconformity(ies) has been verified for it effectiveness and closed accordingly.

Non-Conformity		
NCR #	Description	Category (Major / Minor)
1517745- 201708-M1	<ul> <li>Requirements: RSPO P&amp;C 2013, INA NI September 2016 Criterion 2.1.2 A documented system, which includes written information on legal requirements, shall be maintained.</li> <li>Evidence of Nonconformity: The Minor NC raised into Major NC, due to similar problem found on the same RSPO criterion. During RAV, August 2017, audit team found: Company has prepared the laws and regulations under "Daftar Jenis Peraturan dan Evaluasi Pemenuhan Peraturan Perundangan", on 1<sup>st</sup> April 2017. Company has evaluated 103 types of laws and regulations. Among the list of laws and regulations, comprise of 11 Peraturan Pemerintah/Government Regulations, 9 Keputusan Menteri/Ministerial Decree, 2 Peraturan Daerah/District Regulations, 4 Keputusan Kepala Bapedal, 34 Peraturan Menteri/Miniterial Regulations. However, company has not fully reviewed and documented all laws and regulations (214 types of laws and regulations) as identified in RSPO P&amp;C 2013, INA NI September 2016 - Appendix 1. For example:</li> </ul>	Major

Kalimantan Tengah tahun 2015 – 2035.
Statement of Nonconformity:
This major NC was escalated from previously Minor NC:
PT. Agro Indomas (Central Kalimantan) - Terawan POM has not identified and
evaluated:
<ul> <li>Regulation related to labour, such as "Undang-undang No.13 tahun 2003";</li> <li>Regulation related to minimum wage, social insurance and Badan Penyelenggara Jaminan Sosial (BPJS), industrial relationship, trade union, etc.;</li> <li>Ratified ILO Convention No.105 concerning the abolition of forced labour based on "Undang-undang No.19 tahun 1999 tentang Penghapusan Kerja Paksa";</li> <li>Ratified ILO Convention No.138 concerning Minimum Age based on "Undang-undang No.20 tahun 1999 tentang Usia Minimum untuk Pekerja";</li> <li>Ratified ILO Convention No.100 concerning equal remuneration, based on "Undang-undang No.80 tahun 1957 tentang Pengupahan bagi laki-laki dan wanita untuk pekerjaan yang sama nilainya",</li> <li>Ratified ILO Convention No.98 concerning right to organize and collective bargaining, based on "Undang-undang No.18 tahun 1956 tentang berlakunya dasar-dasar dari hak untuk berorganisasi dan untuk berunding bersama";</li> <li>Regulations related to legal ownership of the land and spatial planning, such as "Undang-Undang Agraria No.5 tahun 1960", "Peraturan Menteri Pertanian No.98 tahun 2013 tentang Pedoman Perizinan Usaha Perkebunan", "Peraturan Pemerintah No.40 tahun 1996 tentang Hak Guna Usaha", "Peraturan Menteri Negara Agraria No.5 tahun 2015 tentang Izin Lokasi", etc.</li> <li>Regulations related to social aspects such as "Undang-undang No.30 tahun 2007 tentang Perseroan Terbatas", etc.</li> </ul>
During RAV, August 2017, audit team found: Company has prepared the laws and regulations under "Daftar Jenis Peraturan dan Evaluasi Pemenuhan Peraturan Perundangan", on 2017. Company has evaluated 103 types of laws and regulations. However, company has not fully reviewed and documented all laws and regulations as identified in RSPO P&C 2013, INA NI September 2016 - Appendix 1. For example: Peraturan Daerah No.5 tahun 2015 tentang Rencana Tata Ruang Wilayah Provinsi Kalimantan Tengah tahun 2015 – 2035.
Corrections:
Company has reviewed all applicable regulation at least covering the list on the RSPO P&C 2013, INA NI September 2016. PT. Agro Indomas has conducted a legal review against all relevant laws and regulations as listed in the appendix of RSPO P&C 2013, INA NI September 2016. A total of two hundred fourteen (214) laws and regulations as listed in the appendix of RSPO P&C 2013, INA NI September 2016 have been reviewed on 4-6 <sup>th</sup> September 2017. The result from review upon documented as in "PT. Agro
Indomas Central Kalimantan Daftar Peraturan dan Perundangan (Law Register) EHS, Legal, CSR, Agronomy" No.AICK-FRM-EHS-01 rev.02 dated 11 <sup>th</sup> September 2017. In the document, company has identified the name of regulation, relevant key requirements, company's relevant aspect/activity, relevant department/person in charge, evidence of compliance and level of compliance.
PT. Agro Indomas has reviewed and evaluated the applicability of "Peraturan Daerah Provinsi Kalimantan Tengah No.5 tahun 2015 tentang Rencana Tata Ruang Wilayah Provinsi Kalimantan Tengah tahun 2015 – 2035".

	<b>Root Cause Analysis:</b> Persons in charge just focused to evaluate regulation only related to labor, health, safety and environmental and only a few of them related to others. Need to extend the scope of review covering all other applicable regulatios at least listed on the RSPO P&C 2013, INA NI September 2016.	
	<ul> <li>Corrective Actions:</li> <li>1. Identify and find out all applicable regulations. PT. Agro Indomas has identify all applicable/relevant laws and regulations as listed in the appendix of RSPO P&amp;C 2013, INA NI September 2016. A total of two hundred fourteen (214) laws and regulations as listed in the appendix of RSPO P&amp;C 2013, INA NI September 2016 have been listed and reviewed on 4-6<sup>th</sup> September 2017.</li> </ul>	
	2. Evaluate and review all applicable regulation based on standard format (refer to SOPs IMS.P-02 - EHS Legal and other requirements) to obtain approval from General Manager. "PT. Agro Indomas Central Kalimantan Daftar Peraturan dan Perundangan (Law Register) EHS, Legal, CSR, Agronomy" No.AICK-FRM-EHS-01 rev.02 dated 11 <sup>th</sup> September 2017. In the document, company has identified the name of regulation, relevant key requirements, company's relevant aspect/activity, relevant department/person in charge, evidence of compliance and level of compliance. Company has updated the list of laws and regulation, with the latest version. For example: "Peraturan Menteri Tenaga Kerja No.9 tahun 2016 tentang Pekerjaan pada Ketinggian" – work at height; "Pekerjaan Menteri Tenaga Kerja No.37 tahun 2016 tentang Bejana Tekan" – pressure vessel. Company has evaluated the obsolete laws and regulations in the list and replace/updated with latest version of regulation. For example: "Peraturan Menteri Pekerjaan Umum dan Perumahan Rakyat No.28 tahun 2015 tentang Penetapan Garis Sempadan Sungai dan Garis Sempadan Danau" which replacing the obsolete regulation "Peraturan Menteri Pekerjaan Umum No.63 tahun 1993 tentang Garis Sempadan Sungai, Daerah Manfaat Sungai, Daerah Penguasaan Sungai dan Bekas Sungai".	
	In addition, added up local level regulations, such as "Peraturan Daerah Provinsi Kalimantan Tengah No.1 tahun 2016 tentang Retribusi Jasa Usaha" – with regards to retribution payment.	
	<b>Assessment Conclusion:</b> Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. updated list of relevant laws and regulations; furthermore audit team review the monitoring of new/latest/updated laws and regulations as part of corrective action. Audit team concluded that the correction, corrective action and evidences are sufficient. NC Major closed on 25 <sup>th</sup> October 2017.	
	Non-Conformity	
NCR #	Description	Category (Major / Minor)
.517745- 201708-M2	<b>Requirements:</b> RSPO P&C 2013, INA NI September 2016 Criterion 4.4.2 Protection of water courses and wetlands, including maintaining and restoring appropriate riparian and other buffer zones (refer to national best practice and	Major

national guidelines) shall be demonstrated.
<b>Evidence of Nonconformity:</b> Company has installed sign for buffer zone of river in form of red-white poles, and/or red paint mark on palm along the buffer zone as a marking for buffer zone. The marking also applies as en-zone for chemical application (fertilizer and spraying). Based on field visit to Teluk Ulin Estate, Division III, block M37 audit team found fertilizer application inside the buffer zone of Sungai Anak Parigi.
Statement of Nonconformity:
Company was not able to demonstrate a consistent implementation of policy to protect water courses and wetland.
<b>Corrections:</b> Conduct socialization training to all the workers for not doing spraying and fertilizing activities inside buffer zone. Lampasa Estate:
"Sosialisasi Batas Riparian Larangan Pemupukan dan Penyemprotan di Area Riparian" dated 9 <sup>th</sup> October 2017 for 14 upkeep workers. "Sosialisasi Bekerja di Area Riparian" dated 9 <sup>th</sup> October 2017 for 13 fertilizer applicators in block N32; sample taken: Sumarni, Eko BS., Emi, Titin K., Wahyuni. Teluk Ulin Estate:
"Sosialisasi Penggunaan APD di saat aktivitas penyemprotan, sosialisasi daerah riparian bertanda cat kuning tidak diperbolehkan melakukan aktivitas spraying" dated 24 <sup>th</sup> October 2017 for 12 sprayers.
"Sosialisasi Batas Area Riparian dengan Tanda Batas Kuning" dated 28 <sup>th</sup> September 2017 for 17 sprayers. Sample taken: Mr. Hamsar, Mrs. Rumidah, Ristiyani, Nasihatun, Walmiyah. "Sosialisasi Batas Area Riparian dengan Tanda Batas Kuning" dated 28 <sup>th</sup> September 2017 for 17 fertilizer spreaders. Sample taken: Mrs. Rukayah,
Sumartini, Suryanah, Turi. Root Cause Analysis:
Lack of control from the superior to the workers during fertilizer application at Teluk Ulin Estate block M37, Division III.
<ol> <li>Corrective Actions:</li> <li>Release internal memo to Enforce all the Head of Department to control their worker for not doing spraying and fertilizing inside the buffer zone as stated on the SOPs. Conduct resocialization training to all the workers.</li> </ol>
2. Install additional warning sign through red paint on palm trees/poles/signboard to warn the workers for not doing fertilizer and spraying activities inside buffer zone; Lampasa Estate:
Berita Acara Pemasangan Batas Areal Sempadan Sungai Lampasa Estate, dated 6 <sup>th</sup> October 2017: 4 <sup>th</sup> October 2017 in block )25,026 Sempadan Sungai Parigi; 5 <sup>th</sup> October 2017 in block O27, O28 in Sempadan Sungai Parigi; dated 6 <sup>th</sup> September 2017 in block O35, O36 in Sempadan Sungai Parigi; dated 3 <sup>rd</sup> October 2017 in block R35, R36 in Sempadan Sungai Landau. Teluk Ulin Estate:
Berita Acara Pemasangan Batas Riparian – Pemberian Patok Batas berupa Patok Merah dan pengecatan Warna Kuning Silang pada Pokok Sawit" dated 31 <sup>st</sup> August 2017 in block N37 and M37 for Sempadan Anak Sungai Parigi; in block N43 and N44 for Sempadan Sungai Parigi.



	<ul> <li>3. Conduct routine EHS inspection to control implementation of the SOPs (spraying and fertilizer) Monitoring on the implementation of zero chemical on riparian policy was carried out by line manager and EHS Department on monthly basis. Sample seen: "Monthly EHS Inspection checklist" for Teluk Ulin Estate from herbicide application carried out on 19<sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Lampasa Estate from herbicide application, carried out on 13<sup>th</sup> September 2017. The inspection checklist covers workers basic knowledge, riparian/HCV signboards, additional signing outside the riparian zone, and sign of contamination – based on the risk of their activities.</li> <li>Assessment Conclusion:</li> <li>Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. minutes of signboard installation, minutes of sign on palm trees installation; socialization/training on prohibiting to apply fertilizer/spraying on HCV area/riparian area. Furthermore audit team review the monitoring of HCV area/riparian area condition as part of corrective action. Audit team concluded that the correction, corrective action and evidences are sufficient. NC Major closed on 25<sup>th</sup> October 2017.</li> </ul>	
	Non-Conformity	
NCR #	Description	Category (Major / Minor)
1517745- 201708-M3	Requirements:         RSPO P&C 2013, INA NI September 2016 Criterion 4.7.3         All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning.         Evidence of Nonconformity:         Company has prepared risk assessment/HIRADC with latest review on 13 <sup>th</sup> April 2017 to cover mill operation, office compound, mini workshop, stores, etc. Based on field visit to Terawan POM, audit team found the condition and use of PPE was not consistent to control risk as regulated in HIRADC: worker in grading area using broken safety shoes, worker in pressing station was not using safety shoes and was not using glove, worker in clarification station using shredded safety shoes, workers, it was known that company has provided safety shoes, however it was easily broken - 2 months time in average.         Statement of Nonconformity:         Company was not control consistently the condition and implementation of the requirement for risk control as regulated inside the risk assessment/HIRADC.         Corrections:         1. Replace the broken or non-standard PPE with the new one.         Terawan POM:         Terawan POM has provided workers with safety shoes in good condition, as recorded in "List PR Safety". Sample taken:         Mr. Libra Sartoni, Deby Romansyah, Kardianto (grading/QC) received safety shoes on 25 <sup>th</sup> September 2017; received fabric glove on 24 <sup>th</sup> October 2017. <td>Major</td>	Major

2017.	
Mr. Gondo Suseno (clarifier station/oil room) received safety shoes on 25 <sup>th</sup>	
September 2017; received fabric glove on 22 <sup>nd</sup> October 2017.	
Mr. Hariyadi (clarifier station/oil room) received on 11 <sup>th</sup> October 2017;	
received fabric glove on 22nd October 2017.	
Mr. Wingson and Nandie (nut plant operator) received safety shoes on 11 <sup>th</sup> October 2107; received fabric glove on 22 <sup>nd</sup> October 2017.	
Lampasa Estate:	
Lampasa Estate provides PPE for 6 fertilizer applicators in form of rubber	
gloves dated 27 <sup>th</sup> October 2017, recorded in "Berita Acara Serah Terima Alat	
Plindung Diri"; Sample taken: Mrs. Wahyuni, Sumarni	
Lampasa Estate provides PPE for 13 fertilizer applicators in form of mask and	
rubber gloves dated 8 <sup>th</sup> September 2017, recorded in "Berita Acara Serah	
Terima Alat Plindung Diri"; Sample taken: Mrs. Titin K., Wahyuni, Sumarni.	
Lampasa Estate provides PPE for 9 fertilizer applicators in form of apron and	
rubber gloves dated 24 <sup>th</sup> October 2017, recorded in "Berita Acara Serah	
Terima Alat Plindung Diri"; Sample taken: Mrs. Wahyuni, Sumarni, Titin K.	
Lampasa Estate provides PPE for 14 harvesters in form of rubber boots dated	
23 <sup>th</sup> September 2017, recorded in "Berita Acara Serah Terima Alat Plindung	
Diri"; Sample taken: Mr. Herdi, Ramli. Lampasa Estate provides PPE for 24	
harvesters in form of rubber boots dated 12 <sup>th</sup> September 2017, recorded in	
"Berita Acara Serah Terima Alat Plindung Diri"; Sample taken: Mr. Samiun.	
Lampasa Estate provides PPE for 8 sprayers in form of rubber gloves dated	
20 <sup>th</sup> September 2017, recorded in "Berita Acara Serah Terima Alat Plindung	
Diri"; Sample taken: Mrs. Inun, Suhai, Supriyati.	
<u>Teluk Ulin Estate:</u> Samsul and Liswanto (harvester) was provided with hand glove on 10th	
October 2017. Teluk Ulin Estate has provided 22 harvesters with rubber shoes	
and helmet dated 19 <sup>th</sup> September 2017; sample taken: Mr. Liswanto, Samsul.	
Date of PPE distribution was written on the rubber boot by workers.	
Teluk Ulin Estate provided apron, rubber shoes, goggle, mask for sprayers on	
4 <sup>th</sup> September 2017; sample taken: Mrs. Eni N, Walmiyah, Ngatirah,	
Khamidah, Karmini, Kasemi.	
Teluk Ulin Estate provided apron, rubber shoes, mask for fertilizer applicators	
on 27 <sup>th</sup> September 2017; sample taken: Mrs. Rukayah, Sumartini, Turi E.,	
Yoseva.	
Root Cause Analysis:	
Lack of control from the worker's superior in term of HIRADC implementation.	
Corrective Actions:	
1. Conduct socialization training related to standard PPE for all the process or	
activities as determined by company;	
in Terawan POM:	
"EHS Briefing Penggunaan APD" was carried out on 18 <sup>th</sup> September 2017 for 20	
Terawan Mill workers (pressing station, oil room, workshop, nut plant, cleaning	
gang, loading ramp, boiler station);	
Lampasa Estate:	
"Sosialisasi Kebijakan K3, Kebijakan Lingkungan dan Kebijakan Sosial – Sosialisasi	
Alat Pelindung Diri" dated 9 <sup>th</sup> October 2017 for 13 fertilizer applicators. sample	
taken: Sumarni, Eko BS., Emi, Titin K., Wahyuni.	
"Sosialisasi Panen, Pruning, Crop Quality, Penggunaan Alat Pelindung Diri untuk	

<ul> <li>Pemanen – Sosialisasi Kebijakan Sosial" dated 18<sup>th</sup> September 2017 for 18 harvesters; sample taken: Samiun, Ramli, Herdi.</li> <li>Teluk Ulin Estate:</li> <li>EHS Briefing Teluk Ulin Estate block M43/M44 dated 18<sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri, Bahaya dan Risiko Pekerjaan for 15 harvesters; Sample taken: Mr. Samsul, Liswanto.</li> <li>EHS Briefing Teluk Ulin Estate block K33/K34 dated 29<sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri for 19 fertilizer applicators; Sample taken: Mrs. Suryana, Nisti, Ngatiyem, Rukayah, Sumartini, Yoseva.</li> <li>EHS Briefing Teluk Ulin Estate block K25/K26 dated 28<sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri for 18 sprayers; Sample taken: Mrs. Eni K., Nasihatun, Khamidah, Walmiyah, Ngatirah.</li> <li>Provide &amp; distribute all required PPE to the wokers (refer to PPE budget); Mr. Taufik (pressing station) received safety shoes on 15<sup>th</sup> October 2017; received fabric glove on 25<sup>th</sup> October 2017.</li> <li>Mr. Yaug Curperssing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Agus Susanto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received leather glove on 17<sup>th</sup> October 2017 and 22<sup>th</sup> October 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received leather glove on 17<sup>th</sup> October 2017 and 22<sup>th</sup> October 2017.</li> <li>Mr. Outdin monitoring by superior and EHS supervisor; Monitoring the use of PPE and the condition of PPE was carried out by line manager and EHS Department on monthly basis.Sample seen: "Monthly EHS Inspection checklist" for Lampasa Estate for health and safety status of herb</li></ul>			
<ul> <li>EHS Briefing Teluk Ulin Estate block M43/M44 dated 18<sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri, Bahaya dan Risiko Pekerjaan for 15 harvesters; Sample taken: Mr. Samsul, Liswanto.</li> <li>EHS Briefing Teluk Ulin Estate block K33/K34 dated 29<sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri for 19 fertilizer applicators; Sample taken: Mrs. Suryana, Nisti, Ngatiyem, Rukayah, Sumartini, Yoseva.</li> <li>EHS Briefing Teluk Ulin Estate block K25/K26 dated 28<sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri for 18 sprayers; Sample taken: Mrs. Eni K., Nasihatun, Khamidah, Walmiyah, Ngatirah.</li> <li>Provide &amp; distribute all required PPE to the wokers (refer to PPE budget); Mr. Taufik (pressing station) received safety shoes on 25<sup>th</sup> September 2017; received fabric glove on 25<sup>th</sup> October 2017.</li> <li>Mr. Yeyen (pressing station) received safety shoes on 1<sup>st</sup> October 2017; received fabric glove on 25<sup>th</sup> October 2017.</li> <li>Mr. Agus Susanto (pressing station) received safety shoes on 1<sup>sth</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Mardianto (pressing station) received safety shoes on 1<sup>sth</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 17<sup>th</sup> October 2017 and 22<sup>th</sup> October 2017.</li> <li>Sonduct routine monitoring by superior and EHS supervisor; Monitoring the use of PPE and the condition of PPE was carried out by line manager and EHS Department on monthly basis.Sample seen: "Monthly EHS Inspection checklist" for Teluk Ulin Estate from safety condition of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 19<sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Lampasa Estate for health and safety status of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 1</li></ul>			
<ul> <li>Mr. Taufik (pressing station) received safety shoes on 25<sup>th</sup> September 2017; received fabric glove on 25<sup>th</sup> October 2017.</li> <li>Mr. Yeyen (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 25<sup>th</sup> October 2017.</li> <li>Mr. Agus Susanto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; Received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 17<sup>th</sup> October 2017.</li> <li>Mr. Juliansyah (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received leather glove on 17<sup>th</sup> October 2017 and 22<sup>th</sup> October 2017.</li> <li>Conduct routine monitoring by superior and EHS supervisor;</li> <li>Monitoring the use of PPE and the condition of PPE was carried out by line manager and EHS Department on monthly basis.Sample seen: "Monthly EHS Inspection checklist" for Teluk Ulin Estate from safety condition of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 19<sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Lampasa Estate for health and safety status of herbicide application, fertilizer application checklist covers workers basic knowledge, worker's health condition, working tools condition, appropriate PPE use and PPE condition – based on the risk of their activities.</li> <li>The PPE (safety shoes) for workers in Terawan POM has been replaced with new supplies.</li> <li>Assessment Conclusion:</li> <li>Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. minutes of training on PPE as per risk assessment/HIRADC for the workers; provision of PPE by company in accordance to HIRADC, and the doc</li></ul>		EHS Briefing Teluk Ulin Estate block M43/M44 dated 18 <sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri, Bahaya dan Risiko Pekerjaan for 15 harvesters; Sample taken: Mr. Samsul, Liswanto. EHS Briefing Teluk Ulin Estate block K33/K34 dated 29 <sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri for 19 fertilizer applicators; Sample taken: Mrs. Suryana, Nisti, Ngatiyem, Rukayah, Sumartini, Yoseva. EHS Briefing Teluk Ulin Estate block K25/K26 dated 28 <sup>th</sup> September 2017 for Penggunaan Alat Pelindung Diri for 18 sprayers; Sample taken: Mrs. Eni K.,	
Monitoring the use of PPE and the condition of PPE was carried out by line manager and EHS Department on monthly basis.Sample seen: "Monthly EHS Inspection checklist" for Teluk Ulin Estate from safety condition of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 19 <sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Lampasa Estate for health and safety status of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 13 <sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Terawan Palm Oil Mill for health and safety status of all workers in the mill operations; inspection carried out on 12 <sup>th</sup> October 2017. The inspection checklist covers workers basic knowledge, worker's health condition, working tools condition, appropriate PPE use and PPE condition – based on the risk of their activities. The PPE (safety shoes) for workers in Terawan POM has been replaced with new supplies. <b>Assessment Conclusion:</b> Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. minutes of training on PPE as per risk assessment/HIRADC for the workers; provision of PPE use by workers; furthermore audit team review the		<ul> <li>Mr. Taufik (pressing station) received safety shoes on 25<sup>th</sup> September 2017; received fabric glove on 25<sup>th</sup> October 2017.</li> <li>Mr. Yeyen (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 25<sup>th</sup> October 2017;</li> <li>Mr. Agus Susanto (pressing station) received safety shoes on 1<sup>st</sup> October 2017; Received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Wardianto (pressing station) received safety shoes on 11<sup>th</sup> October 2017; received fabric glove on 8<sup>th</sup> September 2017.</li> <li>Mr. Juliansyah (pressing station) received safety shoes on 11<sup>th</sup> October 2017;</li> </ul>	
Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. minutes of training on PPE as per risk assessment/HIRADC for the workers; provision of PPE by company in accordance to HIRADC, and the documentation of PPE use by workers; furthermore audit team review the	_	Monitoring the use of PPE and the condition of PPE was carried out by line manager and EHS Department on monthly basis.Sample seen: "Monthly EHS Inspection checklist" for Teluk Ulin Estate from safety condition of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 19 <sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Lampasa Estate for health and safety status of herbicide application, fertilizer application, harvesting, FFB loading/transportation; inspection carried out on 13 <sup>th</sup> September 2017. "Monthly EHS Inspection carried out on 13 <sup>th</sup> September 2017. "Monthly EHS Inspection carried out on 13 <sup>th</sup> September 2017. "Monthly EHS Inspection checklist" for Terawan Palm Oil Mill for health and safety status of all workers in the mill operations; inspection carried out on 12 <sup>th</sup> October 2017. The inspection checklist covers workers basic knowledge, worker's health condition, working tools condition, appropriate PPE use and PPE condition – based on the risk of their activities. The PPE (safety shoes) for workers in Terawan POM has been replaced with new supplies.	
company. Audit team has reviewed and accepted the evidence provided by the company, i.e. minutes of training on PPE as per risk assessment/HIRADC for the workers; provision of PPE by company in accordance to HIRADC, and the documentation of PPE use by workers; furthermore audit team review the			
corrective action. Audit team concluded that the correction, corrective action and evidences are sufficient. NC Major closed on 25 <sup>th</sup> October 2017.		company. Audit team has reviewed and accepted the evidence provided by the company, i.e. minutes of training on PPE as per risk assessment/HIRADC for the workers; provision of PPE by company in accordance to HIRADC, and the documentation of PPE use by workers; furthermore audit team review the monitoring of PPE use and immediate action upon unsafe condition as part of corrective action. Audit team concluded that the correction, corrective action and	

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Non-Conformity		
NCR #	Description	Category (Major / Minor)
1517745- 201708-M4	<b>Requirements:</b> RSPO P&C 2013, INA NI September 2016 Criterion 6.13.1 A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations.	Major
	<b>Evidence of Nonconformity:</b> PT. Agro Indomas Central Kalimantan has a document policy to respect human rights under "Kebijakan Sosial"; the policy has been communicated to workers. "Kebijakan Sosial" demonstrates company effort to prohibit any form of discrimination, respect rights to form association, to prevent sexual harrasment, prohibit the use of child labor and forced labor, improve welfare and life quality, ensure all compensation negotiation is documented. However, the policy "Kebijakan Sosial" has not been cross-referenced with Undang-undang No.39 tahun 1999, therefore the human rights such as "Hak Mengembangkan Diri, Hak Memperoleh Keadilan, Hak atas Kebebasan Pribadi", etc. has not been referred into policy.	
	<b>Statement of Nonconformity:</b> PT. Agro Indomas Central Kalimantan has a document policy to respect human rights under "Kebijakan Sosial"; the policy has been communicated to workers. However, based on document review, the policy "Kebijakan Sosial" has not been cross-referenced with Undang-undang No.39 tahun 1999 - as required by the RSPO P&C, INA NI September 2016.	
	<b>Corrections:</b> Company has reviewed the social policy against "Undang - undang No.39 tahun 1999 tentang Hak Azasi Manusia" about human right.	
	<b>Root Cause Analysis:</b> Current document policy to Respect Human Right as stated on "Social Policy" was too general and need to specify to comply with "Undang - undang No. 39 tahun 1999".	
	<b>Corrective Actions:</b> 1. Revise current social policy to accommodate the policy in regard to Respect Human Right based on "Undang - undang No. 39 tahun 1999". Management has reviewed the social policy, in order to reflect the national laws and regulations related to human rights as per "Undang-undang No. 39 tahun 1999 tentang Hak Azasi Manusia". The policy has been reviewed and approved by Sustainability Director dated 7 <sup>th</sup> September 2017.	
	<ul> <li>2. Conduct socialization training for revised social policy to all the employees. Terawan POM:</li> <li>EHS Briefing Sosialisasi Kebijakan Sosial – Hak Asasi Manusia" was carried out on 18<sup>th</sup> September 2017 for 36 Terawan Mill workers (pressing station, oil room, workshop, nut plant, cleaning gang, loading ramp, boiler station); Sample taken: Edy Suwandi (Unstripped Bunch), Nurwansyah (sterilizer station), Gito Ariyanto (tippler), Anang Setiawan (workshop), etc.</li> <li>EHS Briefing Sosialisasi Kebijakan Sosial – Hak Asasi Manusia" was carried out on 16<sup>th</sup> September 2017 for 26 Terawan POM workers (pressing station, oil room, workshop, nut plant, cleaning gang, loading ramp, boiler station); Sample taken: Agus Susanto (press), Wardiyanto (press station), Muklib (clarifier/oil room),</li> </ul>	

	Wingson and Nandie (nut plant), etc.	
	Lampasa Estate: "Sosialisasi Kebijakan Sosial – Hak Azasi Manusia" dated 9 <sup>th</sup> October 2017 for 13 fertilizer applicators. sample taken: Sumarni, Eko BS., Emi, Titin K., Wahyuni. "Sosialisasi Kebijakan Sosial" dated 18th September 2017 for 18 harvesters; sample taken: Samiun, Ramli, Herdi.	
	Teluk Ulin Estate: "Sosialisasi Kebijakan Sosial – Hak Azasi Manusia" in Teluk Ulin Estate block K33/K34 dated 29 <sup>th</sup> September 2017 for 19 fertilizer applicators; Sample taken: Mrs. Suryana, Nisti, Ngatiyem, Rukayah, Sumartini, Yoseva. "Sosialisasi Kebijakan Sosial – Hak Azasi Manusia" in Teluk Ulin Estate block K25/K26 dated 28 <sup>th</sup> September 2017 for 18 sprayers; Sample taken: Mrs. Eni K., Nasihatun, Khamidah, Walmiyah, Ngatirah.	
	<b>Assessment Conclusion:</b> Audit team has reviewed and accepted the evidence provided by the company, i.e. the latest social policy, "Kebijakan Sosial – Hak Asasi Manusia"; minutes of socialization of social policy; interview with workers related to their understanding of human rights. Furthermore, audit team review the monitoring of worker understanding, based on company's inspection as part of corrective action. Audit team concluded that the correction, corrective action and evidences are sufficient. NC Major closed on 25 <sup>th</sup> October 2017.	
	Non-Conformity	
NCR #	Description	Category (Major / Minor)
1517745- 201708-M5	Requirements:         RSPO Rules on Market Communications & Claims 2015, 4. General corporate communications         4.5 Members are not allowed to use the RSPO logo as shown below. This is for the sole use of the RSPO secretariat.         Evidence of Nonconformity:         Based on field visit, audit team found the unathorized use of RSPO logo on signboards in Terawan POM.         Statement of Nonconformity:	Major
	<ul> <li>PT. Agro Indomas Central Kalimantan - Terawan POM was found to use RSPO logo in company premises, while members are not allowed to use the RSPO logo.</li> <li><b>Corrections:</b></li> <li>Company has withdrawn all signboards and posters containing RSPO corporate logo; as recorded in "Berita Acara Penarikan Logo RSPO", dated 4<sup>th</sup> September 2017. Company has withdrew posters: in Sungai Rungau Estate 1 poster, in Sungai Purun Estate 1 poster, in Sungai Purun Estate 1 poster, in Sungai Purun Mill 1 poster, as an addition in General Manager Office 3 posters, in training center 1 poster and in Agronomy 1 poster – total 11 posters have been removed.</li> <li>Signboards: in General Manager Office 1 unit signboard, in Terawan Estate Office</li> </ul>	
	1 unit signboard, in Terawan Estate housing 1 unit signboard, in Teluk Ulin/Lampasa Estate Office 1 unit signboard, in Teluk Ulin/Lampasa Estate housing 1 unit signboard, in Teluk Ulin Estate (block M27 and L25) 1 unit signboard – total 13 unit signboards have been revised, whereby management	

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remove the RSPO secretariat logo.

Based on field visit to Lampasa Estate, Teluk Ulin Estate and Terawan Palm Oil Mill, there was no more posters and/or signboard with RSPO corporate logo on.

#### **Root Cause Analysis:**

The management of PT. Agro Indomas didn't aware if they don't allow to use RSPO logos at company premise.

#### **Corrective Actions:**

1. Inform all staffs under "Goodhope group" for not using RSPO logo for any use including signboards, posters, T-shirt etc.

RSPO Manager has informed all managers and staff related to prohibition on the use of RSPO secretariat logo in all company premises, dated 13<sup>th</sup> September 2017. Email correspondence/memo sighted.

2. Verify/double check to each location to make sure that the area already clear from RSPO logo.

Sungai Purun POM made socialization/training to prohibit the use of RSPO secretariat logo for 19 mill workers in 23<sup>rd</sup> September 2017. There was workers from processing: Mr. Saipul, Rusmin, Ervin H., Suhendri, M. Arif H., Tohirin, Ian Wenri, Winarno; Maintenance: Mr. Husni, Rudi, Muis Waharanti, Riduan, Rudy S, Kusman, Nanang R.R, Ridwan, Wawansyah, Rudi S.; Electrical: Yan Ada. Sungai Rungau Estate made socialization "Sosialisasi Pelarangan Penggunaan Logo RSPO" dated 4<sup>th</sup> October 2017: for 11 fertilizer spreaders, 16 sprayers. Sample taken: Mrs.Tukiyem, Zubaidah, Dahrini, Tumari, Siti Marfuah, Suliyem, Tukini.

#### Terawan POM:

Terawan Mill made socialization/training to prohibit the use of RSPO secretariat logo for mill workers. Sample taken: Edy Suwandi (Unstripped Bunch), Nurwansyah (sterilizer station), Gito Ariyanto (tippler), Anang Setiawan (workshop), etc. No shirt with RSPO logo observed.

#### Lampasa Estate:

Lampasa Estate made socialization/training to prohibit the use of RSPO secretariat logo for workers dated 9<sup>th</sup> October 2017 for fertilizer applicator; sample taken: Sumarni, Eko BS., Emi, Titin K., Wahyuni.

And on 18<sup>th</sup> September 2017 for 18 harvesters; sample taken: Samiun, Ramli, Herdi.

This activity was in conjunction with human right policy dissemination.

#### Assessment Conclusion:

Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. the withdrawal of posters and signboards with RSPO corporate logo; internal memo on prohibition to use RSPO corporate logo on any media; socialization on the use of RSPO corporate logo. Furthermore audit team review the inspection as part of corrective action. Audit team concluded that the correction, corrective action and evidences are sufficient. NC Major closed on 25<sup>th</sup> October 2017.

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	Non-Conformity	
NCR #	Description	Category (Major / Minor)
1517745- 201708-N1	Requirements:RSPO P&C 2013, INA NI September 2016 Criterion 2.1.4A system for tracking any changes in the law shall be available and implemented.Evidence of Nonconformity:Company has evaluated 60 laws and regulations inside document "Evaluation ofLegal and Other Requirements Compliance tahun 2017". The evaluation explainscompany effort to comply with each chapter and verse in the regulations; relevantto mill and plantation operations. However the evaluation was not up-to-date. Forexample: "Peraturan Menteri Lingkungan Hidup No.18 tahun 2009" telahdigantikan dengan "Peraturan Pemerintah No.101 tahun 2014". However this	Minor
	updated law and regulation was not tracked in the format "Evaluation of Legal and Other Requirenments Compliance". <b>Statement of Nonconformity:</b> Laws and regulation evaluation has not been effective in identify new laws and	
	<ul> <li>regulations, which was replaced with new laws and regulations.</li> <li><b>Corrections:</b>         EHS Department has inform HR department and Legal department to state clearly on the review document that certain regulations to be amended.         PT. Agro Indomas refers to relevant laws and regulations as listed in the appendix of RSPO P&amp;C 2013, INA NI September 2016. A total of two hundred fourteen (214) laws and regulations as listed in the appendix of RSPO P&amp;C 2013, INA NI September 2016. A total of two hundred fourteen (214) laws and regulations as listed in the appendix of RSPO P&amp;C 2013, INA NI September 2016 have been identified and reviewed on 4-6<sup>th</sup> September 2017. The result from review upon documented as in "PT. Agro Indomas Central Kalimantan Daftar Peraturan dan Perundangan (Law Register) EHS, Legal, CSR, Agronomy" No.AICK-FRM-EHS-01 rev.02 dated 11<sup>th</sup> September 2017. In the document, company has identified the name of regulation, relevant key requirements, company's relevant aspect/activity, relevant department/person in charge, evidence of compliance and level of compliance.     </li> <li>Root Cause Analysis:         <ul> <li>On management review meeting conducted by management PT. Agro Indomas</li> <li>Management review meeting conducted by management PT. Agro Indomas</li> </ul> </li> </ul>	
	on March 2015. It was clearly stated that "Peraturan Menteri Lingkungan Hidup No.18 tahun 2009" has been amanded/replaced with "Peraturan Pemerintah No.101 tahun 2014". However, management PT. Agro Indomas didn't state clearly on the legal evaluation report.	
	<b>Corrective Actions:</b> PT. Agro Indomas has identify all applicable/relevant laws and regulations as listed in the appendix of RSPO P&C 2013, INA NI September 2016. A total of two hundred fourteen (214) laws and regulations as listed in the appendix of RSPO P&C 2013, INA NI September 2016 have been listed and reviewed on 4-6 <sup>th</sup> September 2017.	
	PT. Agro Indomas to evaluate and review all applicable regulation based on standard format (refer to SOPs IMS.P-02 - EHS Legal and other requirements) and to obtain approval from General Manager.	
[	"PT. Agro Indomas Central Kalimantan Daftar Peraturan dan Perundangan (Law	



Register) EHS, Legal, CSR, Agronomy" No.AICK-FRM-EHS-01 rev.02 dated 11 <sup>th</sup> September 2017. In the document, company has identified the name of regulation, relevant key requirements, company's relevant aspect/activity, relevant department/person in charge, evidence of compliance and level of compliance.	
Company has updated the list of laws and regulation, with the latest version. For example: "Peraturan Menteri Tenaga Kerja No.9 tahun 2016 tentang Pekerjaan pada Ketinggian" – work at height; "Pekerjaan Menteri Tenaga Kerja No.37 tahun 2016 tentang Bejana Tekan" – pressure vessel. Company has evaluated the obsolete laws and regulations in the list and replace/updated with latest version of regulation. For example: "Peraturan Menteri Pekerjaan Umum dan Perumahan Rakyat No.28 tahun 2015 tentang Penetapan Garis Sempadan Sungai dan Garis Sempadan Danau" which replacing the obsolete regulation "Peraturan Menteri Pekerjaan Umum No.63 tahun 1993 tentang Garis Sempadan Sungai, Daerah Manfaat Sungai, Daerah Penguasaan Sungai dan Bekas Sungai".	
In addition, added up local level regulations, such as "Peraturan Daerah Provins Kalimantan Tengah No.1 tahun 2016 tentang Retribusi Jasa Usaha" – with regards to retribution payment.	
Assessment Conclusion: Audit team has reviewed and accepted the corrective action plan prepared by company. Audit team has reviewed and accepted the evidence provided by the company, i.e. updated list of relevant laws and regulations; furthermore audit team review the monitoring of new/latest/updated laws and regulations as part of corrective action. Audit team concluded that the correction, corrective action and evidences are sufficient. NC Minor closed on 25 <sup>th</sup> October 2017.	

	Observation
OBS #	Description
	Nil

Positive Findings		
PF #	Description	
1	Company provide attention on worker wellbeing. It was noted that all worker housing complex received gradual renovation; better provision of safety equipment and PPE, provision of working tools for all workers, lower employee turnover (less employee resigned), appointment of permanent worker (from previously temporary worker).	

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#### **Issues raised by Stakeholders**

Stakeholder consultation involved internal and external stakeholders. External stakeholders were contacted by telephone to arrange meetings at a location convenient to them to discuss PT. Agro Indomas (Central Kalimantan) – Terawan POM Certification Unit's environmental and social performance, legal and any known dispute issues.

Meetings were conducted with stakeholders to seek their views on the performance of the company with respect to the RSPO requirements and aspects where they considered that improvements could be made. At the start of each meeting, the interviewer explained the purpose of the audit followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded. The interviewer recorded comments made by stakeholders and later was verified with the management team. These have been incorporated into the assessment findings.

Structured worker interviews with male and female workers and staff were held in private at the workplace in the mill and the estates. Fieldworkers were interviewed informally in small groups in the field. In addition, the wives of workers and staff were interviewed in informal group meetings at their housing. Separate visits were made to each of the local communities to meet with the village head and residents. Company officials were not present at any of the internal or external stakeholder interviews. A list of Stakeholders contacted is included as Appendix E.

IS #	Description
1	Badan Lingkungan Hidup Kabupaten Seruyan
	Issues
	- Communication between "Badan Lingkungan Kabupaten Seruyan" and company was going well;
	- Company has all environmental permits, including environmental permit, temporary hazardous waste storage permits, POME Land Application permits;
	- Company has sent all environmental management and monitoring report for every 6 months,
	hazardous waste management and POME Land Application report every 3 months. Company also
	carried out regular monitoring for air quality (emission and ambient), based on evaluation – no parameter violates the government regulations;
	- There was an old complaint from community related to presence of water hyacinth in Sembuluh Lake,
	but company has responded by sending heavy machinery to clean up the lake.
	Management Responses
	- Company appreciated information and comment from "Badan Lingkungan Kabupaten Seruyan", and
	confirmed company commitment to be in compliance against all environmental regulation.
	- Related to presence of water hyacinth in Sembuluh Lake, company had coordinating with village
	authorities, district authorities and other plantation company in the area – together the team has clean
	up the Sembuluh Lake.
	Audit Team Findings
	Comments from "Badan Lingkungan Hidup Kabupaten Seruyan" has been verified and confirmed. All
	reports have been prepared and reported, receipt of delivery sighted. Compliance against RSPO P&C for environmental management confirmed. Audit team made no further comment.
IS #	Description
13 # 2	
Z	Dinas Tenaga Kerja Kabupaten Seruyan Issues
	- Company has send all report related to manpower on regular basis to "Dinas Tenaga Kerja Kabupaten
	Seruyan";
	- Company has establish company regulation, on June 2016 and valid up to 2018;
	- Company has comply with regulation on minimum wage – and implemented the minimum wage to the
	worker;
	- Company has register all worker with BPJS – social insurance, including occupational accident
	insurance, death insurence, health insurance and pension;
	- Company has appoint temporary worker into permanent worker;



	- Company has appoint and establish safety committee – "Panitia Pembina Kesehatan dan Keselamatan
	Kerja". The committee has send all report related to health and safety performance on regular basis;
	- Company has provide training and competence upgrade for heavy machinery operators, steam vessel
	operators, electric operator and welders;
	Management Responses
	PT. Agro Indomas acknowledged the positive comments from "Dinas Tenaga Kerja Kabupaten Seruyan"
	and commited to improve the performance.
	Audit Team Findings
	Comments from "Dinas Tenaga Kerja Kabupaten Seruyan" have been verified and confirmed. All reports
	have been prepared and reported, receipt of delivery sighted. Compliance against RSPO P&C for social-
	worker welfare confirmed.
IS #	Description
3	Kantor Pertanahan Kabupaten Seruyan
	Issues
	- PT. Agro Indomas has obtained the legal ownership of the land in form of Hak Guna Usaha/HGU. A
	portion of the land was under "pengukuran kadastral" – portion survey;
	- Sungai Purun POM was located inside the HGU; while Terawan POM was registered under "Hak Guna
	Bangunan" – building permit;
	- "Kantor Pertanahan Kabupaten Seruyan" has not received logged complaint related to land dispute
	over company's land;
	- "Kantor Pertanahan Kabupaten Seruyan" request PT. Agro Indomas to report the utilization of land
	under HGU, as required under HGU letter.
	Management Responses
	- PT. Agro Indomas acknowledged the positive comments from "Kantor Pertanahan Kabupaten Seruyan"
	and commited to improve the performance.
	- PT. Agro Indomas has reviewed the requirements under "Surat Keputusan Hak Guna Usaha/HGU No.
	12/HGU/BPN/98" dated 6 <sup>th</sup> April 1998 and "Surat Keputusan No.24/HGU/BPN/2000" dated 12 <sup>th</sup> June
	2000; and found no obligation to conduct periodic reporting to "Kantor Pertanahan Kabupaten
	Seruyan". However, company committed to be cooperative, and planned to report the land use to
	"Kantor Pertanahan Kabupaten Seruyan".
	Audit Team Findings
	Comments from "Kantor Pertanahan Kabupaten Seruyan" have been verified and confirmed. Compliance
	against RSPO P&C related to legal ownership of the land confirmed. Audit team will review the
	implementation of company plan for report submission on HGU utilization during subsequent assessment.
IS #	Description
4	Anang Syahwani (local FFB contractor and one of landowners compensated)
-	Issues
	Development of local business:
	- He has been in cooperation with PT. Agro Indomas since long time ago, started during plantation
	development for building material procurement project and worker housing's construction project.
	Currently as FFB supplier/contractor for company;
	- FFB purchase price, from palm oil mills to FFB contractor based on FFB price released by "Dinas
	Perkebunan Provinsi Kalimantan Tengah" on monthly basis.
	- Company has explained the requirements for FFB contractors, such as harvesting quality, FFB
	transportation, health and safety, including avoid supply from illegal sources;
	- He feels the FFB grading was very strict and payment term of 1 month is to be considered. However
	Mr. Anang admitted the payment was never late;
	- Company provided administration training for FFB contractors;
	- Company provided training related to health and safety, use of PPE, prohibit use of child worker, etc.;
	- Company has disseminated information related to conservation protection, policy on no hunting, no
	timber cutting in the conservation area;
	- He noted that there was no human-wildlife conflict in company's plantation;
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	making excellence a babit
U	Issues
<u>13 #</u> 6	Desa Terawan
IS #	assessment. Description
	Audit Team Findings Comments from "Koperasi Unggul Jaya Sejahtera – Desa Paren " have been verified and confirmed. Compliance against RSPO P&C related to legal ownership of the land and smallholder development is confirmed. Audit team will review the progress on smallholder land certificate during subsequent
	<ul> <li>Management Responses</li> <li>PT. Agro Indomas acknowledged the comments from "Koperasi Unggul Jaya Sejahtera – Desa Paren ";</li> <li>The land for scheme smallholder was provided by company, through compensation to landowners. The total land then divided with number of farmer registered in the village/cooperative;</li> <li>Related to the certificate for cooperative/smallholder land, company acknowledged that the certificate is under process.</li> </ul>
	<ul> <li>managed);</li> <li>The land ownership will be under cooperative, however currently the certificate has not been issued;</li> <li>FB purchase price, from palm oil mills to FFB contractor based on FFB price released by "Dinas Perkebunan Provinsi Kalimantan Tengah" on monthly basis;</li> <li>Company has disseminated the policy such as protection on HCV, no hunting, no poaching, no burning for land preparation, no child worker;</li> </ul>
	<ul> <li>village;</li> <li>There is no land conflict noted;</li> <li>The smallholder organization consist of 150 farmers, half of the plantation is mature and the other half still immature;</li> <li>The planting target is 150 Ha, up to this moment 110 ha is planted. The first planting year for smallholder is 2013. All of plantation management practices was carried out by PT. Agro Indomas (full</li> </ul>
	<ul> <li>The smallholder organization has an agreement and Memorandum of Understanding with PT. Agro Indomas;</li> <li>The land for scheme smallholder was obtained through compensation from company to the landowners and then provided for scheme smallholder, divided with number of farmer registered in the</li> </ul>
5	Pengurus Koperasi Unggul Jaya Sejahtera – Desa Paren Issues
IS #	Description
	<b>Audit Team Findings</b> Comments from Mr. Anang Syahwani have been verified and confirmed. Compliance against RSPO P&C related to legal acquisition of the land and fair business confirmed. Additional data has been gathered.
	<ul> <li>PT. Agro Indomas acknowledged the comments from Mr. Anang Syahwani.</li> <li>Related to the FFB grading and payment upon FFB pruchase, company referred to the agreement between PT. Agro Indomas and Mr. Anang Syahwani. The payment was always made on 2-weekly cut-off, and 1 week for invoice and payment.</li> <li>PT. Agro Indomas committed to check and verify the righful landowner/rightful party. Company always open for negotiation to make correct and rightful compensation.</li> </ul>
	Management Responses
	<ul> <li>Company never practise coercion to local communities and/or landowners to sell their land. All negotiated;</li> <li>In the past years, there was no land dispute;</li> <li>Sometime ago, he noted an area was compensated to certain landowner. However, it was not the rightful landowner. To rectify, company made verification and offered for monetary or non-monetary compensation to the rightful landowner.</li> </ul>
	<ul> <li>Land compensation</li> <li>During early stage of oil palm plantation development, company has carried out land compensation directly to landowners;</li> </ul>



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<ul> <li>No report from villagers related to land dispute with company;</li> <li>Communication between Terawan village an PT. Agro Indomas is good. However, it could improve through information on job vacancy;</li> <li>Donation to Terawan village in form of infrastructure development, health/free medication, provision of additional teacher in village's school;</li> <li>At early stage of oil paim plantation development, company has carried out land compensation directly to landowners. The compensation was facilitated by specific team consist of village authorities, district authorities, regency authorities and cultural organization;</li> <li>No use of force/corecin during land compensation process;</li> <li>Land valuation and negotation was between company and individual landowners;</li> <li>Company has disseminated policy related to HCv area, no hunting, no cutting timber in conservation area;</li> <li>Management Responses</li> <li>Company nas duils amilhoider plantation, 60 Ha in 2008 and 310 Ha in 2014;</li> <li>Company nas duilse mail-tode plantatoin, 60 Ha in 2008 and 310 Ha in 2014;</li> <li>Comments from Terawan village have been verified and confirmed. Compliance against RSPO P&amp;C related to social and local development is confirmed. Audit team will review the progress on announcing the job vacancy to surrounding villages during subsequent assessment.</li> <li>Matti Team Findings</li> <li>Takyon Indomas has implemented minimum wage 2017;</li> <li>Petrotytion</li> <li>Serikat Pekerja Sub Terawan POM – Worker union Issues</li> <li>Company has duschow leverey, transportation for school children is not sufficient, too crowded.</li> <li>Worker union membership card;</li> <li>PT. Agro Indomas has implemented minimum wage 2017;</li> <li>Meeting between worker union and PT. Agro Indomas ; acrifed out on monthly basis, first Friday on each month;</li> <li>Company has provided welfare facility in form of housing, electricity, religious</li></ul>		
<ul> <li>related to social and local development is confirmed. Audit team will review the progress on announcing the job vacancy to surrounding villages during subsequent assessment.</li> <li>IS # Description</li> <li>Serikat Pekerja Sub Terawan POM – Worker union Issues         <ul> <li>The worker union membership was consist of all level of woker in PT. Agro Indomas;</li> <li>Each member holds membership card;</li> <li>PT. Agro Indomas has implemented minimum wage 2017;</li> <li>Meeting betwen worker union and PT. Agro Indomas , carried out on monthly basis, first Friday on each month;</li> <li>Company has provided welfare facility in form of housing, electricity, religious house, health facility/clinics, and school. However, transportation for school children is not sufficient, too crowded.</li> <li>Worker housing being repaird, on systematic phases;</li> <li>Company papointed all temporary worker into permanent worker;</li> <li>Company appointed all temporary worker into permanent worker;</li> <li>Company into received from mill workers related to PPE condition, it was late;</li> <li>Worker union expects a better communication related to benefit payment, whereby overtime adjusted to premi payment – considering company condition has getting better;</li> <li>No worker under 18 years old being employed. This also being joint monitored by worker union;</li> <li>Policy on human rights, policy on HCV, policy on force labour, policy on environment management – have been disseminated on many occasion.</li> </ul> </li> <li>Management Responses         <ul> <li>Company aknowledged comments from worker unions;</li> <li>Company aknowledged comments from worker unions;</li> <li>Company has budgeted repair and renovation for worker facilities, and currently renovation is implemented in several phases;</li></ul></li></ul>		<ul> <li>Communication between Terawan village and PT. Agro Indomas is good. However, it could improve through information on job vacancy;</li> <li>Donation to Terawan village in form of infrastructure development, health/free medication, provision of additional teacher in village's school;</li> <li>At early stage of oil palm plantation development, company has carried out land compensation directly to landowners. The compensation was facilitated by specific team consist of village authorities, district authorities, regency authorities and cultural organization;</li> <li>No use of force/coercion during land compensation process;</li> <li>Land valuation and negotiation was between company and individual landowners;</li> <li>Company has build smallholder plantation, 60 Ha in 2008 and 310 Ha in 2014;</li> <li>Company has disseminated policy related to HCv area, no hunting, no cutting timber in conservation area;</li> </ul> Management Responses <ul> <li>Company committed to provide job opportunity for all communities. HR will provide job vacancy information to all villages;</li> <li>PT. Agro Indomas acknowledged the comments from Terawan Village;</li> </ul>
<ul> <li>Serikat Pekerja Sub Terawan POM – Worker union Issues</li> <li>The worker union membership was consist of all level of woker in PT. Agro Indomas;</li> <li>Each member holds membership card;</li> <li>PT. Agro Indomas has implemented minimum wage 2017;</li> <li>Meeting betwen worker union and PT. Agro Indomas , carried out on monthly basis, first Friday on each month;</li> <li>Company has provided welfare facility in form of housing, electricity, religious house, health facility/clinics, and school. However, transportation for school children is not sufficient, too crowded.</li> <li>Worker housing being repaird, on systematic phases;</li> <li>Company appointed all temporary worker into permanent worker;</li> <li>Company appointed all temporary worker leated to PPE condition, it was late;</li> <li>Worker union expects a better communication related to benefit payment, whereby overtime adjusted to premi payment – considering company condition has getting better;</li> <li>No worker under 18 years old being employed. This also being joint monitored by worker union;</li> <li>Policy on human rights, policy on HCV, policy on force labour, policy on neutronment management – have been disseminated on many occasion.</li> <li>Management Responses</li> <li>Company aknowledged comments from worker unions;</li> <li>Company has budgetd repair and renovation for worker facilities, and currently renovation is implemented in several phases;</li> <li>Related to school bus, company will review the provision of school bus. Additional school buses will be provided – as planned, once company condition getting better;</li> <li>Related to provision of PPE, being followed up with purchasing to expedite the delivery process. Company admitted late in provision due to late from suppliers;</li> <li>Related to benefit adjustment, company admitted due to company financial condition. However, the comments to be discussed immediately during tripartit meeting with man</li></ul>		related to social and local development is confirmed. Audit team will review the progress on announcing the job vacancy to surrounding villages during subsequent assessment.
<ul> <li>Issues         <ul> <li>The worker union membership was consist of all level of woker in PT. Agro Indomas;</li> <li>Each member holds membership card;</li> <li>PT. Agro Indomas has implemented minimum wage 2017;</li> <li>Meeting betwen worker union and PT. Agro Indomas , carried out on monthly basis, first Friday on each month;</li> <li>Company has provided welfare facility in form of housing, electricity, religious house, health facility/clinics, and school. However, transportation for school children is not sufficient, too crowded.</li> <li>Worker housing being repaird, on systematic phases;</li> <li>Company appointed all temporary worker into permanent worker;</li> <li>Complaint received from mill workers related to PPE condition, it was late;</li> <li>Worker union expects a better communication related to benefit payment, whereby overtime adjusted to premi payment – considering company condition has getting better;</li> <li>No worker under 18 years old being employed. This also being joint monitored by worker union;</li> <li>Policy on human rights, policy on HCV, policy on force labour, policy on health and safety, policy on protection of reproductive rights, policy on sexual harrasment, policy on neurinnment – have been disseminated on many occasion.</li> </ul> </li> <li>Management Responses         <ul> <li>Company akshowledged comments from worker unions;</li> <li>Company has budgeted repair and renovation for worker facilities, and currently renovation is implemented in several phases;</li> <li>Related to school bus, company will review the provision of school bus. Additional school buses will be provided – as planned, once company condition getting better;</li> <li>Related to provision of PPE, being followed up with purchasing to expedite the delivery process. Company admitted late in provision du</li></ul></li></ul>	IS #	Description
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Audit team issued a nonconformity related to provision of PPE. Upon review on corrective action taken,		<ul> <li>Company acknowledged comments from worker unions;</li> <li>Company has budgeted repair and renovation for worker facilities, and currently renovation is implemented in several phases;</li> <li>Related to school bus, company will review the provision of school bus. Additional school buses will be provided – as planned, once company condition getting better;</li> <li>Related to provision of PPE, being followed up with purchasing to expedite the delivery process. Company admitted late in provision due to late from suppliers;</li> <li>Related to benefit adjustment, company admitted due to company financial condition. However, the comments to be discussed immediately during tripartit meeting with management;</li> </ul>
		Audit team issued a nonconformity related to provision of PPE. Upon review on corrective action taken,



	the nonconformity has been closed out on 25 <sup>th</sup> October 2017.
	Audit team will review the follow up action on provision of facilities for workers, and benefit adjustment
	during subsequent assessment.
IS #9	
15 #9	Description
	Komite Gender – gender committee from Sungai Purun Mill, RIM Capital, Terawan Mill, etc. Issues
	- There was no complaint from female workers related to violence and/or sexual harrasment in work;
	- Gender committee and the members understand the mechanism for reporting in the case of violence
	and/or sexual harrasment in work and understand the anonymity and whistle-blower policy during reporting;
	- All female workers has been registered in social insurance BPJS Kesehatan and BPJS Ketenagakerjaan;
	<ul> <li>Pregnancy test for female workers in area/station with high risk such as spraying team and fertilizer team carried out on monthly basis;</li> </ul>
	<ul> <li>All female-temporary workers have been acknowledged as permanent worker, except the one under probation period;</li> </ul>
	- Gender committee feels company has never made the female workers difficult to get their rights: i.e:
	<ul> <li>period leave, maternal leave, as well as provide time for breast-feeding;</li> <li>Company provide health dissemination related to cancer, risk from narcotics, etc.;</li> </ul>
	- All female workers have been provided with health examination on annual base;
	- Gender committee and the members feels no gender discrimination in work;
	- Company facilitated "Koperasi Karyawan" to provide basic necessity;
	Management Responses
	Management of PT. Agro Indomas Central Kalimantan acknowledge the informations from Gender
	Committee and female workers.
	Audit Team Findings
	Audit team has cross-referenced with records and broader interview with another female workers in
	estates and mill. Noted as positive findings.
IS #10	Description
	Orangutan Foundation Indonesia
	Issues
	- Between PT. Agro Indomas Central Kalimantan and OFI had a partnership in Orangutan rescue project and collaborative study to identify Orangutan feed type.
	<ul> <li>There was no report related to conflict between human and Orangutan in the area/concession of PT.</li> <li>Agro Indomas Central Kalimantan and PT. RIM Capital;</li> </ul>
	- There was no report of Orangutan hunting in the area/concession of PT. Agro Indomas and PT. RIM
	Capital;
	Management Responses
	Management of PT. Agro Indomas Central Kalimantan acknowledge the informations from Orangutan
	Foundation Indonesia.
	Audit Team Findings
	Audit team has cross-referenced with records and interview result. Noted as positive findings.
IS #11	Description
	LSM Duta
	Issues
	- During last year, no report and/or complaint related to land conflict arise.
	- During early development process, company has carried out Ganti Rugi Tanam Tumbuh/GRTT –
	compensation for land and the growing vegetation to the local communities. The compensation
	process was facilitated by special team (Tim Sembilan), comprised of villages authorities, district level,
	regency level and customary representatives.
	Management Responses
	Management of PT. Agro Indomas acknowledge the informations from LSM Duta.

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	Audit Team Findings
	Audit team has cross-referenced with records and interview result - consistent. No further comments.
IS #12	Description
	BPD Desa Banua Usang
	Issues
	- The presence and activity of PT. RIM Capital gives positive impact to community of Banua Usang
	- The operation of PT. RIM Capital provides job opportunity for community of Banua Usang village. Currently 80% of workforce in PT. RIM Capital comes from Banua Usang village;
	- Company provides help, in form of road maintenance and re-surface;
	<ul> <li>Company provides help, in form of operational benefit for local teacher, teaching in village's school;</li> <li>Company has paid out all land compensation since beginning of oil palm plantation development – back in 2006. The compensation value negotiated;</li> </ul>
	<ul> <li>Based on the community of Banua Usang experience related to land compensation, PT. RIM Capital has never make coercion and/or intimidated landowners to sell their land. As an evidence, currently still a land belong to community within the boundary of PT. RIM Capital, and company did not disturb;</li> <li>There was no more report and/or complaint related to land conflict arise.</li> </ul>
	<ul> <li>Community of Banua Usang was provided with scheme smallholder plantation with area 0.7 Ha for each household. The scheme smallholder plantation was fully managed by company;</li> <li>Company has disseminated their policy on conservation area protection, no hunting, no burning policy;</li> </ul>
	- No conflict between animal and human in area of PT. RIM Capital;
	Management Responses Management of PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital acknowledge the comments
	from Banua Usang Village.
	Audit Team Findings Compliance against RSPO P&C related to social and local development is confirmed. Audit team will review the company commitment to continue local development during subsequent assessment.

### 3.3.1 Status of Nonconformities Previously Identified and Observations

	Non-Conformity		
NCR #	Description	Category (Major / Minor)	
1367040N1	Requirements:         RSPO P&C 2013, INA NI September 2016 Criterion 2.1.2         A documented system, which includes written information on legal requirements, shall be maintained.         Evidence of Nonconformity:         PT. Agro Indomas (Central Kalimantan) - Terawan POM has not identified and evaluated:         - Regulation related to labour, such as "Undang-undang No.13 tahun 2003";         - Regulation related to minimum wage, social insurance and Badan Penyelenggara Jaminan Sosial (BPJS), industrial relationship, trade union, etc.;         - Ratified ILO Convenstion No.105 concerning the abolition of forced labour based on "Undang-undang No.19 tahun 1999 tentang Penghapusan Kerja Paksa";         - Ratified ILO Convention No.138 concerning Minimum Age based on "Undang-undang No.20 tahun 1999 tentang Usia Minimum untuk Pekerja";         - Ratified ILO Convention No.100 concerning equal remuneration, based on	Minor	



PF441

	Accident and emergency procedures shall exist and instructions shall be clearly	
1367040N2	Requirements: RSPO P&C Generic 2013 Indicator 4.7.5	Minor
NCR #	Description	Category (Major / Minor)
	Assessment Conclusion: The Minor NC raised into Major NC, due to similar problem found on the same RSPO criterion. During RAV, August 2017, audit team found: Company has prepared the laws and regulations under "Daftar Jenis Peraturan dan Evaluasi Pemenuhan Peraturan Perundangan", on 1st April 2017. Company has evaluated 103 types of laws and regulations. Among the list of laws and regulations, comprise of 11 Peraturan Pemerintah/Government Regulations, 9 Keputusan Menteri/Ministerial Decree, 2 Peraturan Daerah/District Regulations, 4 Keputusan Kepala Bapedal, 34 Peraturan Menteri/Miniterial Regulations. However, company has not fully reviewed and documented all laws and regulations (214 types of laws and regulations) as identified in RSPO P&C 2013, INA NI September 2016 - Appendix 1. For example: Peraturan Daerah No.5 tahun 2015 tentang Rencana Tata Ruang Wilayah Provinsi Kalimantan Tengah tahun 2015 – 2035.	
	During RAV, August 2017, audit team found: Company has prepared the laws and regulations under "Daftar Jenis Peraturan dan Evaluasi Pemenuhan Peraturan Perundangan", on 2017. Company has evaluated 103 types of laws and regulations. However, company has not fully reviewed and documented all laws and regulations as identified in RSPO P&C 2013, INA NI September 2016 - Appendix 1. For example: Peraturan Daerah No.5 tahun 2015 tentang Rencana Tata Ruang Wilayah Provinsi Kalimantan Tengah tahun 2015 – 2035.	
	<ul> <li>evaluated and maintained a number of legal requirement such as manpower regulations, legal ownership of the land, regulation related to social.</li> <li><b>Corrective Action:</b></li> <li>PT. Agro Indomas Central Kalimantan through the HRD Manager reviewed the laws and regulations related to manpower, from period December 2016 - February 2017; Government Regional Office reviewed the laws and regulations related to corporate permits on January 2017; Legal Manager Regional Office reviewed applicable laws and regulations related to social on February 2017. All review for abovementioned laws and regulations has been carried out and documented.</li> </ul>	
	<ul> <li>"Undang-undang No.80 tahun 1957 tentang Pengupahan bagi laki-laki dan wanita untuk pekerjaan yang sama nilainya",</li> <li>Ratified ILO Convention No.98 concerning right to organize and collective bargaining, based on "Undang-undang No.18 tahun 1956 tentang berlakunya dasar-dasar dari hak untuk berorganisasi dan untuk berunding bersama";</li> <li>Regulations related to legal ownership of the land and spatial planning, such as "Undang-Undang Agraria No.5 tahun 1960", "Peraturan Menteri Pertanian No.98 tahun 2013 tentang Pedoman Perizinan Usaha Perkebunan", "Peraturan Pemerintah No.40 tahun 1996 tentang Hak Guna Usaha", "Peraturan Menteri Negara Agraria No.5 tahun 2015 tentang Izin Lokasi", etc.</li> <li>Regulations related to social aspects such as "Undang-undang No.30 tahun 2007 tentang Perseroan Terbatas", etc.</li> </ul> Statement of Nonconformity: PT. Agro Indomas (Central Kalimantan) - Terawan POM has not identified,	



	<b>Evidence of Nonconformity:</b> Not sufficient evidence on minutes of meeting between company and worker union. Based on interview with management and with representative of the worker union, stated company has no meeting schedule with worker union. Furthermore, worker union does not have representation in the bi-partite organization.	
1367040N3	<b>Requirements:</b> RSPO P&C Generic 2013 Indicator 6.6.2 Minutes of meetings with main trade unions or workers representatives shall be documented.	Minor
NCR #	Description	Category (Major / Minor)
	Assessment Conclusion: NC Minor closed on 31 <sup>st</sup> August 2017.	
	The fire fighting equipment composed of: fire fighter bowser 1 unit, PTO 2 sets, hose spiral 1 set, fire hose (30 meters) 4 rolls, nozzle 3 pieces, profile tank 1 unit, robin pump 3 units, hose spiral robin 3 meters, clamp/rubber spiral 2 pieces. Based on latest inspection on 21st August 2017, 1 nozzle was broken, 1 robin pump was broken. Action plan for repair sighted.	
	Monitoring has been sighted. Fire fighting equipment is ready-to-use. Audit team made further verification to Teluk Ulin Estate, Formulir Pemeriksaan Kesiapan Peralatan Pemadam Kebakaran, period January – August 2017. Record seen inspection on 26 <sup>th</sup> May 2017, 23 <sup>rd</sup> June 2017, 28 <sup>th</sup> July 2017, 21 <sup>st</sup> August 2017.	
	<b>Corrective Action:</b> PT. Agro Indomas Central Kalimantan has planned and implement regular inspection & testing of fire suppression system equipment to ensure all Fire equipment are ready to use (every 4 months). Repair as soon as possible for any damage or disfunction of fire suppression equipment that include; water tank and connection, water pump, fire hoses and its connection.	
	<b>Statement of Nonconformity:</b> Emergency equipments for land fire suppression in Terawan Estate and Lampasa Estate was not ready-to-use.	
	<b>Evidence of Nonconformity:</b> Observed during site visit to Terawan Estate and Lampasa Estate, fire suppression equipment/emergency fire fighting equipments were not ready-to-use. Audit team found: water tank was found empty and not coupled to mobile unit; Pump machine with no fuel; Inappropriate use of water tank; Meanwhile, the fire risk status at the time was increasing from low to middle as shown by fire danger rating system.	
	understood by all workers. Accident procedures shall be available in the appropriate language of the workforce. Assigned operatives trained in First Aid should be present in both field and other operations, and first aid equipment shall be available at worksites. Records of all accidents shall be kept and periodically reviewed.	

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Statement of Nonconformity:	
Workers in PT. Agro Indomas (Central Kalimantan) has established worker union	
"Serikat Pekerja Sinar Fajar" and has been registered in manpower office "Dinas	
Tenaga Kerja Kabupaten Seruyan". Not sufficient evidence on minutes of meeting	
between company and worker union.	
Corrective Action:	
PT. Agro Indomas (Central Kalimantan) start a scheduled bipartite meeting.	
PT. Agro Indomas (Central Kalimantan) has carried out a scheduled bipartite	
meeting with worker union and registered representative:	
a) Meeting between worker representative in Terawan Estate with company	
management, conducted on 24 <sup>th</sup> January 2017, attended by 16	
participants.	
b) Meeting between worker representative in Lampasa Estate and Teluk Ulin	
Estate with company management, conducted on 19 <sup>th</sup> January 2017,	
attended by 24 participants.	
c) Meeting between worker representative in Lampasa Estate and Teluk Ulin	
Estate with company management, conducted on 17 <sup>th</sup> February 2017,	
attended by 16 participants.	
d) Meeting between worker union in Terawan POM with company	
management, conducted on 16 <sup>th</sup> February 2017, attended by 8	
participants.	
e) Meeting between management and Worker Union Committee on 22 <sup>nd</sup>	
February 2017 attended by 10 participants discussing committee planning period 2017 - 2019.	
All minutes of meeting is documented, with HR – copy available and confirmed	
with union representative.	
Assessment Conclusion:	
NC Minor closed on 31 <sup>st</sup> August 2017.	

Observation					
OBS #	Description				
1	RSPO P&C Generic 2013 Indicator 1.3.1 PT. Agro Indomas (Central Kalimantan) has established a documented policy titled Standards of Business Conduct, released in March 2013. The policy comprise of code of ethical business conduct and company view against things such as whistle blowing, entertainment and gifts, conflict of interest, political activity, employment, ethical behavior, protection of company assets, confidentiality and information security, insider dealing, etc. Based on interview with workers in estates and Terawan POM, the worker's understanding upon the policy is good. The organization may benefit the standards of business conduct in local language.				
	Action plan: PT. Agro Indomas (Central Kalimantan) has provide a translation of Standards of Business Conduct – into Bahasa Indonesia, for ease of use. This document has been distributed to workers.				
2	RSPO P&C Generic 2013 Indicator 4.1.4 PT. Agro Indomas (Central Kalimantan) - Terawan POM has demonstrated a procedure for "FFB Purchases and Transport SOP-PLID-FIN-FFB", list of third party FFB suppliers and FFB supply contracts. The FFB supply contract, in one of the clause stated prohibit supply of stolen FFB. Enhancement need to be taken for prevention of FFB supply from illegal sources.				

	Action taken: Awareness has been raised to all third-party FFB suppliers. Based on interview with third-party FFB supplier/contractor, the understanding on prohibition to sourced FFB from illegal land has been communicated.				
3	RSPO P&C Generic 2013 Indicator 4.6.5 PT. Agro Indomas (Central Kalimantan) - Lampasa Estate and Teluk Ulin Estate has a joint-chemical store. The chemical store was in good condition. Chemical storekeeper provides Material Safety Data Sheet/MSDS for each chemical stored in the premise. Chemical stored in the store such as Abolisi (active ingredient: Glyphosate), Dalopir (active ingredient: Triclopyr), Primafuron (active ingredient: Methy metsulfuron), etc. Enhancement need to be taken on better awareness of storekeeper in observant of al precautions attached to products.				
	Action taken: Based on interview, the storekeeper knowledge related to precaution and emergency response has improved.				
4	RSPO P&C Generic 2013 Indicator 4.7.2 PT. Agro Indomas (Central Kalimantan) - Terawan POM and estates have prepared a Hazard Identification Risk Assessment Determining Control (HIRADC) registers. The HIRADC has considered routine-non routine activities, normal-abnormal activities, risk, location - for both palm oil mill and estate operation. HIRADC has also taking into consideration new hazard and risk from new activities, new location and/or new tools/machinery. Enhancement need to be taken to consider risk determination from muscle and tissue disease in HIRADC. Further, company may wish to consider a thorough analysis on work related disease based on patient database/top ten disease databases.				
	Action plan: EHS department has improve the risk assessment, by incorporating work related disease from ergonomics into consideration. See indicator 4.7.2.				
5	RSPO P&C Generic 2013 Indicator 5.2.3 PT. Agro Indomas (Central Kalimantan) - Lampasa Estate has identified and established HCV areas inside the plantation. Company may wish to consider more sign board in HCV area (heath forest) with risk of land fire.				
	Action plan: HCV management and monitoring plan 2016/2017 has emphasizing the action plan to mitigate risk land fire. Security patrol on HCV area has been intensified. Based on field visit, no futher damage from land fire. This practice continues to be implemented into monitoring plan 2017/2018.				
6	RSPO P&C Generic 2013 Indicator 5.3.2 Terawan Palm Oil Mill (POM) has a waste water treatment for palm oil mill effluent (POME) treatment facility. The POME treatment comprise of system where effluent was processed on series of anaerobic and aerobic ponds before pumped onto land application. Enhancement need to be taken to housekeeping and better condition of waste water treatment facility in Terawan POM.				
	Action plan: Terawan POM's mill effluent pond has been gradually improved. In addition, PT. Agro Indomas has budgeted a large amount of capital to improve the machinery and infrastructure for Terawan POM for multiple year, started from financial year 2017/2018.				
7	RSPO P&C Generic 2013 Indicator 6.1.4 PT. Agro Indomas (Central Kalimantan) has prepared a social impact assessment. The social impact assessment identified in a participatory way, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement. The organization may benefit social impact review upon issues from internal stakeholder, consideration				



on participatory engagement with regards to increasing employee turnover.

Action plan:

Based on interview with worker union representative, along with the better company condition, condition related to employee turnover has been improved. Less employee resigned. This has been captured in the social impact assessment report, 2016 – released January 2017.

#### 3.3.2 Summary of the Nonconformities and Status

CAR Ref.	CLASS	ISSUED	STATUS
A701839/1	Minor	17/03/2012	Closed 21/09/2013
A 701839/2	Minor	17/03/2012	Closed 21/09/2013
970468M3	Major	21/09/2013	Closed 20/11/2013
970468M4	Major	21/09/2013	Closed 20/11/2013
970468M5	Major	21/09/2013	Closed 20/11/2013
970468M6	Major	21/09/2013	Closed 20/11/2013
970467N1	Minor	21/09/2013	Closed 13/09/2014
109824M1	Major	13/09/2014	Closed 22/10/2014
109824N1	Minor	13/09/2014	Closed 14/08/2015
109824N2	Minor	13/09/2014	Closed 14/08/2015
1220772M1	Major	14/08/2015	Closed 22/09/2015
1220772N1	Minor	14/08/2015	Closed 30/08/2016
1367040M1	Major	30/08/2016	Closed 25/10/2016
1367040M2	Major	30/08/2016	Closed 25/10/2016
1367040M3	Major	30/08/2016	Closed 25/10/2016
1367040M4	Major	30/08/2016	Closed 25/10/2016
1367040N1	Minor	30/08/2016	Escalated into Major NC 1517745-201708-M1 and
			Closed 25/10/2017
1367040N2	Minor	30/08/2016	Closed 31/08/2017
1367040N3	Minor	30/08/2016	Closed 31/08/2017
1517745-201708-M1	Major	31/08/2017	Closed 25/10/2017
1517745-201708-M2	Major	31/08/2017	Closed 25/10/2017
1517745-201708-M3	Major	31/08/2017	Closed 25/10/2017
1517745-201708-M4	Major	31/08/2017	Closed 25/10/2017
1517745-201708-M5	Major	31/08/2017	Closed 25/10/2017
1517745-201708-N1	Minor	31/08/2017	Closed 25/10/2017

#### **Assessment Conclusion and Recommendation:**

Based on the findings during the assessment PT. Agro Indomas (Central Kalimantan) – Terawan POM Certification Unit and supply base complies with the RSPO P&C 2013, and the RSPO Supply Chain Certification Standard (Nov 2014) for CPO Mill. It is recommended that the certification of PT. Agro Indomas (Central Kalimantan) – Terawan POM Certification Unit is approved and continued.

Acknowledgement of Assessment Findings	Report Prepared by
Name:	Name:
Wilton Simanjuntak	Pratama Agung Sedayu
Company name:	Company name:
PT. Agro Indomas	On behalf of BSI Services Malaysia Sdn Bhd.
Title:	Title:
RSPO Manager	Lead Auditor
Signature:	Signature:
Date: 1 <sup>st</sup> November 2017	Date: 1 <sup>st</sup> November 2017

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#### Appendix A: Summary of Findings RSPO P&C Indonesian National Interpretation, September 2016

Criterio	n / Indicator	Assessment Findings	Compliance	
Princip	e 1: Commitment to Tran	sparency		
Growers legal issu	Criterion 1.1:Growers and millers provide adequate information to relevant stakeholders on environmental, social and legal issues relevant to RSPO Criteria, in appropriate languages and forms to allow for effective participation in decision making.1.1.1There shall be evidence thatThe company has identified documents that can be accessed by the public as per procedure of 			
	growers and millers provide adequate information on (environmental, social and/or legal) issues relevant to RSPO Criteria to relevant stakeholders for effective participation in decision making. - Minor compliance -	Communication and Control of Records Procedure (document number EMS-P11) which was approved on 1 <sup>st</sup> July 2010. Among informations which are available for public are Legal aspect, Social and Environmental, OHS and Employment aspect, such as: - Legal aspect; permits and land title that can be accesed by public upon request. The company holds copies of HGUs in estate and originals are in Head Office in Jakarta. In adition, copy of IUP (Business Permit). - Environmental Impact Assessment (AMDAL) available under document "Revision of AMDAL" compiled on dated 22 <sup>nd</sup> June 2007. The document has been approved by Governor of Central Kalimantan and has been socialized to surrounding community and had been discussed in and inter-agency EIA commision at provincial goverment. Copy of EIA document available at site and available for public upon request, while implementation of EIA are reported periodically (every six month) to local government. - Human right policy, code of conduct, and OHSAS policy and programmes are available at every unit (estate or mill) and available for public and has been socialized to employee and contractors. The company OHS Policy is available on the website and is mounted on notice boards widely available throughout the company operations. The company had a Health and Safety Plan for the years of 2016/2017. The Plan provided details of strategic objectives, target, and an Action Plan for their implementation and achievement. The policy which is available is now widely accessible in all work areas and circulated to all employees and contractors. <i>(1.2.5).</i>		

Criterion	/ Indicator	Assessment Findings	Compliance
1.1.2	Records of requests for information and responses shall be maintained. -Major compliance	<ul> <li>Continuous improvement plan prepared as a result of all internal audits and inspections which are monitored to determine progress against set targets. All records of requests for information are kept for a minimum of three years. The Continuous Improvement Plan is documented in the ISO 14001 EMS.</li> <li>Copy of HCV assessment document available at EHS department and has been socialized to relevant stakholder through public consultation.</li> <li>Detail of complaint and grievance available at CSR departement and available for relevant stakholder upon request. For any unsolved dispute, there is report or request for mediation to local governent.</li> <li>Negotiation procedure available at CSR departement and has been made available for relevant stakholder through socialization and outreach.</li> <li>Public summary of certification assessment report has been published through website.</li> <li>To ensure constructive response to stakeholders request and communication, company has a communication procedure under SOP document number IMS-P05, rev.04 dated 4<sup>th</sup> May 2015. According to the SOP, all informations exchanged with stakeholders should be recorded under log book "Buku Komunikasi dan Permintaan atas Informasi" available at various estates and mills, CSR department, EHS department, and HRD department. Time frame for response to request is maximum 14 days, while record of information equest is maximum 14 days, while record of information and supervision of General Manager. PIC in communication (in coordination with GM) for year 2017 are:</li> <li>For EHS is Mr. Saipul Bahri (EHS Department Head)</li> <li>For HRD issue is Mr. Marcellinus H. Ranteallo</li> <li>In addition to that, each unit maintains all information exchange through 'communication log book" which records the date of request incoming, recipient, content, type of information request (whether from internal or external), means of communication (letter or direct message or telephone call), company response.</li></ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	Teluk Ulin Estate: Buku Tamu dan Komunikasi: On 1 <sup>st</sup> November 2016, Koordinator Buah and dump truck driver from Sampit was having inquiry related to FFB transport and payment of FFB transport services. The request for information was responded by Estate Manager. The estate manager provided response on the spot (meeting) and comes to agreement effective 1 <sup>st</sup> December 2016. On 11 <sup>th</sup> April 2017, Badan Lingkungan Hidup was visited Teluk Ulin Estate to assess the emergency preparedness team, infrastructure and fire fighting equipment to face drought season. The visitor was attended by field assisstant and EHS Department, on the day. The visit closed at 11 <sup>th</sup> April 2017, 10:20 PM.	
	RIM Capital Estate: On 17 <sup>th</sup> July 2017, Sekdes Desa Paren inquiring for road maintenance aid, Estate Manager approved the road maintenance aid by sending heavy machinery on the same date (afternoon). Logsheet Daily Logsheet for heavy machinery TLB on 17th July 2017 evident, whereby the operator, started work n 14.00 – 16.30PM for road maintenance Paren village.	
	Terawan POM: On $10^{\text{th}}$ June 2017, Edy Siswanto inquiring for boiler ash, Mill Manager approved the boiler ash by sending truck on the same date (afternoon). Weighbridge sheet showing sending of 6,390 kg + 7,420 kg + 6,950 kg + 6,610 kg boiler ash to Edy Siwanto on 15 <sup>th</sup> June 2017 evident.	

#### Criterion 1.2:

Management documents are publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes.

Criterion	/ Indicator	Assessment Findings	Compliance
	Publicly available documents shall include, but are not necessary limited to: Land titles/user rights (Criterion 2.2); • Occupational health and safety plans (Criterion 4.7); • Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8); • HCV documentation (Criteria 5.2 and 7.3); • Pollution prevention and reduction plans (Criterion 5.6); • Details of complaints and grievances (Criterion 6.3); • Negotiation procedures (Criterion 6.4); • Continual improvement plans (Criterion 8.1); • Public summary of certification assessment report; • Human Rights Policy (Criterion 6.13). • Major compliance	<ul> <li>PT. Agro Indomas (Central Kalimantan) has identified documents that can be accessed by the public as per procedure of Communication and Control of Records Procedure (document number EMS-P11) which was approved on 1<sup>st</sup> July 2010. Among informations which are available for public are Legal aspect, Social and Environmental, OHS and Employment aspect, such as: <ul> <li>Legal aspect; permits and land title that can be accessed by public upon request. The company holds copies of HGUs in estate and originals are in Head Office in Jakarta. In adition, copy of IUP (Business Permit).</li> <li>Environmental Impact Assessment (AMDAL) available under document "Revision of AMDAL" compiled on dated 22<sup>nd</sup> June 2007. The document has been approved by Governor of Central Kalimantan and has been socialized to surrounding community and had been discussed in and inter-agency EIA commision at provincial governent. Copy of EIA document available at site and available for public upon request, while implementation of EIA are reported periodically (every six month) to local government.</li> <li>Human right policy, code of conduct, and OHSAS policy and programmes are available for public and has been socialized to surialable at site and available for public upon request, while implementation of EIA are reported periodically (every six month) to local government.</li> <li>Human right policy, code of conduct, and OHSAS policy and programmes are available at every unit (estate or mill) and available for public and has been socialized to employee and contractors. The company OHS Policy is available on the website and is mounted on notice boards widely available throughout the company operations. The company had a Health and Safety Plan for the years of 2016/2017. The Plan provided details of strategic objectives, target, and an Action Plan for their implementation and achievement. The policy which is available is now widely accessible in all work areas and circulated to all employees and contractors. (<i>1.2.5</i>).</li> <li>Continuous</li></ul></li></ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	Negotiation procedure available at CSR departement and has been made available for relevant stakholder through socialization and outreach. Public summary of certification assessment report has been published throuh website. Some documented report to relevant government offices are available with EHS Department, HR Department and Public Relation Officer.	
	<ul> <li>Teluk Ulin Estate and RIM Capital Estate:</li> <li>List of publicly available document in Teluk Ulin</li> <li>Estate and RIM Capital Estate is available, in form of</li> <li>"Daftar Dokumen PT. Agro Indomas/PT. RIM Capital</li> <li>(Terbuka untuk Umum)", signed by General</li> <li>Manager.</li> <li>Sertifikat/Hak Penggunaan Tanah (kriteria 2.2) –</li> <li>Legal Ownership of the Land</li> <li>-Izin Prinsip, Izin Lokasi, IUP, Izin Lingkungan, HGU</li> <li>2. Rencana Kesehatan dan Keselamatan Kerja –</li> <li>Health and Safety Plan</li> <li>Kebijakan K3, HIRADC, SOP dan IMS, Laporan</li> <li>Audit Internal/external, Laporan P2K3, Laporan</li> <li>Firedrill,</li> <li>3. Rencana dan Penilaian Dampak Lingkungan dan</li> <li>Sosial (Kriteria 5.1, 6.1, 7.1 dan 7.8) - SEIA</li> </ul>	
	<ul> <li>Dokumen lingkungan (AMDAL, UKL/UPL, DPLH), dokumen SIA, Dokumen program CSR, dokumen HCV, dokumen RKL, RPL, Laporan Limbah B3, Laporan HCS dan mitigasi/management plannya,</li> <li>4. Dokumentasi NKT (Kriteria 5.2 dan 7.3)</li> <li>HCV Assessment</li> <li>5. Rencana Pencegahan dan Pengurangan Polusi (Kriteria 5.6) – Emission Mitigation Plan;</li> <li>Laporan Palm GHG Calculator</li> <li>6. Rincian Keluhan dan Pengaduan (Kriteria 6.3) –</li> </ul>	
	<ul> <li>6. Rincian Kelunan dan Pengaduan (Kriteria 6.3) – Detail on Complaint and Grievances;</li> <li>- Rekaman proses perselisihan</li> <li>7. Prosedur Negosiasi – Negotiation Procedure;</li> <li>8. Rencana Perbaikan Berkelanjutan (Kriteria 8.1) – Continual Improvement;</li> <li>9. Rangkuman Laporan untuk Publik mengenai Sertifikasi - Summary Report from CB;</li> <li>10. Kebijakan HAM (Kriteria 6.13) – human rights</li> <li>- Kebijakan HAM</li> </ul>	

Growers and millers commit to ethical conduct in all business operations and transactions.

Criterion	/ Indicator	Assessment Findings	Compliance
1.3.1	There shall be a written policy committing to a code of ethical conduct and integrity in all operations and transactions, which shall be documented and communicated to all levels of the workforce and operations. -Minor compliance	A written policy that shows committment on code of ethical conduct and integrity in all operations and transactions available in a printed book "Standards of Business Conduct" issued by Goodhope Asia Holdings Limited on March 2013. The book contains the following: whistle blowing, entertainment & gifts, conflict of interest, political activity, employement, ethical behaviour, protection of company's asset, accurate record keeping, confidentiality & Information security, insider trading, environment, health and safety, and declaration.	Comply
		Code of conduct book has been distributed to all staffs in english language. The book is available in Bahasa Indonesia "Standar Perilaku Bisnis". The company has also "Code of ethical conduct and integrity in business, 2015", available in Bahasa Indonesia; which states that: the ethical behaviour, integrity, honestly, trusted, and prohibition of all forms of corruption, bribery in the conduct or transaction of business practices. Code of conduct publication through leaflet / poster / flyer of company policy.	
		Terawan POM: Interview with a number of employee in Terawan POM; effluent pond operator, weighbridge operator and loading ramp attendant, found does not understand company's policy on "Standards of Business Conduct".	
		This guidance also being distributed and communicated in RIM Capital Estate.	
Principle	e 2: Compliance with app	licable laws and regulations	
Criterion There is c		al, national and ratified international laws and reg	ulations.
2.1.1	Evidence of compliance with relevant legal requirements shall be available. - Major compliance -	<ul> <li>Based on document verification, it was known that PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has comply with laws and regulation.</li> <li>Legal document showing legitimate acquisition and compensation over the land: Consist of copy of land compensation to landowners. All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha.</li> </ul>	Comply

Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Legal ownership of the land:         <ul> <li>Izin Lokasi based on "Surat Keputusan Kepala Badan Pertanahan No.178.482, dengan Luasan Izin sebesar ±12,000 Ha" dated 12<sup>th</sup> January 1995. Subsequently renewed as per "Surat Keputusan Kepala Badan Pertanahan No.08.460.42 dengan Luasan Izin sebesar ±12,000 Ha" dated 12<sup>th</sup> January 1995;</li> <li>1<sup>st</sup> HGU: "Surat Keputusan Kepala Badan Pertanahan Nasional No.12/HGU/BPN/1998, tentang Pemberian HGU atas nama PT. Agro Indomas di Kabupaten Seruyan, Provinsi Kalimantan Tengah", dated 6<sup>th</sup> April 1998;</li> <li>Land Certificate No.07 dated 6<sup>th</sup> April 1998;</li> <li>Land Certificate No.08, dated 9<sup>th</sup> October 2003 for area of 12,104 Ha;</li> <li>2nd HGU: "Surat Keputusan Kepala Badan Pertanahan Nasional No.24/HGU/BPN.2000/A/20, tentang Pemberian HGU atas nama PT. Agro Indomas di Kabupaten Seruyan, Provinsi Kalimantan Tengah", dated 8<sup>th</sup> August 2003;</li> <li>Land Certificate No.08, dated 9<sup>th</sup> October 2003 for area of 3,760.24 Ha.</li> <li>Forest area release for some areas of PT. Agro Indomas which fall under forest area status, as per: "Surat Keputusan Menteri Kehutanan No.499/Kpts-II/1997 tentang Izin Pelepasan Kawasan Hutan seluas ±11,930 Ha.</li> <li>Operational permit such as deed of establishment (including the latest revision), registration to the Ministry of Justice and Human Rights, Izin Usaha Perkebunan (IUP) – plantation business permit, Tanda Daftar Perusahaan (TDP) – company registration number, Nomor Pokok Wajib Pajak (NPWP) – tax payer number, etc.</li> <li>Environmental and Social documents: Izin Lingkungan – lenvironmental permit, Izin land aplikasi – land application permit, Izin penyimpanan sementara limbah B3 – permit for temporary</li></ul></li></ul>	

Criterion / Indicator	Assessment Findings	Compliance
	- Operational document: Company policies, company standard operating procedures, operational records, etc.	
	Audit team made legal document verification. Company was able to demonstrate legal evaluation in 24th March 2017 and revised on 1st April 2017, which consist of 68 laws and regulations related to EHS; 45 types of laws and regulations related to manpower/industrial relation and general administration.	
	During the evaluation process, company has review the compliance status by identifying the relevant chapter requirements, compliance effort, person in charge, and status of compliance. For instance: evaluation upon "Undang-undang No.7 tahun 1981 tentang Wajib Lapor Ketenagakerjaan", chapter 4, verse 1: company has been consistenly prepare report on manpower utilization and reported to "Dinas Tenaga Kerja Kabupaten Seruyan". In period 2016, the report has been sent on 9 <sup>th</sup> September 2017.	
	Evaluation upon "Undang-undang No.20 tahun 1999 tentang Usia Minimum untuk Diperbolehkan Bekerja", chapter 2, verse 3: company has established minimum age policy, and has incorporated the policy into company regulation.	
	<ul> <li>Terawan POM Permits:</li> <li>"Sertifikat Instalasi Penyalur Petir No.018/SIP/2006 PKS PT. Agro Indomas" dated 30<sup>th</sup> October 2006. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Pengesahan Pemakaian Motor Diesel No.566/1163/Disnakertranspar/VII/2012 for PT. Agro Indomas Mill Terawan. Perkins DGBH 5083 U19827U 400 Kw", dated 30<sup>th</sup> July 2012. Latest</li> </ul>	
	<ul> <li>inspection 15<sup>th</sup> August 2016.</li> <li>"Pengesahan Pemakaian Motor Diesel No.566/1166/Disnakertranspar/VII/2012 for PT. Agro Indomas Mill Terawan. Perkins DGBH 6003 U18418U 800 Kw", dated 30<sup>th</sup> July 2012. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Pengesahan Pemakaian Instalasi Listrik di Tempat Kerja PT Agro Indomac</li> </ul>	
	<ul> <li>Tempat Kerja PT. Agro Indomas No.15/W14/IL/2000 for PT. Agro Indomas, power 1446 and 750 Kw" dated 23<sup>rd</sup> December 2000. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.18/OH-II/A0067A untuk Ketel Uap", dated October 2004. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.18/W14-KW/A0031A untuk Ketel</li> </ul>	
	Uap", dated 23 <sup>rd</sup> December 2000. Latest inspection 15 <sup>th</sup> August 2016.	rellence a h

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Criterion / Indicator Assessment Findings		Compliance
2.1.2       A documented system, which includes written information on legal requirements, shall be maintained.         - Minor compliance -	<ul> <li>"Akte Izin No.18/W14-KW/A.0028A untuk Bejana Uap/BPV PT. Agro Indomas", dated 23<sup>rd</sup> December 2000. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.18/W14-KW/A.0029A untuk Bejana Uap/Sterilizer No.2" dated 23<sup>rd</sup> December 2000. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.18/W14-KW/A.0027A untuk Bejana Uap/Sterilizer No.1", dated 23<sup>rd</sup> December 2000. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.18/W14-KW/A.0029A untuk Bejana Uap/Sterilizer No.1", dated 23<sup>rd</sup> December 2000. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.18/W14-KW/A.0029A untuk Bejana Uap-Deaerator", dated 23<sup>rd</sup> December 2000. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Akte Izin No.23/IP.BT/2006 untuk Bejana Tekan PKS PT. Agro Indomas", dated 30<sup>th</sup> October 2006. Latest inspection 15<sup>th</sup> August 2016.</li> <li>"Pengesahan Pemakaian Turbin Uap No.03/D-1.II/PTU/2005 PKS PT. Agro Indomas", dated 19<sup>th</sup> September 2005. Latest inspection 15<sup>th</sup> August;</li> <li>Company has a mechanism to document the laws and regulations as regulated under SOP EHS Legal and other Requirements No.IMS.P-02 rev.00 dated 4<sup>th</sup> May 2015. Within the mechanism, it was regulated that:</li> <li>Head of Departments/EHS Manager is responsible to identify, interpret and documenting all relevant laws and regulations related to plantation/palm oil mill operation. The laws and regulations may include, but not limited to local, national and international regulations that have been ratified by Republic of Indonesia;</li> <li>To evaluate all relevant laws and regulations may include, but not limited to local, national and international regulations – or once per annum, at minimum;</li> <li>Evaluation document shall be keep for three years, located in EHS office, while the softcopy will be keep in company's intranet. The document related to laws and regulations is accessible by staff and worker.</li> </ul>	Non-compliance Comply

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Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Based on document verification, company has conducted evaluation upon laws and regulations on 24<sup>th</sup> March 2017 and revised on 1<sup>st</sup> April 2017. EHS Department:</li> <li>5 types of Act – "Undang Undang", for example "Undang-undang No.32 tahun 2009 tentang Perlindungan dan Pengelolaan Lingkungan Hidup", "Undang-undang No.1 tahun 1970 tentang Keselamatan Kerja", etc.;</li> <li>11 types of government regulation - "Peraturan Pemerintah", for example "Peraturan Pemerintah No.101 tahun 2014 tentang Pengelolaan Limbah Berbahaya dan Beracun", "Peraturan Pemerintah No.38 tahun 2012 tentang Sungal", "Peraturan Pemerintah No.38 tahun 2012 tentang Sungal", "Peraturan Pemerintah No.38 tahun 2012 tentang Sungal", "Peraturan Pengelolaan Sampah Rumah Tangga". Based on evaluation, all of the regulations have been complied by company;</li> <li>9 types of Ministry Decree – "Keputuran Menteri", for example: "Keputusan Menteri Lingkungan Hidup No.45 tahun 2005 tentang Pedoman Penyusunan Laporan Pelaksanaan RKL-RPI," "Keputusan Menteri Lingkungan Hidup No.28 tahun 2003 tentang Pedoman Teknis Pemanfaatan Air Limbah Industri Sawit", "Keputusan Menteri Tenaga Kerja No.186 tahun 1999 tentang Unit Penanggulangan Kebakaran";</li> <li>2 types of local regulation – "Peraturan Daerah" issued by government of Provinsi Kalimantan Tengah, for example: "Peraturan Daerah No.1 tahun 2012 tentang Pengelolaan Jaha Perkebunan Berkelanjutan";</li> <li>4 types of "Keputusan Kepala Badan Pengendali Dampak Lingkungan No.Kep-205/Bapedal/07/1996 tentang Pengendalian Dampak Lingkungan No.1 tahun 1995 tentang Tatacara dan Pengunyalan Limbah B3";</li> <li>34 types of Ministry Regulation – "Peraturan Menteri Kesehatan No.416 tahun 1909 tentang Syarts syarat dan Pengewasan Kualitas Air", "Peraturan Menteri Lingkungan Hidup No.18 tahun 2009 tentang Tatacara Perizinan Pengelolaan Limbah B3"; etc.</li> </ul>	

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Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>HRD Department: <ul> <li>19 types of Act – "Undang Undang", for example</li> <li>"Undang-undang No.18 tahun 1956 tentang Dasar-dasar Hak untuk Berorganisasi dan Berunding Bersama (ILO Convention No.98)" – freedom to associate, "Undang-undang No.80 tahun 1957 tentang Pengupahan bagi Laki-laki dan Wanita untuk Pekerjaan yang Sama Nilainya (ILO Convention No.100)", "Undang-undang No.7 tahun 1981 tentang Wajib Lapor Tenaga Kerja", "Undang-undang No.19 tahun 1999 tentang Penghapusan Kerja Paksa (ILO Convention No.105)" – Prohibition of forced labor, "Undang-undang No.20 tahun 1999 tentang Usia Minimum yang diperbolehkan bekerja (ILO Convention No.138)" – minimum age, "Undang-undang No.2 tahun 2004 tentang Penyelesaian Hubungan Industrial" – industrial relation, etc.;</li> <li>3 types of government regulation - "Peraturan Pemerintah", for example "Peraturan Pemerintah No. 8 tahun 1981 tentang Perlindungan Upah", "Peraturan Pemerintah No.14 tahun 1993 tentang Penyelenggaraan Program Jamsostek". Based on evaluation, all of the regulations have been complied by company;</li> <li>1 type of President Instruction – "Instruksi Presiden", for example: "Instruksi Presiden No.1 tahun 2013 tentang Aksi Pencegahan dan Pemberantasan Korupsi" – Corruption,</li> <li>1 type of President Decree – "Keputusan Presiden", for example: "Keputusan Presiden", for example: "Peraturan Presiden No.75 tahun 1995 tentang Penggunaan Tenaga Kerja Warga Negara Asing Pendatang";</li> <li>2 types of President Regulation – "Peraturan Presiden", for example: "Peraturan Presiden No.11 tahun 2013 tentang Penghana dan Penberantasan Korupsi" – Corruption,</li> <li>1 type of President Regulation – "Peraturan Presiden", for example: "Keputusan Presiden No.11 tahun 2013 tentang Penghana atas Peraturan Presiden No.12 tahun 2013 tentang Penghana atas Peraturan Presiden No.12 tahun 2013 tentang Penghana atas Peraturan Presiden No.12 tahun 2013 tentang Penghana atas Peraturan Presiden";</li> </ul> </li> </ul>	

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Criterion / Indicator	Assessment Findings	Compliance
2.1.3 A mechanism for ensuring compliance shall be implemented. - Minor compliance -	<ul> <li>Company has a mechanism to document the laws and regulations as regulated under SOP EHS Legal and other Requirements No.IMS.P-02 rev.00 dated 4<sup>th</sup> May 2015. Within the mechanism, it was regulated that:</li> <li>Head of Departments/EHS Manager is responsible to identify, interpret and documenting all relevant laws and regulations related to plantation/palm oil mill operation. The laws and regulations may include, but not limited to local, national and international regulations that have been ratified by Republic of Indonesia;</li> <li>To evaluate all relevant laws and regulations related to plantation/palm oil mill operation; including new regulations – or once per annum, at minimum;</li> <li>Evaluation document shall be keep for three years, located in EHS office, while the softcopy will be keep in company's intranet. The document related to laws and regulations on 24<sup>th</sup> March 2017 and revised on 1<sup>st</sup> April 2017.</li> <li>EHS Department:</li> <li>5 types of Act – "Undang Undang", for example "Undang-undang No.32 tahun 2009 tentang Perlindungan dan Pengelolaan Lingkungan Hidup", "Undang-undang No.1 tahun 1970 tentang Keselamatan Kerja", etc.;</li> <li>11 types of government regulation - "Peraturan Pemerintah", for example "Peraturan Pemerintah No.38 tahun 2012 tentang Sungai", "Peraturan Pemerintah No.81 tahun 2012 tentang Pengelolaan Sampah Rumah Tangga". Based on evaluation, all of the regulations have been complied by company;</li> </ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Assessment Findings</li> <li>9 types of Ministry Decree – "Keputuran Menteri", for example: "Keputusan Menteri Lingkungan Hidup No.45 tahun 2005 tentang Pedoman Penyusunan Laporan Pelaksanaan RKL-RPL", "Keputusan Menteri Lingkungan Hidup" No.28 tahun 2003 tentang Pedoman Teknis Pemanfaatan Air Limbah Industri Sawit", "Keputusan Menteri Tenaga Kerja No.186 tahun 1999 tentang Unit Penanggulangan Kebakaran";</li> <li>2 types of local regulation – "Peraturan Daerah" issued by government of Provinsi Kalimantan Tengah, for example: "Peraturan Daerah No.1 tahun 2012 tentang Pengelolaan Air Tanah" and "Peraturan Daerah No.2 tahun 2011 tentang Pengelolaan Usaha Perkebunan Berkelanjutan";</li> <li>4 types of %Keputusan Kepala Badan Pengendalian Dampak Lingkungan", such as "Keputusan Kepala Badan Pengendalian Dampak Lingkungan No.Kep-205/Bapedal/07/1996 tentang Pedoman Teknis Pengendali Dampak Lingkungan No.1 tahun 1995 tentang Tatacara dan Pengumpulan Limbah B3";</li> <li>34 types of Ministry Regulation – "Peraturan Menteri", for example: "Peraturan Menteri Kesehatan No.416 tahun 1990 tentang Syaratsyarat dan Pengawasan Kualitas Air", "Peraturan Menteri Lingkungan Hidup No.7 tahun 2007 tentang Baku Mutu Emisi Sumber Tidak Bergerak bagi Ketel Uap", "Peraturan Menteri Lingkungan Hidup No.18 tahun 2009 tentang Tatacara Perizinan Pengelolaan Limbah B3"; etc.</li> <li>HR Department:</li> <li>19 types of Act – "Undang Undang", for example "Undang-undang No.18 tahun 1956 tentang Dasar-dasar Hak untuk Berorganisasi dan Berunding Bersama (ILO Convention No.98)" – freedom to associate, "Undang-undang No.80 tahun 1957 tentang Pengupanan bagi Laki-laki dan Wanita untuk Pekerjaan yang Sama Nilainya (ILO Convention No.105)" – Prohibition of forced labor, "Undang-undang No.2 tahun 1999 tentang Penghapasan Kerja Paksa (ILO Convention No.105)" – Prohibition of forced labor, "Undang-undang No.20 tahun 1999</li> </ul>	
	tentang Usia Minimum yang diperbolehkan bekerja (ILO Convention No.138)" – minimum age, "Undang-undang No.2 tahun 2004 tentang Penyelesaian Hubungan Industrial" – industrial relation, etc.;	

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Criterion / Indicator	Assessment Findings	Compliance
2.1.4 A system for tracking any changes in the law shall be implemented. - Minor compliance -		Non-compliance Comply

#### Criterion 2.2:

The right to use the land is demonstrated, and is not legitimately contested by local people who can demonstrate that they have legal, customary or user rights.

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#### **RSPO Public Summary Report**

#### Revision 4 (November / 2016)

Criterion	/ Indicator	Assessment Findings	Compliance
2.2.1	Documents showing legal ownership or lease, history of land tenure and the actual legal use of the land shall be available. - Major compliance -	<ul> <li>Company has legal ownership over land and operational permit started from Izin Lokasi, Izin Usaha Perkebunan and Hak Guna Usaha:</li> <li>Izin Lokasi berdasarkan Surat Keputusan Kepala Badan Pertanahan No.178.482", dated 12<sup>th</sup> January 1995 with permitted area of ±12,000 Ha.</li> <li>"Izin Lokasi berdasarkan Surat Keputusan Kepala Badan Pertanahan No.178.482", dated 12<sup>th</sup> January 1995 with permitted area of ±12,000 Ha.</li> <li>"Izin lokasi yang diterbitkan oleh Kepala BPN melalui SK No.102 Tahun 2005", dated 30<sup>th</sup> April 2005 with permitted area of ±3,000 Ha.</li> <li>"Izin Lokasi yang diterbitkan oleh Kepala BPN No.04 Tahun 2005", dated 17<sup>th</sup> January 2006 with permitted area of ±1,300 Ha.</li> <li>"Izin Lokasi yang diterbitkan oleh Kepala BPN melalui Surat Keputusan No.19.460.42" dated 30<sup>th</sup> September 1997 with area of 770 Ha.</li> <li>"Izin Lokasi yang diterbitkan oleh Kepala BPN melalui Surat Keputusan No.2460.42" dated 30<sup>th</sup> September 1997 with area of 770 Ha.</li> <li>"Izin Lokasi yang diterbitkan oleh Kepala BPN melalui Surat Keputusan No.2460.42", dated 30<sup>th</sup> September 1997 with area of 770 Ha.</li> <li>"Izin Lokasi yang diterbitkan oleh Bupati Kotawaringin Timur melalui Surat Keputusan Bupati No. 211.460.42", dated 5<sup>th</sup> March 2005 with area ±1,000 Ha.</li> <li>"Izin Lokasi yang diterbitkan oleh Bupati Seruyan melalui Sk.Bupati No.92 Tahun 2007" dated 19<sup>th</sup> April 2007 of 752 Ha.</li> <li>"Persetujuan Prinsip Arahan Lokasi yang diterbitkan oleh Bupati Seruyan Prinsip Arahan Lokasi Areal Perkebunan Kelapa Sawit a.n PT. Agro Indomas, seluas ±1,541.08 Ha".</li> <li>Hak Guna Usaha/HGU (Land Titles) PT. Agro Indomas has legal ownership of the land, consist of:</li> <li>Hak Guna Usaha (HGU) issued by "Kepala Badan Pertanahan Nasional (BPN)" through "Surat Keputusan Kepala Badan Pertanahan Nasional (BPN)" through "Surat Keputas nama PT. Agro Indomas di Kabupaten Seruyan, Provinsi Kalimantan Tengah" dated 6<sup>th</sup> April 1998.The decree then issued</li></ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Hak Guna Usaha (HGU) issued by "Kepala Badan Pertanahan Nasional (BPN)" through "Surat Keputusan No.24/HGU/BPN.2000/A/20 tentang Pemberian HGU atas nama PT. Agro Indomas di Kabupaten Seruyan, Provinsi Kalimantan Tengah" dated 8th August 2003; whereby followed up with issuance of HGU certificate "Sertifikat HGU oleh Kepala Kantor Pertanahan Kabupaten Seruyan No.8, dengan luas 3,760.24 Ha" dated 9th October 2003.</li> <li>"Surat Keputusan Kepala Kantor Wilayah Badan Pertanahan Nasional Provinsi Kalimantan Tengah No.016/550/HGB/BPN.42/1998" dated 9th November 1998 and subsequently issued with certificate "Keputusan Kepala Kantor Pertanahan Kabupaten Kotawaringin Timur tentang Sertifikat HGB No.1 seluas 76.621 Ha" dated 15<sup>th</sup> December 1998. As per map "Peta Gambar Situasi Khusus No.2/1998 atas tanah yang berada di Desa Terawan (Manajemen Complex)" dated 2<sup>th</sup> July 1998. Validity of building certificate/HGB up to 15<sup>th</sup> December 2028.</li> <li>Certificate for Terawan POM, as per "Surat Keputusan Kepala Badan Pertanahan Nasional No.317/HGB/BPN/99" dated 14<sup>th</sup> October 1999" and issued with certificate "Kepala Kantor Pertanahan Kabupaten Kota Waringin Timur Melalui Sertifikat HGB No. 2 seluas 299,000 m<sup>2</sup> " dated 30<sup>th</sup> October 1999. As per map "Surat Ukur</li> </ul>	
	<ul> <li>No.6014 atas tanah yang berada di Desa Terawan (Managemen Complex)" dated 20<sup>th</sup> October 1999. Validity of HGU until 30<sup>th</sup> October 2029.</li> <li><b>Izin Usaha Perkebunan (IUP) PT. Agro Indomas:</b> <ul> <li>Izin Usaha Perkebunan (<i>Operational Plantation Permit</i>) issued by "Bupati Seruyan" through "Surat Keputusan No.77 Tahun 2004 tentang Izin Usaha Perkebunan seluas ±17,500 Ha", dated 22<sup>nd</sup> June 2004. It was then revised through "Surat Keputusan Bupati Seruyan No.525/342/EK.2007 dengan lingkup izin meliputi areal kebun sawit seluas +20,500 Ha dan pembangunan 2 Unit PKS masing-masing berkapasitas 90 Ton TBS/Jam" – plantation business permit covering an oil palm plantation of 20,500Ha and construction of 2 palm oil mills, each with capacity 90 tons FFB/hour;dated 31st October 2007.</li> <li>In 2007, PT. Agro Indomas granted with additional Izin Usaha Perkebunan (Operational Plantation business, through "Surat Keputusan Bupati Kotawaringin Timur" – Regent of Kotawaringin Timur for plantation business, through "Surat Keputusan Bupati Kotawaringin Timur No.525.26/469/VIII/EKBANG/2007, dengan luas ±1,000 Ha", dated 28<sup>th</sup> August 2007.</li> </ul> </li> </ul>	

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Criterion / Indicator	Assessment Findings	Compliance
	Information from GIS, cross-referenced with Badan Pertanahan kabupaten Seruyan related to legal ownership of the land – HGU and land survey – "Kadastral": The concession of PT. Agro Indomas consist of area under HGU of 15,864.24 Ha. Some of the concession was still under land survey – "kadastral" phase, of 3,438.687 Ha. The other balance was under location permit – "Izin Lokasi". Based on overlay operational map against map of forest – "Peta Kawasan Hutan Provinsi Kalimantan Tengah berdasarkan Surat Keputusan Menteri Kehutanan No.529 Tahun 2012" shows some area still falls under forest status: forest area that can be converted – "Hutan Produksi yang dapat diKonversi/HPK"; production forest – "Hutan Produksi/HP"; and limited production forest – "Hutan Produksi Terbatas/HPT". While based on overlay of operational map against moratorium permit – "Peta Indikatif Penundaan Izin Baru Rev. XII tahun 2017 berdasarkan Surat Keputusan Menteri Lingkungan Hidup dan Kehutanan No.SK.351/MenLHK/SETJEN/PLA.1/7/ 2017" datum 2017, shows all concession area of PT. Agro Indomas was free from permit moratorium.	
	Hak Guna Usaha/HGU (Land Titles) PT. RIM Capital: The concession of PT. RIM Capital was still under land survey – "kadastral". Based on overlay operational map against map of forest – "Peta Kawasan Hutan Provinsi Kalimantan Tengah berdasarkan Surat Keputusan Menteri Kehutanan No.529 Tahun 2012" shows some area still falls under forest status: forest area that can be converted – "Hutan Produksi yang dapat diKonversi/HPK" and production forest – "Hutan Produksi/HP". While based on overlay of operational map against moratorium permit – "Peta Indikatif Penundaan Izin Baru Rev. XII tahun 2017 berdasarkan Surat Keputusan Menteri Lingkungan Hidup dan Kehutanan No.SK.351/MenLHK/SETJEN/PLA.1/7/ 2017" datum 2017, shows some of concession area of PT. RIM Capital falls into permit moratorium (peat area).	

Criterion / Indicator	Assessment Findings	Compliance
	The land acquisition and/or land compensation was conducted through compensation to the previous landowners. Verification upon legal document showing legitimate acquisition and compensation over the land: Consist of copy of land compensation to landowners. All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha.	
	The compensation process for PT. Agro Indomas has been completed. However, a number of land claim noted – in form of double-claims; whereby it was dealt by through the land dispute settlement. Based on document verification, settlement upon claimant Mr. D*** S******. All the complaint resolution and payment settlement documents is in place, such as: "Surat penyerahan lahan pengganti untuk Saudara D*** S****** – hand over minutes for a parcel of replacement land for PT. Agro Indomas to Mr.D*** S*****; signed by complainant, Mr. D*** S*****, representative from PT. Agro Indomas, witness from complainant party namely Mr. R*** S*****, witnessed by village head, kepala adat/demang – customary leader and Camat – district head. There was no monetary compensation because the complainant requesting for replacement land instead of money.	
	Based on interview with local community from Desa Terawan, Desa Lampasa and Desa Banua Usang; they were stated there was no complaint related to land inside HGU from local community, in the past two years. Local communities whose interviewed in separate time and location stated company has completed the land compensation for all land inside HGU PT. Agro Indomas.	
	Based on interview with the individual that received compensation over land, they stated that company has conducted compensation process since 1995, with the involvement from all relevant stakeholders (called Tim Sembilan) during the negotiation and compensation payment process. The team "Tim Sembilan" was consist of representative from "desa" – villages, "kecamatan" – district level, "wakil adat" – customary leaders and all neighboring parties. The value of compensation was determined independently between company and landowners.	

Criterion	/ Indic	ator			Assessment Findings	Compliance
					The team "Tim Sembilan" has a specific function: only carried out the socialization/dissemination related to compensation process; to act as mediator; to verify the accuracy – in order to confirm that the land belong to the rightful landowners; verifying the land existence – from customary perspective, such as if there is any sacred places, tomb, "sandung" – a sacred totem, etc.	
					Based on document verification, upon area statement 2017 and combined from field visit; company has utilized the HGU as planted area Of 2,902 Ha (mature and immature) in Terawan Estate; 2,513 Ha (mature) in Lampasa Estate and 2,983 Ha (mature) in Teluk Ulin Estate; – while the balance of 998 Ha was utilized as worker housing, road infrastructure, conservation area/HCV, etc.	
					All records related to land compensation and HGU was documented in a good manner by PA Department. Land use record was available in GIS Department, including the HGU poles/boundary poles and monitoring result.	
2.2.2	Legal	boundaries	shall	be	Company has a HGU poles/boundary stones map	Comply

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Criterion / Indicator	Assessment Findings	Compliance
clearly demarcated and visibly maintained. - Minor compliance -	documented by GIS Department with sufficient scale, completed with GPS coordinates of each HGU poles. The HGU poles/boundary stones map used to monitor and maintained the HGU poles/boundary stones.	
	Teluk Ulin Estate: HGU Boundaries is in place. In Teluk Ulin Estate 1 broken pole identified. GIS/GPS department has prepared a plan to replace/rebuild the boundary pole, as written in "Jadwal Penggantian Tugu Batas Kebun PT. AICK period 2017. The plan composed of budget proposal 11-16 <sup>th</sup> September 2017, material purchase 18-20 <sup>th</sup> September 2017, boundary pole construction 22-28 <sup>th</sup> September 2017, boundary pole installation 29 <sup>th</sup> September – 8 <sup>th</sup> October 2017, Finishing and labelling boundary poles on 9-11 <sup>th</sup> October 2017, Reporting on 12-14 <sup>th</sup> October 2017. GIS/GPS Department prepared a rehabilitation plan as in "Anggaran Rencana Penggantian dan Perbaikan Tugu HGU AICK 2017.	
	RIM Capital Estate: Monitoring of boundary pegs are carried out and recorded under "Form Monitoring Kondisi Patok HGU" – RIM Capital Estate. Latest monitoring carried out on July 2017. The team monitors the 64 boundary pegs based on parameter: physical condition of the peg, paint condition, writing/code condition, clealiness of the peg. The report completed with pictorial documentation – "Foto Tugu Batas di RIM Capital". GIS/GPS department has prepared a plan to replace/rebuild the boundary pole, as written in "Jadwal Penggantian Tugu Batas Kebun PT. RIM Capital period 2017.	
	The plan composed of budget proposal 11-16 <sup>th</sup> September 2017, material purchase 18-20 <sup>th</sup> September 2017, boundary pole construction 22- 28 <sup>th</sup> September 2017, boundary pole installation 29 <sup>th</sup> September – 8 <sup>th</sup> October 2017,	
	Finishing and labelling boundary poles on 9-11 <sup>th</sup> October 2017, Reporting on 12-14 <sup>th</sup> October 2017.	
	GIS/GPS Department prepared a rehabilitation plan as in "Anggaran Rencana Penggantian dan Perbaikan Tugu HGU AICK 2017. In RIM Capital 3 missing poles and 4 broken poles.	

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Criterion	/ Indicator	Assessment Findings	Compliance
2.2.3	Where there are or have been disputes, additional proof of legal acquisition of title and evidence that fair compensation has been made to previous owners and occupants shall be available, and that these have been accepted with free, prior and informed consent (FPIC). - Minor compliance -	The land acquisition and/or land compensation on the ground conducted through compensation to the previous landowners. Verification upon legal document showing legitimate acquisition and compensation over the land: Consist of copy of land compensation to landowners. All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha. The compensation process for PT. Agro Indomas has been completed. However, a number of land compensation claim noted – in form of double- claims; whereby it was dealt by through the land dispute settlement. Based on document verification, settlement upon claimant Mr. D*** S******. All the complaint resolution and payment settlement documents is in place, such as: "Surat penyerahan lahan pengganti untuk Saudara D*** S******; signed by complainant, Mr. D*** S******; representative from PT. Agro Indomas to Mr.D*** S******; signed by complainant, Mr. D*** S******, witnessed by village head, kepala adat/demang – customary leader and Camat – district head. There was no monetary compensation because the complainant requesting for replacement land instead of money. Based on interview with local community from Desa Terawan, Desa Lampasa and Desa Banua Usang; they were stated there was no complaint related to land inside HGU from local community, in the past two years. Local communities whose interviewed in separate time and location stated company has completed the land compensation for all land inside HGU PT. Agro Indomas. Based on interview with the individual that received compensation over their land, they stated that company has conducted compensation process since 1995, with the involvement from all relevant stakeholders (called Tim Sembilan) during the negotiation and compensation payment process.	Comply

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Criterion	/ Indicator	Assessment Findings	Compliance
		The team "Tim Sembilan" was consist of representative from "desa" – villages, "kecamatan" – district level, "wakil adat" – customary leaders and all neighboring parties. The value of compensation was determined independently between company and landowners. The team "Tim Sembilan" has a specific function: only carried out the socialization/dissemination related to compensation process; to act as mediator; to verify the accuracy – in order to confirm that the land belong to the rightful landowners; verifying the land existence – from customary perspective, such as if there is any sacred places, tomb, "sandung" – a sacred totem, etc.	
		All records related to land compensation and HGU was documented in a good manner by PA Department.	
2.2.4	There shall be an absence of significant land conflict, unless requirements for acceptable conflict resolution processes (see Criteria 6.3 and 6.4) are implemented and accepted by the parties involved. -Major compliance	The land acquisition and/or land compensation was conducted through compensation to the previous landowners. Verification upon legal document showing legitimate acquisition and compensation over the land: Consist of copy of land compensation to landowners. All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha.	Comply
		The compensation process for PT. Agro Indomas has been completed. However, a number of land claim noted – in form of double-claims; whereby it was dealt by through the land dispute settlement. Based on document verification, settlement upon claimant Mr. D*** S******. All the complaint resolution and payment settlement documents is in place, such as: "Surat penyerahan lahan pengganti untuk Saudara D*** S****** – hand over minutes for a parcel of replacement land for PT. Agro Indomas to Mr.D*** S******; signed by complainant, Mr. D*** S*****, representative from PT. Agro Indomas, witness from complainant party namely Mr. R*** S******, witnessed by village head, kepala adat/demang – customary leader and Camat – district head. There was no monetary compensation because the complainant requesting for replacement land instead of money.	

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Criterion / Indicator	Assessment Findings	Compliance
	Based on interview with local community from Desa Terawan, Desa Lampasa and Desa Banua Usang; they were stated there was no complaint related to land inside HGU from local community, in the past two years. Local communities whose interviewed in separate time and location stated company has completed the land compensation for all land inside HGU PT. Agro Indomas. Based on interview with the individual that received compensation over their land, they stated that company has conducted compensation process since 1995, with the involvement from all relevant stakeholders (called Tim Sembilan) during the negotiation and compensation payment process. The team "Tim Sembilan" was consist of representative from "desa" – villages, "kecamatan" – district level, "wakil adat" – customary leaders and all neighboring parties. The value of compensation was determined independently between company and landowners. The team "Tim Sembilan" has a specific function: only carried out the socialization/dissemination related to compensation process; to act as mediator; to verify the accuracy – in order to confirm that the land belong to the rightful landowners; verifying the land existence – from customary perspective, such as if there is any sacred places, tomb, "sandung" – a sacred totem, etc.	
	<ul> <li>The complaint/land claim process was following:</li> <li>Procedure and flowchart LCD 2.1 – socialization/dissemination of new plantation development;</li> <li>Procedure and flowchart LCD 2.2 – land measurement;</li> <li>Procedure and flowchart LCD 2.3 – Overlapping land;</li> <li>Procedure and flowchart LCD 2.4 – Land compensation payment process;</li> <li>Company has assigned a taskforce team on 20th March 2016 to handle conflict resolution; the team is responsible to ensure conflict management in fast and concise manner.</li> <li>All records related to land compensation and HGU was documented in a good manner by PA Department.</li> </ul>	

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Criterion / Indicator	Assessment Findings	Compliance
	Based on interview with local communities from villages of Desa Lampasa, Desa Terawan, Desa Banua Usang as well as interview with "Badan Pertanahan Nasional/BPN" and "Dinas Perkebunan", Kabupaten Seruyan – statement recorded that no land conflict identified between PT. Agro Indomas and other parties, including local communities around HGU of PT. Agro Indomas. The land conflict documentation including claim process, settlement process, ground verification minutes, collaborative measurement minutes, and agreement between both parties.	
	Map of the claimed land has been presented by "Hubungan Masyarakat/Humas" – Public Relation Officer; and PA Department – in a good manner and chronological order. The map indicating the location of claimed land, name of claimant, the hectarage of claimed land. For example the settlement of Mr. As***/Ham**** of 8.0 Ha (block G20) and claim from Mr. Th***** of 6.8 Ha located in block D16b.	
	The handling of double land claim cases last recorded in 2017, conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20 <sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22 <sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" – minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities. The process was mediated by "Kecamatan Seruyan Raya" as per "Surat Camat Seruyan Raya" as per "Surat Camat Seruyan Raya" no.100/18/PEM.KSR/VI/VI/2017" dated 15 <sup>th</sup> June 2017. The meeting was followed up with meeting on 16 <sup>th</sup> June 2017. From the last meeting, both parties have comes to an agreement/settlement – as recorded the minutes of meeting 16 <sup>th</sup> June 2017.	
	Procedure of identification, calculation and compensation for the loss of legal or customary rights is available in place:	
	Land identification procedures as follows: Identifying land or based from land claims incoming from the local community, Inventory and identification of land, document verification, field visit minutes, map overlapping. If it is not compensated yet, then continued to negotiation and payment will be made after both parties are agree.	

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Criterion	/ Indicator	Assessment Findings	Compliance
		<u>Compensation calculation procedure: as follows:</u> The land compensation team socialize the compensation rate as per the local regulation rates among the landowner, the compensation date may vary on the vegetation/crops/planting on the land, compensation rates are agreed per ha basis land and planting area to be provided to the land compensation team, the land compensation team may agree for a rate within the range approved by the local regulation and company (If required to pay more than approval amount special approval should be received from the Plantation Director, but if the villagers agree with proposed rate, the SOP LCD.2.1 measurement of land for compensation should be followed.	
		<u>Compensation procedure as follows:</u> Identification of land status/legal ownership, field visit, mapping with the landowner using GPS which witnessed by neighbouring and local government officer and result is signed by them, preparing land compensation document, and payment documents, such as: Berita Acara Ganti Rugi – minutes of compensation, maps, statement letters, receipt, photograph as evidence.	
2.2.5	For any conflict or dispute over the land, the extent of the disputed area shall be mapped out in a participatory way with involvement of affected parties (including neighbouring communities where applicable). -Minor compliance	Based on interview with local communities from villages of Desa Lampasa, Desa Terawan, Desa Banua Usang as well as interview with "Badan Pertanahan Nasional/BPN" and "Dinas Perkebunan", Kabupaten Seruyan – statement recorded that no land conflict identified between PT. Agro Indomas and other parties, including local communities around HGU of PT. Agro Indomas. The land conflict documentation available including claim process, settlement process, ground verification minutes, collaborative measurement minutes, and agreement between both parties. Map of the claimed land has been presented by "Hubungan Masyarakat/Humas" – Public Relation Officer; and PA Department – in a good manner and chronological order. The map indicating the location of claimed land, name of claimant, the hectarage of claimed land. For example the settlement of Mr. As***/Ham**** of 8.0 Ha (block G20) and claim from Mr. Th***** of 6.8 Ha located in block D16b.	Comply

Criterion / Indicator	Assessment Findings	Compliance
	The handling of double land claim cases last recorded in 2017, conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20 <sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22 <sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" – minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities.	
	The process was mediated by "Kecamatan Seruyan Raya" as per "Surat Camat Seruyan Raya No.100/18/PEM.KSR/VI/VI/2017" dated 15 <sup>th</sup> June 2017. The meeting was followed up with meeting on 16 <sup>th</sup> June 2017.	
	From the last meeting, both parties have comes to an agreement/settlement – as recorded in the "Surat Kesepakatan Bersama", dated 16 <sup>th</sup> June 2017.	
	The land dispute settlement documents equipped with land sketch, issued by Desa Selunuk on 19 <sup>th</sup> March 1990 with disputed land of 150,000m <sup>3</sup> , result from land dispute settlement meeting from previous period in 2013, "Surat Pernyataan Pencabutan Klaim Lahan" – claim cancellation statement signed by Desa Selunuk authorities from previous period in 2015. Case closed on 16 <sup>th</sup> June 2017.	
	Based on interview with the individual that received compensation over their land, they stated that company has conducted compensation process since 1995, with the involvement from all relevant stakeholders (called Tim Sembilan) during the negotiation and compensation payment process. The team "Tim Sembilan" was consist of representative from "desa" – villages, "kecamatan" – district level, "wakil adat" – customary leaders and all neighboring parties. The value of compensation was determined independently between company and landowners.	
	The team "Tim Sembilan" has assigned with specific function: only carried out the socialization/ dissemination related to compensation process; to act as mediator; to verify the accuracy – in order to confirm that the land belong to the rightful landowners; verifying the land existence – from customary perspective, such as if there is any sacred places, tomb, "sandung" – a sacred totem, etc. All records related to land compensation and HGU was documented in a good manner by PA Department.	

Criterion / Indicator	Assessment Findings	Compliance	
2.2.6 To avoid escalation of conflict, there shall be no evidence that palm oil operations have instigated violence in maintaining peace and order in their current and planned operations. -Major compliance	<ul> <li>Procedure of identification, calculation and compensation for the loss of legal or customary rights is available in place:</li> <li>Procedure and flowchart LCD 2.1 – socialization/dissemination of new plantation development;</li> <li>Procedure and flowchart LCD 2.2 – land measurement;</li> <li>Procedure and flowchart LCD 2.3 – Overlapping land;</li> <li>Procedure and flowchart LCD 2.4 – Land compensation payment process;</li> <li>Company has assigned a taskforce team on 20<sup>th</sup> March 2016 to handle conflict resolution; the team is responsible to ensure conflict management in fast and concise manner.</li> <li>Company does hired a security personnel, recruited from surrounding communities. Audit team made interviews with local communities from Desa Lampasa, Desa Terawan and Desa Banua Usang as well as interviews with individual that received compensation over their land. It was known that company did not conduct intimidation during the dispute settlement/negotiation process.</li> <li>The handling of double land claim cases last recorded in 2017, conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20<sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22<sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" – minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities. The process was mediated by "Kecamatan Seruyan Raya" as per "Surat Camat Seruyan Raya" as per</li></ul>	Comply	

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Criterior	n / Indicator	Assessment Findings	Compliance
		nish the legal rights, customary or user right of o	ther users without
2.3.1	Maps of an appropriate scale showing the extent of recognized legal, customary or user rights (Criteria 2.2, 7.5 and 7.6) shall be developed through participatory mapping involving affected parties (including neighbouring communities where applicable, and relevant authorities)	The land acquisition and/or land compensation was conducted through compensation to the previous landowners. Verification upon legal document showing legitimate acquisition and compensation over the land: Consist of copy of land compensation to landowners. All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha. The compensation process for PT. Agro Indomas has been completed.	Comply
	- Major compliance -	Based on interview with local communities from villages of Desa Lampasa, Desa Terawan, Desa Banua Usang as well as interview with "Badan Pertanahan Nasional/BPN" and "Dinas Perkebunan", Kabupaten Seruyan – statement recorded that no land conflict identified between PT. Agro Indomas and other parties, including local communities around HGU of PT. Agro Indomas. However, a number of land claim – in form of double-claims (already paid to original owner, and being claimed again by the descendants or one admitting as the original owner), still accepted and being processed by company. These cases were managed by through the land dispute settlement.	
		The land conflict documentation including claim process, settlement process, ground verification minutes, collaborative measurement minutes, and agreement between both parties. Map of the claimed land has been presented by "Hubungan Masyarakat/Humas" – Public Relation Officer; and PA Department – in a good manner and chronological order. The map indicating the location of claimed land, name of claimant, the hectarage of claimed land. For example the settlement of Mr. As***/Ham**** of 8.0 Ha (block G20) and claim from Mr. Th***** of 6.8 Ha located in block D16b. Map observed to be presented in good scale, sufficient to understand the boundaries; GPS coordinates recorded; minutes of meeting for land measurement signed by both parties and witnessed by village authorities.	

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Criterion / Indicator	Assessment Findings	Compliance	
<ul> <li>2.3.2 Copies of negotiated agreements detailing the process of free, prior and informed consent (FPIC (Criteria 2.2, 7.5 and 7.6 shall be available and shall include: <ul> <li>a) Evidence that a plan has been developed through consultation and discussion with all affected groups in the communities, and that information has been provided to all affected groups, including information on the steps that shall be taken to involve them in decision making;</li> <li>b) Evidence that the company has respected communities' decisions to give or withhold their consent to the operation at the time that this decision was taken;</li> <li>c) Evidence that the legal economic, environmental and social implications fo permitting operations or their land have beer understood and accepted by affected communities including the implications fo the legal status of their land at the expiry of the company's title, concessior or lease on the land.</li> </ul> </li> </ul>	<ul> <li>However, a number of land claim – in form of double-claims (already paid to original owner, and being claimed again by the descendants or one admitting as the original owner), still accepted and being processed by company. These cases were managed by through the land dispute settlement. Record seen: <ul> <li>Settlement upon claimant Mr. D*** S*****.</li> <li>All the complaint resolution and payment settlement documents is in place, such as: "Surat penyerahan lahan pengganti untuk Saudara D*** S*****.</li> <li>For a parcel of replacement land for PT. Agro Indomas to Mr.D*** S*****; signed by complainant, Mr. D*** S*****; signed by complainant party namely Mr. R*** S*****, witnessed by village head, kepala adat/demang – customary leader and Camat – district head. There was no monetary compensation because the complainant requesting for replacement land instead of money.</li> <li>The settlement of Mr. As***/Ham**** of 8.0 Ha (block G20) and claim from Mr. Th***** of 6.8 Ha located in block D16b. Map observed to be presented in good scale, sufficient to understand the boundaries; GPS coordinates recorded; minutes of meeting for land measurement signed by both parties and witnessed by village authorities.</li> <li>Case conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20<sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22<sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" – minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities. The process was mediated by "Keramatan Seruyan"</li> </ul></li></ul>	Comply	

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Criterior	n / Indicator	Assessment Findings	Compliance
		All compensation plans, minutes of land measurement and field verifications, all minute/correspondence related to negotiations, maps, evidence of agreement, evidence of payment compensation records are well documented by PA department.	
2.3.3	All relevant information shall be available in appropriate forms and languages, including assessments of impacts, proposed benefit sharing, and legal arrangements. -Minor compliance	negative impact of on paint plantation and paint on	Comply
		Based on interview with the individual that received compensation over their land, they stated that company has conducted compensation process since 1995, with the involvement from all relevant stakeholders (called Tim Sembilan) during the negotiation and compensation payment process. The team "Tim Sembilan" was consist of representative from "desa" – villages, "kecamatan" – district level, "wakil adat" – customary leaders and all neighboring parties. The value of compensation was determined independently through negotiatons between company and landowners.	
		The team "Tim Sembilan" has assigned with specific function: only carried out the socialization/dissemination related to compensation process; to act as mediator; to verify the accuracy – in order to confirm that the land belong to the rightful landowners; verifying the land existence – from customary perspective, such as if there is any sacred places, tomb, "sandung" – a sacred totem, etc.	
		All compensation plans, minutes of land measurement and field verifications, all minute/correspondence related to negotiations, maps, evidence of agreement, evidence of payment compensation records are well documented by PA department. The language being used in the forms and documents are Bahasa Indonesia.	

Criterio	n / Indicator	Assessment Findings	Compliance
2.3.4	Evidence shall be available to show that communities are represented through institutions or representatives of their own choosing, including legal counsel. -Major compliance	Based on verification upon compensation record, management statement and interview with communities; it was known that compensation process was carried out directly by company to individual landowners, since informing of plantation development, compensation plan (location, monetary compensation/Ha, etc.), offering, land measurement and field verification, negotiation, landowner agreement, up to compensation payment. However, in each of documentation/ process, acknowledged by village authorities and witness from both sides.	Comply
		Based on interview with the individual that received compensation over their land, they stated that company has conducted compensation process since 1995, with the involvement from all relevant stakeholders (called Tim Sembilan) during the negotiation and compensation payment process. The team "Tim Sembilan" was consist of representative from "desa" – villages, "kecamatan" – district level, "wakil adat" – customary leaders and all neighboring parties. The value of compensation was determined independently between company and landowners.	
		The team "Tim Sembilan" has assigned with specific function: only carried out the socialization/ dissemination related to compensation process; to act as mediator; to verify the accuracy – in order to confirm that the land belong to the rightful landowners; verifying the land existence – from customary perspective, such as if there is any sacred places, tomb, "sandung" – a sacred totem, etc.	
Principle	e 3: Commitment to long-ter	m economic and financial viability	
Criterio		on that sime to achieve long term economic and fi	
There is a	in implemented management pla	an that aims to achieve long-term economic and fi	-
3.1.1	A business or management plan (minimum three years)	PT. Agro Indomas (Central Kalimantan) holds a long term working plan for at least three years i.e. PT. Agro Indomas 3 (three) year's Business Plans and	Comply

3.1.1	A business or management plan (minimum three years) shall be documented that includes, where appropriate, a business case for scheme smallholders. - Major compliance -	term working plan for at least three years i.e. PT. Agro Indomas 3 (three) year's Business Plans and Budgets; this includes crop projection, Oil Extraction Rate, Cost of Production, Price forecasts, financial indicators, including People Engagement and Recognition cost to speed up workers housing repair and maintenance. The cost of production has been reviewed and compared against expenditure each year with projects in place for future years. This includes production costs per tonne of Crude Palm Oil.	Comply
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Criterion / Indicator	Assessment Findings	Compliance
	The plan is reviewed on a yearly basis at least. The plan includes: Ensuring sourcing best quality planting materials with improved yields, FFB trends taking into consideration replanting, crop maturity and future extraction rates.	
	Teluk Ulin Estate: The budget crop for 3 years coming out from Teluk Ulin Estate was evident. Budget sighted for period April 2017 – March 2018 estimated at 70,128 tons, from planted area of 3,105.60 Ha (22,58 tons/Ha); April 2018 – March 2019 estimated at 77,047 tons, from planted area of 3,105.60 Ha (24,80 tons/Ha); April 2019 – March 2020 crop estimation 76,474 tons, from planted area of 3,105.60 Ha (24,62 tons/Ha).	
	Terawan POM: PT. Agro Indomas (Central Kalimantan) was able to demonstrate the budget for Terawan POM financial year started April 2017 – March 2018, April 2018 – March 2019, April 2019 – March 2020. The budget describes the FFB process from company-owned estate, smallholder and third party FFB contractor. The budget was also describing the plan for CPO production, OER, plan for PKP production and KER. Terawan POM was receiving FFB from Plasma Lampasa. For April 2017 – March 2018, the planned FFB processed 270,736 MT, CPO production 47,888 MT, PK produced 14,087 MT. For April 2018 – March 2019, the planned FFB processed 316,300 MT, CPO production 69,943 MT, PK produced 16,642 MT. For April 2019 – March 2020, the planned FFB processed 317,928 MT, CPO production 70,318 MT, PK produced 15,896 MT.	
	The budget was also putting the list of third party FFB contractor. 	

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Criterio	Criterion / Indicator		Assessment Findings			Compliance
3.1.2	An annual replanting programme projected for a minimum of five years (but longer where necessary to reflect the management of		ılm. Replantiı nases. Phase 2021, phas	ng programn 1 started for e 2 for oil p	ne has been all Socfindo palm 1996 –	Comply
	fragile soils, see Criterion	Replanting year	Estate	Hectarage	Total Replanting	
	4.3), with yearly review, shall be available.	2018	Lampasa	270	270	
	- Minor compliance -	2019	Teluk Ulin	376		
			Lampasa Terawan	210 330		
			Terdwarr	330	916	
		2020	Teluk Ulin	360		
			Lampasa Terawan	166 370		
				570	896	
		2021	Teluk Ulin	259		
			Terawan Sg. Purun	402 230		
			Sg. Furun Sg.	103		
			Rungau		2.000	
			Total		3,080	
Drincipl	e 4: Use of appropriate best	No replanting		-	state.	
Criterio			giowers a			
	g procedures are appropriately de	ocumented, c	onsistently i	mplemented	and monito	red.
4.1.1	Standard Operating Procedures (SOPs) for estates and mills are documented - Major compliance -	Agricultural F land clearing and mature	eferring to A Policies divide and developr palm. Eact erating Proced	gricultural Po d for policies ment, upkeep n policy dev	licies. These	Comply
		This is in the relevant SOP to all manage the SOPs con- system, water and water con- technique, in projection, application, in nutrient and thinning out, planting on planting, trans-	s as required ers and assis overing nurs er manageme onservation, nmature mai canopy fertilizer sam alysis, palm weeding, P( organic soil,	d. The SOPs tants in the ery, land cl ent, planting LCC applicat intenance, al management apling, field census, in DME applicat fire preven	are available estate office, earing, road density, soil ion, planting blation, yield , fertilizer sampling for filling palm, ion, oil palm tion, terrace	

Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>All SOP also defines the safe working practices and environmentally friendly method in each activity to be performed:         <ol> <li>"Agro Plantations Pembibitan OP/C1/06/01" dated 6<sup>th</sup> January 2006 for nursery operation;</li> <li>"Agro Plantations Hutan menjadi Perkebunan Kelapa Sawit OP/C2/06/01" dated 6<sup>th</sup> January 2006 for land clearing through underbrushing, felling, stacking. Zero burning is company policy;</li> <li>"Agro Plantations Tata Letak Sistem Jalan</li> </ol> </li> </ul>	
	<ul> <li>Perkebunan OP/C3/06/01" dated 6<sup>th</sup> January 2006 for design and construction of road network for oil palm plantation. This including drainage and harvesting path;</li> <li>*Agro Plantations Manajemen Air dalam</li> </ul>	
	Perkebunan Kelapa Sawit OP/C4/06/01" dated 6 <sup>th</sup> January 2006 for drainage system and water management; consideration given to organic soil and sulphur acid soil; 5. "Agro Plantations Kerapatan Tanaman	
	OP/C5/06/01" dated 6 <sup>th</sup> January 2006 for planting density, planting method for coastal area, area with slope, etc. No planting on area with slope > 25 <sup>0</sup> ;	
	<ol> <li>"Agro Plantations Konservasi Tanah dan Air OP/C7/06/01" dated 6<sup>th</sup> January 2006 for soil conservation and water conservation, through terrace contour, platform, silt pits, bund and conservation trench, legume cover crop and vetiver grass planting;</li> </ol>	
	<ol> <li>"Agro Plantations Teknik Penanaman OP/C8/06/01" dated 6<sup>th</sup> January 2006 for planting method, planting hole size.</li> </ol>	
	<ol> <li>"Agro Plantations Ablasi OP/C10/06/01" dated 6<sup>th</sup> January 2006 for castration/cutting male and female flower during immature phase;</li> </ol>	
	<ol> <li>"Agro Plantations Panen OP/C11/06/01" dated 6<sup>th</sup> January 2006 for harvesting. This procedure including preparation of harvesting path, pre- harvest sanitation, preparation of market place, harvesting round, harvesting quality (ripe, undersipe, overripe, empty bunch, etc.), FFB quality monitoring, FFB transport, etc.;</li> </ol>	

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Criterion / Indicator	Assessment Findings	Compliance
	<ol> <li>"Agro Plantations Pemangkasan Daun Kelapa Sawit OP/C13/06/01" dated 6th January 2006 for pruning oil palm frond – based on age of palm.</li> <li>"Agro Plantations Pemupukan OP/C14/06/01" dated 6th January 2006 for fertilizer regime: type of nutrient, type of fertilizer, dosage, timing, placement, etc.;</li> <li>"Agro Plantations Pengambilan Sampel di Lapangan untuk Analisis Hara dan Penentuan pertumbuhan OP/C16/06/01" dated 6th January 2006 explains the leaf sampling unit and vegetative measurement;</li> <li>"Agro Plantations Pengendalian Gulma di Areal Tanaman Menghasilkan OP/C20/06/01" dated 6th January 2006 for control of weed. This procedure also explains the type of chemical/active ingredients, the dosage for particular/targeted weed;</li> <li>"Agro Plantations Manajemen Hama dan Penyakit OP/C21/06/01" dated 6th January 2006 for control of pest and disease: type of pest, means of control, type of chemical, dosage and targeted species;</li> <li>"Agro Plantations Digested Palm Oil Mill Effluent Land Application" OP/C13/05/01 dated 15th May 2004 for POME land application.</li> <li>"Agro Plantations Oil Palm Planting on Organic Soils" OP/C80rganic Soil/01/07 dated 7th January 2007 explains company policies for planting on organic soil: no planting on organic soil over 3 meters depth or with dense alan forest vegetation – left as conservation area; periphery and main drains should be carried out &lt;6 months after land clearing; planting density 160 palms/Ha.</li> <li>"Agro Plantations Fire Prevention and Management System" defined the policy for fire prevention programmes through zero burning policy during land clearing, construction offire break, prepare manpower for fire patrol and fire fighting;</li> <li>There are standard operating procedures under Palm Oil Operation Manual, indicating all operational areas and station in the mill. In Terawan POM, the SOP consist of 14 parts – starting from weighbridge, loading ramp, sterilizer, thresher station, perss station, cla</li></ol>	

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Criterion	/ Indicator	Assessment Findings	Compliance
4.1.2	A mechanism to check consistent implementation of procedures shall be in place. - Minor compliance -	<ul> <li>Assessment Findings</li> <li>With regards to mills, evidences for implementation of SOPs are provided by the completion of log books and operating records which are collected and reviewed by the Mill Engineer.</li> <li>The mill also has prepared the SOP Ensuring Traceability of RSPO Certified Products SOP-PLID-MIL-RSP.ver 1/2017, dated 27<sup>th</sup> September 2017.</li> <li>The procedure explain of: <ul> <li>a. Receiving FFB in mill wich will also be clearly segregation between certified and non certified (by RSPO) FFB;</li> <li>b. Indentifying and clearly distinguishing the volumes of FFB received and processed at the mill between RSPO certified/non-certified</li> <li>c. Indentifying and clearly distinguishing the volumes of CPO dan PK produced and delivered by the Mill to both certified/non-certified product (i.e: CPO/PK)</li> </ul> </li> <li>There are specific department performing control and monitoring over field work quality and SOP implementation. Each department do focus on different aspect/activity. The company has EHS team to monitor the OHS and EMS performance.</li> <li>RIM Capital and Teluk Ulin Estate:</li> <li>Plantation have the mechanisme to checking or monitoring an implementation of the procedure for agronomy, e.g. Checking by QC agronomy (daily, monthly) and audit by risk and compliance.RIM Capital Estate:</li> <li>Monthly Report Agronomy, for periode July 2017: <ul> <li>Under ripe: 3.38% (50.0 MT)</li> <li>Ripe: 90.72% (1,343.5 MT)</li> <li>Over ripe: 2.64% (39.2 MT)</li> </ul> </li> <li>Teluk Ulin Estate: <ul> <li>Fertilizer application performance – "Penilaian Inspeksi Pemupukan" dated 26<sup>th</sup> August 2017, block N33-N34 (45 Ha), Urea. Implementation: OK</li> <li>Number of fertilizer bag in block N33 (72 sacks), N34 (75 sacks); Fertilizer applicator: 14 workers; Conclusion: fertilizer applicator: 14 workers; Conclusion: fertilizer applicator: 14 workers; Conclusion: fertilizer applicator: 14 workers;</li> </ul> </li> </ul>	Comply
		Harvesting efficiency and rat attack: Division I, block K27. Date of harvest: 25 <sup>th</sup> August 2017, inspection: 26 <sup>th</sup> August 2017. Note: row 03/04: land preparation and upkeep is good (grade: 97.75); Row 93/94: land preparation condition good, upkeep mediocre (weed on palm circle and interrow) with grade: 62.09.	

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Criterior	n / Indicator	Assessment Findings	Compliance
4.1.3	Records of monitoring and any actions taken shall be maintained and available, as appropriate. - Minor compliance -	<ul> <li>Harvesting inspection and bunch ripeness Report – on market place, dated 19<sup>th</sup> August 2017: Location block L23, harvesting rotation 29 days. Loose fruit collection 100%, Location block M27, harvesting rotation 15 days: loose fruit collection bad, average loose fruit/bunch (2.69). Average losses medium (1.809 Kg/Ha) Over pruning high (14.63%) Row 74/75; 85/84; 94/95, land upkeep bad (Volatile Oil Palms inside palm circle and interrow)</li> <li>Terawan Mill: Laboratory is responsible to monitor the quality of process. Record seen: Laboratorium Report and Comment 1-30<sup>th</sup> July 2017: FFB Process: 24,464.86 MT Oil produced: 4,876.72MT OER: 19.93 % Production Quality: (FFA: 4.92%; Dirt: 0.02%; Moist: 0.21%, Doci: 2.62%)</li> <li>Action taken for follow up of the result of plantation advisory visit on June 2017, the action taken are:</li> <li>1. Nut Plant - action taken: 1 unit is waiting for rotor rod and stator PR Numb 1700063, dated 3<sup>rd</sup> July 2017 – tobe closed by 3<sup>rd</sup> week in July 2017;</li> <li>2. Loading Ramp – action taken: waiting for BRC (budgeted with PR number 17000776, tob closed in 20<sup>th</sup> September 2017)</li> <li>3. Loading Ramp – action taken: conveyor chain still good, linier converyor to ber replaced – tobe loced on 10<sup>th</sup> September 2017</li> <li>4. Sterilizer – action taken: 1 condensate pipe from starilizer no 1 and no 2 work in progress (unbudgeted)</li> <li>5. Threshing station – action taken: active bunch crusher: waiting for geared motor (PR No. 1700022, dated 20<sup>th</sup> July 2017)</li> <li>6. Press and Digesters station – action taken of LF</li> </ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
<ul> <li>4.1.4 The mill shall record the origins of all third-part sourced Fresh Fruit Bunche (FFB).</li> <li>- Major compliance -</li> </ul>	POM has identified a number of third-party FFB	Comply

#### Criterion 4.2:

Practices maintain soil fertility at, or where possible improve soil fertility to, a level that ensures optimal and sustained yield.

Criterio	n / Indicator	Assessment Findings	Compliance
4.2.1	There shall be evidence that good agriculture practices, as contained in Standard Operating Procedures (SOPs), are followed to manage soil fertility to a level that ensures optimal and sustained yield, where possible. - Minor compliance -	Agricultural Policies Chapter 14 – Pemupukan. The policies including fertilizer application on immature area, fertilizer application at mature area, timing, placing, methods, EFB application (50 MT/Ha/year), etc. The policy obtained to promptly provide adequate and balanced nutrients for healthy vegetative growth and sustain high economic FFB yield, and strengthen palms resistance against pests and disease. The company has prepared the procedure for fertilizer application (No.MAT 4), version 1, dated on 1 <sup>st</sup> September 2010. The procedure including information on quality and standard, environmental and health and cafety concerned.	Comply
4.2.2	Records of fertiliser inputs shall be maintained. - Minor compliance -	and health and safety concerns. Each estate managed to demonstrate Fertilizer Recommendation and Application Schedule. Fertilizer application refers to dosage and time of application lined out within the fertilizer recommendation. Estate shows records of all fertiliser application for all areas including amounts and types of fertiliser used. EFB is also applied – there are records available of where it is applied and amounts for estates near to the mill, e.g. RIM Capital Estate: Block A16 (34.3 Ha): Fertilizer recommendation to apply Urea 1.25 kg/palm in April and October 2017, total 12.65 tons; to apply ERP 2.00 kg/palm in January 2018, total 11.24 tons; to apply MOP 1.75kg/palm in April and dosis 1.50 kg/palm in October 2017 total 18.24 tons; Dolomite 2.25 kg/palm in July 2017 total 12.65 tons. Actual application: in block A16 (34.3 Ha), on 20 August 2017 for applied Urea 1.25 kg/palm, totalling 7.03 tons; in block A15 (28.4 Ha) on 19 August 2017 for applied Urea 1.25 kg/palm, totalling 4.93 tons. Teluk Ulin Estate: Block K27 (29 Ha); was recommended to apply Urea 1,25 kg/palm in April and October 2017, total 8.78 tons; to apply TSP 0.75 kg/palm in July 2017, total 2.63 tons; to apply MOP 2.00 kg/palm in April and October 2017, total 14.05 tons; to apply Dolomite 2.00 kg/palm in February 2018 total 7.03 tons. Actual application: In block K28 (29 Ha), on 23 <sup>rd</sup> July 2017 for applied Urea 1.25 kg/plam total 4.76 tons, in bloack K29 on 27 August 2017 for applied Urea 1.25 kg/palm, totalling 5.35 tons. The are no budgeted for application of EFB in FY 2017-2018	Comply

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Criterion	/ Indicator	Assessment Findings	Compliance
4.2.3	There shall be evidence of	Maju Jaya Terawan dan Berkat Maju Jaya Bersama lampasa (scheme smallholder) Block in Plasma Maju Jaya Terawan (232.4 Ha) in block J01 – J18, and Berkat Maju Jaya Lampasa (105.8 Ha) in block I01-I07. Fertilizer application in block I02 (31.2 Ha), dated 2 <sup>nd</sup> August 2017 (MOP) with dosage 1.75 kg/palm; total 4,000 kg, another application on 3 <sup>rd</sup> August 2017 (MOP) totalling 4,000 kg. In block J02 dated 7 <sup>th</sup> August 2017, for MOP with dosage 1.75 Kg/palm totalling 7,500 Kg. A full soil analysis was completed in May 1997,	Comply
4.2.3	There shall be evidence of periodic tissue and soil sampling to monitor changes in nutrient status. - Minor compliance -	<ul> <li>carried out by PARAM Agricultural Soil Survey, Malaysia. The report titled "Soils of the PT. Agro Indomas Plantation Kecamatan Danau Sembuluh Kabupaten Kotawaringin Timur, Propinsi Kalimantan Tengah – May 1997". The area of study covers 14,160 Ha. The elevation in the plantation ranges from 15 meter to less than 100 meters. Slopes in the area range from level undulating to rolling (0- 24%) or 0-12<sup>0</sup> slopes. The main problem with the plantation has been the low fertility status and poor drainage. A few recommendations made: Use of EFB as organic mulches, monitor soil erosion on rolling land, cover crop terracing, stacking oil palms fronds. The results have been received for each estate. Maps have been produced indicating soil types on each estate in term of detail soil map.</li> <li>The organic soil identified under soil type Gali/organosol hemic, description: dark brown partly decomposed organic soil material about 70 cm deep overlying clay. Very poorly drained organic deposit. The sandy soil identified under soil type Jambu- Arenosol kwarsik, description: deep white sand, structureless, loose. Excessively drained soils on sand deposit.</li> <li>The soil analysis report completed with soil map. The latest soil analysis was repoted as in "Data Hasil Analisa Tanah in November 2016", was carried out by "UPT Laboratorium Dasar dan Analitik":</li> <li>Soil analysis for development – initially planned on 10 years. However, altered into 2018.</li> <li>Delay in fertilizer application</li> <li>To maintain pruning quality (32-40 fronds up to 15 years old palm);</li> <li>EFB application and POME application;</li> </ul>	
		<ul> <li>Soil nutrient exchange getting more active, improve the physical condition of the soil;</li> <li>The test for POME content, to add more POME volume;</li> </ul>	

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Criterion / Indicator	Assessment	Findings		Compliance
	Agronomy Tea taking to be s fertilizer recom analysis for fi was carried o	Teluk Ulin Estate and RIM Capital Estate: Agronomy Team conducted foliar and rachis sample taking to be sent for analysis in order to prepare fertilizer recommendation. Foliar and rachis sample analysis for fertilizer recommendation 2017/2018 was carried out in September 2016 and analysis report dated November 2016.		
	Central Alam R (Foliar) and No.CPS/772/XI	chis sample analysis esources Lestari. title Rachis Sample Anal 2016, date of repor iar and rachis samp tation blocks	d: Oil Palm Leaf ysis Year 2016 t: 8 <sup>th</sup> November	
	completed in Agricultural So "Soil of Ladam Sembuluh, Kat Tengah, Indon covers for 2,53 Capital indicate have been plar have been g groups. The m the problem practices are c good the yiled There are sum	halysis in RIM Cap June 2008, dor il Surveys, Malaysia. g PT. RIM Capital Ke bupaten Seruyan, Pro lesia – June 2008". T 30 Ha. The detail soil ed that 13 soil mapp the been indentified. rouped into five so anagement of each o soils has been disc arried out and rain f potential for group ca marized below:	he by PARAM The report titled ecamatan Danau vinsi Kalimantan he area of study map in PT RIM bing units which These soil units bil management group, especially ussed. If these all distribution is an be estimated.	
	Soil Management Group	Decription	Yield Potential Mt/ha/yr	
	A	Well drained soils	28-30	
	B	Imperfect to poorly drained soils	30-32	
	С	Podzols	18-22	
	D	Deep sandy soils	18-22	
	E	Organic	22-24	
	taking to be s fertilizer recom analysis for f was carried ou dated 16 Aug analysis carrie Lestari, titled Sample Analys date of repor	te: m conducted foliar ar sent for analysis in commendation. Foliar ar ertilizer recommenda it in August 2016 and ust 2016. Foliar and ed out by Central Coll Palm Leaf (Fo sis Year 2016 No.CPS t: 16 August 2016. s were taken from	rder to prepare d rachis sample tion 2017/2018 d analysis report d rachis sample Alam Resources liar) and Rachis 6/561/VIII/2016, The foliar and	

Criterio	n / Indicator	Assessment Findings	Compliance
		Teluk Ulin Estate: Block K43 – No.CPS/561/VIII/2016 identified the results: N 2.3%; P 0.153%; K 0.83%; Mg 0.28%; Ca 0.77%; B 19 ppm; Block L36 – No.CPS/561/VIII/2016 identified the results: N 2.44%; P 0.166%; K 0.8%; Mg 0.27%; Ca 0.86%; B 27.1 ppm; RIM Capital Estate Block A03 – no.CPS/810/XI/2016 identified the results: N 2.67%; P 0.167%; K 0.93%; Mg 0.27%; Ca 0.71%; B 21.2 ppm; Bloack I18 – no.CPS/810/XI/2016 identified the results: N 2.62%; P 0.1667%; K 0.93%; Mg 0.22%; Ca 0.97 is D 0.0 prove	
4.2.4	A nutrient recycling strategy shall be in place, and may include use of Empty Fruit Bunches (EFB), Palm Oil Mill Effluent (POME), and palm residues after replanting. - Minor compliance -	Ca 0.7%; B 10.9 ppm; RIM Capital: Empty Bunch Application FY 17/2018, budget application 62.307 MT for 1,557.7 Ha, apllied in block A01 (128 MT), in block A11 (341 MT). actual application to date (July 2017) 13,730.9 MT Teluk Ulin Estate: The are no budgeted for applicaton of EFB in FY 2017-2018. Area blok di Teluk Ulin Estate tidak melakukan pemanfaatan untuk aplikasi limbah cari / POME. Block aplikasi limbah cari di Terawan Estate.	Comply
Criterio	n 4.3:		
Practices	minimise and control erosion and	d degradation of soils.	
4.3.1	Maps of any fragile soils shall be available. - Major compliance -	PT. Agro Indomas shows soil survey in the beginning of oil palm development. The soil survey report produced in May 1997. Based on the soil survey report, the main problem identified was low fertility and poor drainage. The detailed map identifying soil type is made available. Compared to	Comply

4.3.1	Maps of any fragile soils shall be available. - Major compliance -	PT. Agro Indomas shows soil survey in the beginning of oil palm development. The soil survey report produced in May 1997. Based on the soil survey report, the main problem identified was low fertility and poor drainage. The detailed map identifying soil type is made available. Compared to the conservation status/HCV, the peat area falls under <i>Gali</i> type while heath forest falls under <i>Jambu</i> type. PT Agro Indomas shows map for each estates, all with relevant soil type, topographic condition and river/waterways location. The plantation is relatively flat.	Comply

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Criterior	/ Indicator	Assessment	Findings		Compliance
4.3.2	A management strategy shall be in place for plantings on slopes above a certain limit (this needs to be soil and climate specific). - Minor compliance -	completed in Agricultural So "Soil of Ladan Sembuluh, Kat Tengah, Indon covers for 2,5: Capital indicat have been plan have been plan have been g groups. The m the problem practices are o good the yiled There are sum Soil Management Group A B C D E In general, the steep slope. recommendation for estate block Based on slo Indomas (Cent Guna Hutan Kabupaten Ko Propinsi Kalii (sumber peta: Indomas, SR Kegiatan Inden di Areal Per Indomas" – sl	nalysis in RIM Cap June 2008, dor il Surveys, Malaysia. g PT. RIM Capital Ke Dupaten Seruyan, Pro- lesia – June 2008". T 30 Ha. The detail soi ed that 13 soil map inted been indentified. rouped into five so anagement of each g soils has been disc carried out and rain f potential for group c marized below: Decription Well drained soils Imperfect to poorly drained soils Deep sandy soils Deep sandy soils Deep sandy soils Deep sandy soils carried out and rain f potential for group c marized below: Decription Well drained soils Imperfect to poorly drained soils Podzols Deep sandy soils Deep sandy soils care is no plantation s Agronomy depa on to implement silt k with certain slope. pe map in plantation rea Kalimantan), in rea Kesepakatan (TGHk ota Waringin Timu mantan Tengah. S peta rupa bumi, pe TM)" and HCV m ntifikasi dan Analisa I kebunan Kelapa S nows that PT. Agro a (90%) and the rea	he by PARAM The report titled ecamatan Danau winsi Kalimantan he area of study I map in PT RIM Ding units which These soil units bil management group, especially ussed. If these all distribution is an be estimated. Yield Potential Mt/ha/yr 28-30 30-32 18-22 18-22 22-24 ets on area with artment made pit and platform on of PT. Agro ference to "Tata () tahun 2003, r dan Seruyan Skala 1:35.000 ta kerja PT Agro report "Laporan Keberadaan NKT awit PT. Agro Indomas located	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance
4.3.3	A road maintenance programme shall be in place. - Minor compliance -	e Road maintenance program prepared by estate each year; evidence of maintenance was recorded	Comply
4.3.4	Subsidence of peat soils shall be minimised and monitored. A documented water and ground cover management programme shall be in place. - Minor compliance -	<ul> <li>Collection road: 19.80 Km</li> <li>Emplacement road: 5.2 Km</li> <li>Main road: 37.45 Km</li> <li>PT. Agro Indomas (Central Kalimantan) and PT. RIM</li> <li>Capital: Agricultural Policy Chapter 4 – Water</li> <li>management at oil palm plantation No.OP/C4/06/01</li> <li>dated 1<sup>st</sup> June 2006. SOP explains drainage</li> <li>dimension (upper x lower x depth) Main drain - 4m</li> <li>x 1m x 2m; Collection drain - 2,0m x 0,6m x 1,75m;</li> <li>Field drain - 1m x 0,3m x 1m; it is also explaining</li> <li>positioning of drain, intensity, maintenance and</li> <li>water management (to maintain water level at 60-90 cm for non-acid sulphate soil and 45-60 cm for</li> <li>acid sulphate soil).</li> <li>RIM Capital Estate has peat soil, with shallow peat</li> <li>layer. Based on field visit and document review,</li> <li>estate has managed the water table to minimize</li> <li>subsidence.</li> </ul>	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance	
4.3.5	Drainability assessments shall be required prior to replanting on peat to determine the long-term viability of the necessary drainage for oil palm growing. - Minor compliance -	There was no planning for replanting on organic soil. However, company has lined out company policy for organic soil and best management practice to meet critical parameter. "Agro Plantations Oil Palm Planting on Organic Soils" OP/C8Organic Soil/01/07 dated 7 <sup>th</sup> January 2007 explains company policies for planting on organic soil: drainability (detail topography map, particularly over the low-lying area first) and organic soil profile study must be done prior organic soil development, with the aim to determine its long term drainability (by gravity) and the economic life span of organic soil for oil palm cultivation; no planting on organic soil over 3 meters depth or with dense alan forest vegetation – left as conservation area; periphery and main drains should be constructed and connected to main outlet 6 months before commencement of land clearing and stacking; no field planting should be carried out < 6 months after land clearing; planting density 160 palms/Ha. Critical parameter has been set: effective drainage, water management, adequate (bulk density >0.2 gram/cm <sup>3</sup> ) organic soil compaction and balance nutrient input are vital.	Comply	
4.3.6	A management strategy shall be in place for other fragile and problem soils (e.g. sandy, low organic matter, acid sulphate soils). - Minor compliance -	Agronomy Department made recommendation for area with poor drainage, for instance in Mineral soil: through balanced fertilizer regime; for sandy soil the recommendation made was to apply empty fruit bunch/EFB. Application of EFB as in indicator 4.2.4. Teluk Ulin Estate: There are no budgeted for application of FFB in FY 2017-2018. No POME land application in Teluk Ulin Estate. RIM Capital Estate: There are no budgeted for application of FFB in FY 2017-2018. No POME land application in RIM Estate.	Comply	

Practices maintain the quality and availability of surface and ground water.

Criterio	n / Indicator	Assessment Findings	Compliance
4.4.1	An implemented water management plan shall be in place. - Minor compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) demonstrate Water Management Plan OP.EHS.WMP-01 dated 1<sup>st</sup> May 2012, explains water management plan for nursery; pre-mixing of chemical spraying; prohibition of spraying in riparian zone, training for sprayer gang to minimize pollution risk; road maintenance with silt pit and planting water grass; in field water management with water dam, drainages and regular maintenance of water body, riparian management regime through conservation zone marking, rehabilitation and manual upkeep.</li> <li>Management demonstrates number of effort to monitor the water quality, erosion control practices and maintenance of water-drainage infrastructure. Monitoring and analysis result of water quality reported regularly through Environmental management and monitoring report - "Laporan Pelaksanaan RKL/RPL periode Semester II 2016 dan Semester I 2017". The report comprises of ground water and surface water quality test, river water quality test, phyto-plankton-zooplankton-benthos analysis; all found within allowed level.</li> <li>Report of analysis No.04005-42/LHP/V/2017 on surface water (or sample identification in Rungau River (upstream nursery) tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT Unilab Perdana. The result has shown under requirement as in Government Regulation No.82 year 2001.</li> <li>Report of analysis No.04005-45/LHP/V/2017 on surface water for sample identification in Pakayung River (upstream) tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT Unilab Perdana. The result has shown meet with requirement as in Government Regulation No.82 year 2001 class II.</li> <li>Report of analysis No.04005-45/LHP/V/2017 on surface water for sample identification in Pakayung River (upstream) tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT. Unilab Perdana. The result has shown meet with requirement as in Gov</li></ul>	Comply

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Criterion	/ Indicator	Assessment Findings	Compliance
		<ol> <li>Report of analysis No.04005-47/LHP/V/2017 on surface water for sample identification in Sandung River tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT. Unilab Perdana. The result has shown meet with requirement as in Government Regulation No.82 year 2001 class II.</li> <li>Report of analysis No.04005-51/LHP/V/2017 on surface water for sample identification in Air Kuning River tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT. Unilab Perdana. The result has shown meet requirement as in Government Regulation No.82 year 2001 class II.</li> <li>Report of analysis No.04005-51/LHP/V/2017 on surface water for sample identification in Air Kuning River tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT. Unilab Perdana. The result has shown meet requirement as in Government Regulation No.82 year 2001 class II.</li> <li>Report of analysis No.04005-52/LHP/V/2017 on surface water for sample identification in Sembuluh like tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT. Unilab Perdana. The result has shown meet requirement as in Government Regulation No.82 year 2001 class II.</li> <li>Report of analysis No.04005-43/LHP/V/2017 on surface water for sample identification in Rungau River (after Ramania) tested for physical, chemical and microbiology, dated of analysis on 2<sup>nd</sup> – 15<sup>th</sup> May 2017 conducted by PT. Unilab Perdana. The result has shown meet requirement as in Government Regulation No.82 year 2001 class II.</li> </ol>	
4.4.2	Protection of water courses and wetlands, including maintaining and restoring appropriate riparian and other buffer zones (refer to national best practice and national guidelines) shall be demonstrated. - Major compliance -	<ul> <li>year 2001 class II.</li> <li>Company has demonstrating effort to protect water source, through: <ol> <li>Installing boundary marker in Landau river in form of poles and incorporated into GIS coordinates, and install signboard to warn workforce and community that company prohibit fish poisoning, electrocuting fish, cutting trees in river buffer zone;</li> <li>Company warned workforce that no chemical and fertilizer can be applied on the river buffer zone.</li> <li>Company maintained the natural vegetation cover in the river buffer zone.</li> </ol> </li> <li>Based on field verification to Teluk Ulin Estate and RIM Capital Estate; company was able to demonstrates effort to protect the water courses in form of: </li> </ul>	Non-compliance Comply

Criterion	/ Indicator	Assessment Findings	Compliance
		<ul> <li>Determining/marking the riparian zone with oil palm plantation in form of painted poles (red-white). The marking was also practiced in form of red paint marking on the outter palm trees, outside the riparian boundary.</li> <li>The other form of marking was inspection road outside river riparian zone, on the outer side at the edge of the HGU boundary;</li> <li>Frond stacking against countour line to minimize surface runoff to water course;</li> <li>To prohibit blanket spraying and/or sparying in the riparian zone;</li> <li>Maintain the natural ground cover;</li> <li>Installed poles to keep palm frond – at low lying area to minimize palm frond getting into water course;</li> <li>Company has a nursery for native hardwood, to be planted in the riparian area, as well as specie enrichment.</li> <li>Company told harvesters to do frond stacking in U shape and to maintain ground cover (Neprolepis) as effort to minimize erosion to water body.</li> </ul>	
4.4.3	Appropriate treatment of mill effluent to required levels and regular monitoring of discharge quality, especially Biochemical Oxygen Demand (BOD), shall be in compliance with national regulations (Criteria 2.1 and 5.6). - Minor compliance -	Terawan POM: POME from recovery tank pumped into basculator, into cooling pond, into anaerobic pond transferred to aerobic pond, onto facultative pond, from facultative pond pumped out for land application. BOD of effluent is monitored with regards to land application and in accordance to government regulation "Peraturan Menteri Lingkungan Hidup No.28 tahun 2003". BOD sample is taken regularly and tested by an independent laboratory. Company has consistently monitored the water quality, both for surface water (river), water that utilized by worker (wells), water source utilised by local communities (lake and community's well), including the waste water quality based on government regulation. Result of BOD sampling analysis has shown that no more than 5,000 mg/Liter as regulated in "Peraturan Menteri Lingkungan Hidup No.28 tahun 2003".	Comply

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#### Compliance **Criterion / Indicator Assessment Findings** Terawan Mill: Comply 4.4.4 Mill water use per tonne of The water usage report for Terawan mill available Fresh Fruit Bunches (FFB) under "Daily Mill Production Report", covers: water (see Criterion 5.6) shall be use for FFB processing, domestic use, office use, monitored. central workshop, etc. The target sets at 0.90 m<sup>3</sup> (in 2016 and 2017) water use per tonne FFB processed. - Minor compliance -Data seen: Water usage **FFB Process** Month (m<sup>3</sup>/ton FFB (ton) processed) 27,095.92 September 2016 0.38 October 2016 30,886.65 0.48 November 2016 27,622.25 0.47 0.40 December 2016 22,528.92 January 2017 16,399.12 0.50 14,812.79 February 2017 0.49 16,700.70 March 2017 0.49 April 2017 20,022.87 0.35 May 2017 23,896.59 0.53 June 2017 18,473.17 0.51 July 2017 25,366.82 0.45 August 2017 12,929,32 0.59 Criterion 4.5: Pests, diseases, weeds and invasive introduced species are effectively managed using appropriate Integrated Pest Management techniques. The company has a procedure Pest and Disease Comply 4.5.1 Implementation of Management under the Agronomy Manual to control Integrated Pest Management the pest, "Manajemen Hama dan Penyakit" (IPM) plans shall be Doc.No.OP/C21/06/01. IPM plan covers the monitored. monitoring of pest attack through census on rat, leaf eating caterpillar, rhinoceros beetle and disease - Major compliance attack (ganoderma). Planting of beneficial plant such as Turnera subulata, Antigonon leptosus, Cassia torra. Agronomy gives recommendation to implement beneficial plant with composition 60% Cassia cobanensis; 20% Turnera Subulata; 20% Antigonon leptopus to be placed in area with history of leaf eating caterpillar. Barn owl installation to control rat attack, monitoring of barn owl box occupancy 8 boxes, ratio 1:240 Ha, planned to have 12 new barn owl boxes; pheromone trap for rhino beetle, monthly monitoring of rhino beetle trap; Monitoring of leaf eating caterpillar.

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Criterion / Indicator	Assessment Findings	Compliance
4.5.2       Training of those involved in IPM implementation shall be demonstrated.         • Minor compliance -	<ul> <li>Teluk Ulin Estate: Barn owl box monitoring, latest on July 2017 indicated Teluk Ulin Estate (block M35, L22, L23, L25, K21, K22, K31, etc) has 109 inhabited boxes from 1117 boxes. There are 163 egss, 47 hatches (occupation 83 %).</li> <li>Black Bunch Census for quarter July 2017 evident. The record shown that there was no detected of rat attack. E.g: in block K22-K21 (on 15<sup>th</sup> July 2017), K47 (on 26 July 2017), L26 (on 25<sup>th</sup> August 2016), ect.</li> <li>Teluk Ulin Estate demonstrates map of beneficial plant 2017 for planting on Collection road, main road: <ol> <li><i>Turnera Subulata</i>: block N48, N47, N46, N45, M48, M46, M47, L35, L34, K26, K25, etc.</li> <li><i>Cassia Cobanensis</i>: di block N34, N31, N30, L26, L25, K24, etc</li> <li><i>Antigonon Leptopus</i>: N27, L26, L25, and M32.</li> </ol> </li> <li>RIM Capital: Barn owl box on 20 units, latest monitoring on August 2017 – there was only 1 barn owl box inhabited with 2 birds and 3 eggs.</li> <li>Visit to barn owl box located on block D14 – was not occupied by barn owl (empty).</li> <li>Field assistant provide briefing to worker on pest and disease attack. Training Centre accommodates the Integrated Pest Management training for field officer. Training records made available and maintained by the Training Centre. Trained field officer performed pest and disease census as part of early warning system. Record of pest and disease census is maintained. The implementation is monitored and includes rat damage census or any beetle attack.</li> <li>The extent of planting of beneficial plants is also noted and recorded, continuous program in Teluk Ulin Estate. Field inspection to Teluk Ulin Estates confirmed there has been no large/major pest and disease infestation, or other disturbance at this stage.</li> <li>Teluk Ulin Estate: Training for BBC census conducted on 10 July 2017, was attended by 13 workers.</li> </ul>	Comply
Pesticides are used in ways that do not er	ndanger health or the environment	

Pesticides are used in ways that do not endanger health or the environment

Criterion / Indicator	Assessment Findings	Compliance
<ul> <li><b>4.6.1</b> Justification of all pesti used shall be demonstr. The use of selective prothat are specific to the t pest, weed or disease which have minimal effenon-target species shaused where available.</li> <li>Major compliance -</li> </ul>	ated. registered pesticide by Agriculture Ministry (2017). The justification provided under the agricultural arget policy. The result on visit in chemical storage and the records list confirmed only registered and ct on approved chemical are used.	Comply

Criterion	/ Indicator	Assess	nent Findin	gs			Compliance
4.6.2	Records of pesticides use (including active ingredients used and their LD50, area treated, amount of active ingredients applied per ha and number of applications) shall be provided. - Major compliance -	estate ar now rec ingredien ton FFB, applicatio captured Pesticide Teluk Uli	pesticide use and compiled by cording pestic ts used, area hectare of on for each a in the Estate N toxicity units n in Estate main er 2016-July 20	y EHS te ide use treated, applicatio rea. The Aonthly F nonitoreo ntain rec	eam. All e d includ amounts on and r ese record Report. d (LD50), cord of h	estates are ing active is used per number of ds are re- such as:	Comply
		Chemical	Active ingredient	Applica tion (liter or kg)	A.i. used	a.i per Ha applied (gr/Ha)	
		Bestup	Isopropil Amina Glifosat 480 gr/lt		1,694.5	124	
		Abolisi	Dimetil amina 865 gr/lt	101.5	87.8	69.2	
		Dalopir Prima Puron	Triclophyr 480 gt/lt Isopropil Amina Glifosate 480	221 315.6	106.1 151.2	52.5 0.002	
4.6.3	Any use of pesticides shall be minimised as part of a plan, and in accordance with Integrated Pest Management (IPM) plans. There shall be no prophylactic use of pesticides, except in specific situations identified in national Best Practice guidelines. - Major compliance -	use of application estate budget. application dosage p active in target sp budget Plantation No proph In PT. A research was fou	Indation, as I The parameter on (round per y per hectare, gredient), per pecies (to be implemented n Work Order F ylactic use of p gro Indomas for rat populat nd that the y suggesting	genera of agro ined ou budget year), ta chemical centage treated and r Plan. pesticide. (Central ion, Base rat pop	Ally reduction ochemical nomy E t under defines t rgeted Ha to use of applie d). The recorded Kalimant ed on rat pulation	anced. The for each Department Parameter he time of a man-day, (including cation and parameter in Daily an), has a trapping, it was high.	Comply
		Agronom manager boxes. systemati recomme 120 Ha i populatio	y has a cor related to est The planning ic establishme inded to set u nitially, over t n of barn owl build be increas	ablishme g expla nt over up boxes the entin increase,	ent of bar nined "F a large density e estate. , the dens	n owl nest or better area, it is 1 box per When the	

Criterion / Indicator		Assessment Findings	Compliance
<b>Criterion</b>	Pesticides that are categorised as World Health Organisation Class 1A or 1B, or that are listed by the Stockholm or Rotterdam Conventions, and paraquat, are not used, except in specific situations identified in national Best Practice guidelines. The use of such pesticides shall be minimised and eliminated as part of a plan, and shall only be used in exceptional circumstances. - Minor compliance -	<ul> <li>Assessment Findings</li> <li>1<sup>st</sup> phase 1 box per 4 blocks (120 Ha); 2<sup>nd</sup> phase 2 box per 2 blocks (60 Ha); 3<sup>rd</sup> phase 1 box per 1 block (30 Ha) and 4<sup>th</sup> phase 1 box per 15 Ha.klerat Racumin, active ingredient coumatetrelyl (0.04 w/w) used as it was using anti-coagulant second generation; less dangerous to barn owl.</li> <li>Teluk Ulin Estate Budget for herbicide in 2017: <ol> <li>Glyphosate (best up) budget: 3,999 liters (0.3 liters/Ha)</li> <li>Triclopir (dalopir) budget: 232.5 liters (0.075 liter/Ha)</li> <li>Methyl (prima puron) budget: 259 kg (0.018 Kg/ha)</li> </ol> </li> <li>Damine (maxitol) budget: 21 liters (0.07 liters/Ha)</li> <li>Paraquat is not banned in Indonesia. Company has a commitment to minimise the use of paraquat, limited to specific target species. The application paraquat for each estate is based on Agronomy Department recommendation, as lined out under Parameter budget. The parameter budget defines the time of application (round per year), targeted Ha man-day, dosage per hectare, chemical to use (including active ingredient), percentage of application and target species (to be treated).</li> <li>PT. Agro Indomas (Central Kalimantan) conducting Voluntary Oil Palms/VOPS Control Trial to evaluate <i>glyphosate</i> as alternative to <i>paraquat</i> controlling volatile oil palms. The trial carried out in December 2011. The designed trial was for colony of VOPS replicates 3 times; a different rate/Ha was put on trial: <i>Glyphosate</i> 2.8 liters/Ha, <i>Glyphosate</i> 3.5 liters/Ha, <i>Glyphosate</i> 5.6 liters/Ha and <i>Paraquat</i> 2.8 liters/Ha, <i>Glyphosate</i> 5.6 liters/Ha and <i>Paraquat</i> 2.8 liters/Ha. Mean of assessment through visual assessment of percentage of weed killed and weed regeneration at 2 week interval up to 12 weeks. The result showed dosage of <i>Glyphosate</i> 5.6 liters/Ha – 400 ml/16 liters knapsack have similar effect</li> </ul>	Compliance
		(percentage of weed killed and weed regeneration) as <i>Paraquat</i> 2.8 liters/Ha – 200 ml/16 liters knapsack. Based on document verification in Teluk Ulin Estate, RIM Capital Estate have shown there was no use of paraquat in 2017. Additional interview with sprayers also indicate: throughout 2017 there was no more spraying of fern and/or VOP and/or woodies that was using paraquat in Teluk Ulin Estate and RIM Capital	

Criterio	n / Indicator	Assessment Findings	Compliance
4.6.5	Pesticides shall only be handled, used or applied by persons who have completed the necessary training and shall always be applied in accordance with the product label. Appropriate safety and application equipment shall be provided and used. All precautions attached to the products shall be properly observed, applied, and understood by workers (see Criterion 4.7). - Major compliance -	Based on visit in chemical store was in good condition. Chemical storekeeper provides Material Safety Data Sheet/MSDS for each chemical stored in the premise. Chemical stored in the store such as Best up (active ingredient: Glyphosate), Dalopir (active ingredient: Triclopyr), Primafuron (active ingredient: Methylmetsulfuron) etc. RIM Capital Estate: "Pelatihan tentang Penjelasan Bahaya dan Resiko Pekerjaan Serta Fungsi Penggunaan APD Semprot" dated 2 August 2017, attended by 2- sprayers and supervisor; e.g: Mr. Parto, Mrs. Suti, Mrs. Ita, Mrs. Hermin Lisa, Mrs. Susilowati, etc.	Comply
4.6.6	Storage of all pesticides shall be according to recognised best practices. All pesticide containers shall be properly disposed of and not used for other purposes (see Criterion 5.3). - Major compliance -	Storage of pesticides found to be in accordance with hazard identification and risk assessment and national guideline for limited pesticide use. Empty chemical containers had been used for mixing chemicals for spraying pesticides in the field. The management of waste material from empty pesticide container regulated as per "SOP Pengelolaan Limbah" No.SOP-WM-01 rev.04 dated 21 <sup>st</sup> April 2012, chapter 4. Hazardous Waste Management. LPE demonstrate hazardous waste production record – "Catatan Produksi Limbah B3". The company has temporary hazardous waste storage with license, where all hazardous waste from all estates and mills collected. Storage keeper maintains the balance of incoming and outgoing hazardous waste. Hazardous wastes were sent for licensed contractor for appropriate disposal. Teluk Ulin Estate: Delivery drom central workshop based on "Surat Pengantar Pengiriman Limbah B3 ke TPS Limbah B3", dated 16 <sup>th</sup> August 2017: jerry can ex chemical: 15 pieces; contaminated Spill kit: 1 gunny bag; used oil filters: 10 pieces; waste oil: 120 liters; Delivery from chemical store to central workshop based on "Surat Pengantar Pengantar Pengiriman Limbah B3 ke TPS Limbah B3", dated 21 <sup>st</sup> July 2017: Bottle ex <i>Dalopir</i> : 20 pieces; bottle ex <i>Primafuron</i> : 30 pieces; contaminated spill kit: 2 sack; Waste oil: 550 liters; used filters 30 pieces;	Comply

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M Capital Estate: mpany maintains all recods of chemical and zardous waste disposal as seen in the following cuments: Permit for hazardous waste storage based on "Keputusan Bupati Seruyan No.182 tahun 2013 tentang Ijin Penyimpanan Limbah Bahan Berbahaya dan Beracun kepada PT. RIM Capital", dated 1 <sup>st</sup> May 2017, scope of storage: waste oil, used battery, used filter, ex chemical, or other contaminated waste; Periodic (quarterly) report on hazardous waste management to relevant authorities. Most recent available for April – June 2017 and had been reported to local authorities, provincial, and minstrial of environment on 5 <sup>th</sup> July 2017 No.330/EHS/RIM/VII/2017 (via REX expedition 777-06114819-4)	
<ul> <li>contract with:</li> <li>PT. Muhtomas as licensed waste transporter and disposal contractor No.PTRIM/C/216.2, dated on 2<sup>nd</sup> November 2016 valid until a year for scope (used battery, used filter, used cans).</li> <li>PT. Karya Nusa Bumi Persada, No.PTRIM/C/216.1 dated on 2<sup>nd</sup> November 2016, valid until a year for scope used oil.</li> <li>PT. PPLI No.PTRIM/C/216.3 dated on 2<sup>nd</sup> November 2016, valid until a year for scope used lamp and used packaging</li> <li>PT. Tenang Jaya Abadi No.PTRIM/C/216.4 dated on 2<sup>nd</sup> November 2016, scope used cartridge, expired chemicals, spill kits, medical waste</li> <li>Hazardous waste delivery notes (manifest) by the licensed contractor, recent LB3 delivery was on 18<sup>th</sup> August 2017.</li> <li>Manifest No.00003238, for infectious: 1 Kg, dated 18 August 2017, truck AD1834XX</li> <li>Manifest No.00003232 for kemasan bekas beracun: 25 kg, dated 18 August 2017, truck AD1834XX</li> <li>sticides had been applied using the Best anagement Practices that minimize risk and pacts. The acgrochemical storekeepers, pervisors and sprayers found to understand use the correct pesticide type, dosage, nozzle, spray tor, spray quality and spray techniques.</li> </ul>	Comply
	<ul> <li>Hazardous waste transportation and disposal contract with:</li> <li>PT. Muhtomas as licensed waste transporter and disposal contractor No.PTRIM/C/216.2, dated on 2<sup>nd</sup> November 2016 valid until a year for scope (used battery, used filter, used cans).</li> <li>PT. Karya Nusa Bumi Persada, No.PTRIM/C/216.1 dated on 2<sup>nd</sup> November 2016, valid until a year for scope used oil.</li> <li>PT. PPLI No.PTRIM/C/216.3 dated on 2<sup>nd</sup> November 2016, valid until a year for scope used lamp and used packaging</li> <li>PT. Tenang Jaya Abadi No.PTRIM/C/216.4 dated on 2<sup>nd</sup> November 2016, scope used cartridge, expired chemicals, spill kits, medical waste</li> <li>Hazardous waste delivery notes (manifest) by the licensed contractor, recent LB3 delivery was on 18<sup>th</sup> August 2017.</li> <li>Manifest No.00003238, for infectious: 1 Kg, dated 18 August 2017, truck AD1834XX</li> <li>Manifest No.00003232 for kemasan bekas beracun: 25 kg, dated 18 August 2017, truck AD1834XX</li> <li>Manifest No.00003232 for kemasan bekas beracun: 25 kg, dated 18 August 2017, truck AD1834XX</li> <li>Manifest No.00003232 for kemasan bekas beracus. 25 kg, dated 18 August 2017, truck AD1834XX</li> </ul>

Criterio	n / Indicator	Assessment Findings	Compliance
4.6.8	Pesticides shall be applied aerially only where there is documented justification. Communities shall be informed of impending aerial pesticide applications with all relevant information within reasonable time prior to application. - Major compliance -	There is no aerial application of pesticides in all operating units.	N/A
4.6.9	Maintenance of employee and associated smallholder knowledge and skills on pesticide handling shall be demonstrated, including provision of appropriate information materials (see Criterion 4.8). - Minor compliance -	Periodic training on pesticide handling had been carried out for the workers. Information on the pesticides displayed on the agrochemical storage. RIM Capital Estate: "Pelatihan tentang Penjelasan Bahaya dan Resiko Pekerjaan Serta Fungsi Penggunaan APD Semprot" dated 2 <sup>th</sup> August 2017, attended by 2- sprayers and supervisor; e.g: Mr Parto, Mrs Suti, Mrs Ita, Mrs Hermin Lisa, Mrs Susilowati, etc.	Comply
4.6.10	Proper disposal of waste material, according to procedures that are fully understood by workers and managers shall be demonstrated (see Criterion 5.3). - Minor compliance -	Empty pesticide containers had been used for mixing chemical for spraying in the fields. Others containers had been triple rinsed and punctured and disposed off through licensed contractor approved by Ministry of Environment. Records of hazardous waste had been verified to be satisfactory.	Comply

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Criterio	n / Indicator	Assessment Findings	Compliance
4.6.11	Specific annual medical surveillance for pesticide operators, and documented action to treat related health conditions, shall be demonstrated.	There are medical checks provided for pesticide sprayer and chemical handlers - this is conducted at least annually. PT. Agro Indomas (Central Kalimantan) called the medical test as "Biomonitoring" – program for pesticide exposure control in form of cholinesterase test for sprayers, fertilizer applicator and upkeep worker.	Comply
	- Major compliance -	The company has prepared the procedure on Medical Check up – cholinetrase for fertilizer and spayer no SPO-MED-38, dated 17 <sup>th</sup> January 2017. Sample taken for Teluk Ulin Estate: "Bimonitoring Program fro Pesticide Expose Control (sprayer, conducted on 23 <sup>rd</sup> March 2017 (semester 1, 2017), attended by 74 sprayers, fertilizer, supervisor. The result: Normal (no indicatin of intoxication, FIT for spraying and fertilizer application).	
		The result has communicated to all employees, as per document of "Interpretasi Hasil Pemeriksaan Cholinestrase" and in EHS Briefing (on 2 <sup>nd</sup> August 2017).	
4.6.12	No work with pesticides shall be undertaken by pregnant or breast-feeding women. - Major compliance -	Record of maternity check as early warning system implemented. Record show the "Form pemeriksaan Kehamilan dan Menyusui" is completed for every week. Should a female worker pregnant and/or breastfeeding, company placed the worker onto light-work area with no exposure to chemical substances.	Comply
		Record seen: Teluk Ulin Estate: "Form Pemeriksaan Kehamilan dan Menyusui" weekly, e.g: – period 3 <sup>rd</sup> August 2017, 3 <sup>rd</sup> July 2017, <sup>3rd</sup> June 2017. Record shows no pregnant and/or breast-feeding female worker performing spraying and/or fertilizer application. E.g: Mr Suwarni, Mrs Dewi,	

Criterion 4.7:

An occupational health and safety plan is documented, effectively communicated and implemented. The health and safety plan shall cover the following:

Criterior	/ Indicator	Assessment Findings	Compliance
4.7.1	A health and safety policy shall be in place. A health and safety plan covering all activities shall be documented and implemented, and its effectiveness monitored. - Major compliance -	<ul> <li>The company has been implementing Occupational Health and Safety System at Terawan mill and its supply-base (certified OHSAS 18001:2007 since year 2009). General policy on Environmental, Health and Safety available under Decree of Chief Operating Officer of PT. Agro Indomas on 4<sup>th</sup> May 2015 (Mr. SU). The policy covers mitigation on all risks to health and safety at all workplace (mill and estate), as follows:</li> <li>Implement the principles of sustainable palm oil by including environmental, health and safety, social, and economic consideration in all management decisions;</li> <li>Prevent pollution and contamination to air, land and water</li> <li>Prevent pollution and contamination to air, land and water</li> <li>Prevent pollution and contamination to air, land and water</li> <li>Comply with all applicable environmental, health and safety legislation, and other applicable requirement.</li> <li>Set and review objectives, targets, and programs for environmental, health and safety improvement.</li> <li>Allocate sufficient resources for implementation of the policy</li> <li>Provide appropriate information, instruction and training to ensure awareness of employees and contractors</li> <li>Communicate the policy to employees, conractors and suppliers and make it available to interested parties.</li> <li>The policy available has been made available in Indonesian language as appropriate language and has been socialized to all employees through regular briefing and poster. Field visit in mill confirmed that the policy has been made available at public area and all workers has aware on the policy.</li> <li>The company had an Intergrated Management System (IMS) Manual under document number IMS.PO2 dated May 2015.</li> <li>Health and Safety Programmes available under document OHS "Objective Target and Programme (OTP)" for Terawan Mill and its supply base.</li> </ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	The document has been updated regularly, latest revison was on 24 <sup>th</sup> March, 2017 signed by General Manager (Mr. GK). The OTP has covered the ILO convention 184 as seen in the by following objectives: improvement of occupational health and safety, establish safety culture at all employees level, decrease accident cases related to mill operation, prevent work related illness, prevent general disesase, prevent water and soil pollution, achieve zero fire incident. The document elaborates programmes for each objectives, responsible department, and target of completion date.	
	Structure of OHS Committee (P2K3) at PT. Agro Indomas and OHS unit at each estate. P2K3 in PT. Agro Indomas has approved by government as per document of Keputusan Kepala Dinas Tenaga Kerja Transmigrasi dan Pariwisata Kabupaten Seruyan, no 560/1272/KEP/DISNAKERTRANSPAR/XI/2015 tentang Pengesahan Panitia Pembina Keselamatn dan Kesehatan Kerja (P2K3) dan Unit Penganggulangan Kebakaran di Tempat Kerja PT Agro Indomas. The structure is headed by Mr. GK, vice head is Mr. SB, Secretary is Mr. AS.	
	<ul> <li>Teluk Ulin Estate:</li> <li>OHS has been implemented in Estate as seen in the following documents: <ul> <li>Daily safety briefing documentation in each division to check worker PPE discipline. Supervisors fill PPE compliance check form.</li> <li>Risk and Environmental Impact Assessment (HIRAC) for estate, updated on 21 April 2107.</li> <li>Training on SOP of fertilizing, PPE, and socialization on the result of Biomonitoring was conducted on 2<sup>nd</sup> August 2017</li> <li>Monthly EHS Inspection Checklist, dated 19 July 2017. The result: Pesticide application: (100% - OK), Fertilizing application: (100% - OK), Harvesting: (100% - OK), Loading: (100% - OK).</li> </ul> </li> </ul>	

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Criterion / Indicator	Assessment Findings	Compliance	
<ul> <li><b>4.7.2</b> All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified issues. All precautions attached to products shall be properly observed and applied to the workers.</li> <li>- Major compliance -</li> </ul>	identification and risk assessment, including its periodic review under document IMS.P01 dated 4 <sup>th</sup> May 2015. The latest update of Risk and Environment Impact Assesment (HIRAC) was on 12 <sup>th</sup> April 2017. Risk and Environment Impact Assesment (HIRAC) document has included routine and non-routine activities of all stations and locations of Terawap POM stating from	Comply	

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Criterion / Indicator	ator Assessment Findings Compliance		
All workers involved in operation shall be adequated trained in safe work practices (see Criterion 4 Adequate and appropri protective equipment shal available to all workers at place of work to cover potentially hazard operations, such as pesti application, mad	<ul> <li>Evidence are in place that all workers have been adequately trained in safe working practices. In addition, Personal Protective Equipments (PPEs) are available for all workers including those who work at have been delivered during year 2016 and PPE distribution are as follows: Terawan POM:</li> <li>On 9<sup>th</sup> August 2017, location in workshop Mill on OHS briefing (work at hight, APD-full body hardness, titk clearance min 1 meter, etc) attended by 44 workers.</li> <li>On 11<sup>th</sup> August 2017, location Terawan Mill on OHS briefing (work at hight, APD-full body hardness, titk clearance min 1 meter, etc) attended by 44 workers.</li> <li>On 11<sup>th</sup> August 2017, location Terawan Mill on OHS socialization (policy, HIRADC, Emergency response), etc) was attended by 25 workers.</li> <li>PPE handover at Terawan POM:</li> <li>Safety shoes: Mr Fahrul – Spv Process (on 5<sup>th</sup> April 2017), Mr Arf – operator tripper (on 27<sup>th</sup> March 2017), Mr Ags – station press (6<sup>th</sup> April 2017), Mr Afs – ogsanan Alat 2017), J, Wr Yasim (on 21<sup>st</sup> August 2017), Mr Asng (on 21<sup></sup></li></ul>	Non-compliance Comply	

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Criterion / Indicator	Assessment Findings	Compliance
4.7.4 The responsible person/persons shall be identified. There shall be records of regular meetings between the responsible person/s and workers Concerns of all parties abou health, safety and welfare shall be discussed at these meetings, and any issues raised shall be recorded. - Major compliance -	<ul> <li>Teluk Ulin Estate: Training K3:</li> <li>1. EHS briefing for employee contractor and visitor, on 30<sup>th</sup> May 2017 "Training dan Briefing fertilizer mengenai APD, bahaya dan resiko dalam bekerja dan keutamaan bekerja serta aplikasi fertilizer sesuai dengan SOP", was attended by 17 workers. Location in block K47</li> <li>2. EHS Briefing for pesticide applicators dated 2<sup>nd</sup> February 2017, attended by 14 workers. Location in block K43-44. On 9<sup>th</sup> February 2017, attended by 37 workers, location in Teluk Ulin Estate;</li> <li>3. PPE inspection as reported in "Formulir Pemeriksaan Penggunaan Alat Pelindung Diri", date 3<sup>rd</sup> June 2017 in division I for spraying applicator (12 workers), PPE; glove, boot masker and apron;</li> <li>4. PPE Handover, on 7<sup>th</sup> August 2017 in division II for 14 sprayer applicator, APD: Apron, Rubber shoes, google, mask, fabric glove, rubber glove.</li> <li>5. PPE handover, on 10<sup>th</sup> August 2017, for 25 fertilizer applicator, PPE: apron (13), rubber shoes (25), mask (25).</li> <li>PT. Agro Indomas has appointed safety committee (P2K3) at central level, and has been approved by Local Manpower Office as per "Surat Kepala Dinas Tenaga Kerja, Transmgrasi dan Pariwisata Kabupaten Seruyan Kesehatan Kerja dan Unit Penanggulangan Kesehatan Kerja dan Unit Penanggulangan Kebakaran PT. Agro Indomas "attended"</li> </ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	Chairman: Ganapathy Karpan Vice: Saepul Bahri Secretary: Agus Suhendri	
	License for OHS expert namely Mr. Agus Suhendri as per "Surat Keputusan Menteri Tenaga Kerja dan Transmigrasi R.I No.KEP.6660/M/DJPPK/V/2014 tentang Penunjukan Ahli Keselamatan dan Kesehatan Kerja Umum", dated 30 <sup>th</sup> May 2014 (valid until 3 years). The company has prepared the proposal to extention the lisence for OHS expert as per "Surat Permohonan Perpanjangan Lisensi AK3 Umum No. 332/EHS/AI/IV/2017", delivered to Manpower Ministry – "Direktur Norma Keselamatan dan Kesehatan Kerja".	
	There are regular Safety Committee Meetings (monthly) both at central level (PT. Agro Indomas) and at unit level (estate or mill). The minutes of meeting of central Safety committee has been reported regularly to Local Manpower Office. The most recent meeting was on 29 <sup>th</sup> July 2017 attended by 18 members. Agenda: Accident review, EHS inspection, SMS nearmiss, safety driving, signboard and facility.	
	<ul> <li>Document seen:         <ul> <li>"Laporan Kegiatan P2K3 PT. Agro Indomas Central Kalimatan for period April – June 2017, kepada Dinas Tenaga Kerja dan Transmigrasi Kabupaten Seruyan No.331/EHS/AI/VII/2017", sent by Rex No.777-06115236-1, dated 22<sup>th</sup> July 2017.</li> <li>EHS has prepared the "Objective, Target, dan Program" FY 2017-2018, dated 1<sup>st</sup> March 2017:</li> <li>To adjust health and safety perspective from reactive into anticipation;</li> </ul> </li> </ul>	
	<ul> <li>To reduce number of incident on harvesting-related activity and mill activity;</li> <li>To have zero manpower with work related disease;</li> <li>To achieve zero contamination/pollution to water and soil from mill operations;</li> <li>To achieve no case on land/forest fire;</li> <li>To improve company reputation in environmental management;</li> </ul>	
	1. Minutes of meeting for P2K3 on 14 <sup>th</sup> July 2017, agenda: Accident review, EHS inspection, SMS nearmiss.	

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Criterion / Indicator	Assessment Findings	Compliance
<ul> <li>4.7.5 Accident and emergency procedures shall exist and instructions shall be clearly understood by all workers. Accident procedures shall be available in the appropriate language of the workforce. Assigned operatives trained in First Aid should be present in both field and other operations, and first aid equipment shall be available at worksites. Records of all accidents shall be kept and periodically reviewed.</li> <li>- Minor compliance -</li> </ul>	<ul> <li>Mill and Estate: Accident and emergency procedures had been written under the following documents:</li> <li>SOP IMS.P-08 dated 4<sup>th</sup> May 2016 regarding Emergency Preparedness and Responses, approved by Director of Plantation and Director of Engineering.</li> <li>SOP EHS.ERP-03 dated 4<sup>th</sup> May 2016 regarding Fire and Spillage Emergency Response, approved by Director of Plantation and Director of Engineering.</li> <li>SOP EHS.ERP-02 dated 4<sup>th</sup> May 2016 regarding Accident Emergency Response, approved by Director of Plantation and Director of Engineering. The SOP has included investigation and action taken to prevent recurrences and reporting of accident record to local authorities.</li> <li>Safety and Emergency procedures as described in Material Safety Data Sheet (MSDS) at Store. MSDS available for all all Chemical / hazardous material in store.</li> <li>The SOPs have covered major potential emergencies such as: fire, natural disaster, spillage, etc. All SOPs available in Indonesian language and have been communicated and/or trained to staff, workers, and contractors.</li> <li>Terawan Mill</li> <li>One licensed first aider has been assigned for Terawan Mill</li> <li>One licensed first aider has been assigned for Terawan Mill Mr Sumarlik (no 560/09/DISNAKERTRANSPAR/P3K/II/2016, dated 26 February 2015. First aid kits are available in 4 locations, such as: laboratory, workshop, process office and enginee room. The first aid kit found to be complete and in compliance with regulation (21 items). All first aid kits have been regularly checked as seen by checklist at each first aid kit as seen by checklist.</li> <li>Safety officer keeps records of all accidents in the Accident Report files which contains: chronology from victim, statement from official in charge, medical officer statement, accident investigation summary, evaluation by EHS officer, signed by manager. E.g:</li> <li>Accident report, namely Mr PR (WWTP Terawan POM), dated 6<sup>th</sup> July 2017 (at 06.45 PM), c</li></ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Report of Simulasi Tanggap Darurat Pemadan Kebakaran, Tumpahan, Tanggap Darurat Kecelakaan dan Evakuasi Terawan Mill, dated 7<sup>th</sup> January 2017. Was attended by 48 workers (Terawan Mill and office mill workers, EHS team, Medical team and training centre team). Scenario, Result and Evaluation were available as evidence.</li> </ul>	
	<ul> <li>Teluk Ulin Estate</li> <li>One licensed first aider has been assigned for Terawan Mill Mr. Heriansyah No. 560/16/DISNAKERTRANSPAR/P3K/II/2016, dated 26<sup>th</sup> February 2015.</li> <li>Safety officer keeps records of all accidents in the Acccident Report files which contains: chronology from victim, statement from official in charge, medical officer statement, accident investigation summary, evaluation by EHS officer, signed by manager. E.g:</li> <li>Accident report, namely Mr JN (upkeep), investigated cut by machete during upkeep,</li> </ul>	
	<ul> <li>on right ear, dated 3<sup>rd</sup> July 2017, category minor (LTA: 2 day).</li> <li>Accident report, namely Mr BS (Harvester), chronology was fallen frond makes right arm injured, dated 2<sup>nd</sup> May 2017. (LTA: 1 day).</li> <li>Verification at clinic showed that records of all accidents has been kept and periodically reviewed for continuous improvement. Records are in the forms of: Medical records of each patient (hardcopy), Computerized medical record and database of accident and disease, accident report files.</li> </ul>	

Criterior	ı / Indicator	Assessment Findings		Compliance	
4.7.6	All workers shall be provided with medical care, and covered by accident insurance. - Minor compliance -	<ul> <li>care, and accident</li> <li>(BPJS), as requested by applicable regulation.</li> <li>Terawan Mill Records of insurance available in: <ul> <li>"Bukti bayar BPJS Kesehatan bulan Juli 2017: Rp. 16,xxx,xxxx paid on 10<sup>th</sup> August 2017 through Bank Mandiri Cabang Sampit", No.Cek 7*****3</li> <li>"Bukti bayar BPJS Ketenagakerjaan: bulan July 2017: Rp. 39.xxx.xxxx dibayarkan pada 15 August 2017 melalui BNI Cabang Sampit, no Cek: 742802</li> </ul> </li> <li>Teluk Ulin Estate: <ul> <li>Payment – "Pembayaran BPJS Kesehatan bulan Juli 2017 sejumlah Rp 44.xxx.xxx, dibayarkan pada 10 August 2017 melalui no cek 742786 via Mandiri Cabang Sampit";</li> <li>Payment – "Pembayaran BPJS Ketenagakerjaan bulan Juli 2017 sejumlah Rp 96.xxx.xxx, dibayarkan pada 10 August 2017 melalui no pemindahan Cek 742897 via BNI Cabang</li> </ul> </li> </ul>			Comply
4.7.7	Occupational injuries shall be recorded using Lost Time Accident (LTA) metrics - Minor compliance -			Comply	

Criterior	n / Indicator	Assessment Findings	Compliance
Criterior All staff, v		ict workers are appropriately trained.	
4.8.1	A formal training programme shall be in place that covers all aspects of the RSPO Principles and Criteria, and that includes regular assessments of training needs and documentation of the programme. - Major compliance -	PT. Agro Indomas has training center as learning and development center which prepare a comprehensive training program for all workers. A general training plan, in conjunction with career development is evident. Training manager has prepared training schedule for 2017/2018, cascaded into 3 monthly plan and further monthly plan. These training plans then detailed for each working unit such as estate operation, mill operation, workshop skills and managerial skills. Training program found to be comprehensive. Teluk Ulin Estate and RIM Capital Estate: Training program is in place for Teluk Ulin Estate and RIM Capital Estate. The training program covered operational aspects in plantation operation. The training program covers: safe pesticide and fertilizer application, safety driving, wlid flora and fauna monitoring, tractor driver training, etc. Terawan POM: Training program for Terawan POM: LOTO training, hotwork, steam vessel, wheel loader training, etc.	Comply
4.8.2	Records of training for each employee shall be maintained. - Minor compliance -	from government. Records of training are in place for all employees. The training records for each individual staff and workers are in place and kept in Training Center. The training record detailed all training relevant to work activity, date of training, result/certificate and recommendation for each individual staff and worker. Terawan POM: Mr.A*** K******, sterilizer operator, join training on steam vessel, certificate "Sertifikat No.Ser.669/OPK3/B.I/VI/2017 Pelatihan Pembinaan Teknik Keselamatan dan Kesehatan Kerja Bidang Operator Pesawat Uap, Operator K3 Pesawat Uap Kelas I", dated 2 <sup>nd</sup> June 2017. License No.Reg.11203-OPK3-PUBT-B.I/VI/2017 valid until 2 <sup>nd</sup> June 2022; Mr. G*****o, sterilizer operator, joined training with certificate "Sertifikat No.Ser.670/OPK3/B.I/VI/2017 Pelatihan Pembinaan Teknik Keselamatan dan Kesehatan Kerja Bidang Operator Pesawat Uap, Operator K3 Pesawat Uap Kelas I", dated 2 <sup>nd</sup> June 2017. License No.Reg.11204-OPK3-PUBT-B.I/VI/2017 valid until 2 <sup>nd</sup> June 2017. License No.Reg.11204-OPK3-PUBT-B.I/VI/2017 valid until 2 <sup>nd</sup> June 2022;	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	Mr. Fi*****, wheel loader operator, certificate "Sertifikat No.Ser.2532/OPK3/PAA/III/2013 Pelatihan Pembinaan Teknik Keselamatan dan Kesehatan Kerja Bidang Pesawat Angkat dan Angkut, Operator K3 Wheel Loader", dated 18 <sup>th</sup> March 2013. License No.13.18798-OPK3- PAA/III/2013 valid until 18 <sup>th</sup> March 2018;	
	Teluk Ulin Estate: Mrs. Ri******, general upkeep, joined training Safe pesticide and fertilizer application dated 9 <sup>th</sup> February 2017; previously joined training on Safe pesticide and fertilizer application, dated 11 <sup>th</sup> June 2016; Mrs. H******, sprayer, joined training Safe pesticide and fertilizer dated 6 <sup>th</sup> November 2016; Mr. Heriansyah, assisstant joined training on first aid, certificate "Sertifikat No.Ser.831/PK3- P3K/II/2015 Pelatihan Pembinaan Keselamatan dan Kesehatan Kerja (K3) Bidang Pertolongan Pertama	
	Pada Kecelakaan di Tempat Kerja - Petugas Pertolongan Pertama Pada Kecelakaan", dated 5 <sup>th</sup> February 2015. License Petugas P3K No.560/18/Disnakertrans/P3K/II/2015, valid up to 26 <sup>th</sup> February 2018;	
	RIM Capital Estate: Mrs. Y*****, general upkeep, joined training Safe pesticide and fertilizer training dated 7th December 2016; joined training first aid dated 5 <sup>th</sup> April 2017; Mr. H*****, harvester, joined training on safe harvesting and loading, dated 22 <sup>nd</sup> May 2017;	
Principle 5: Environmental resp biodiversity	ponsibility and conservation of natural	resources and
Criterion 5.1:		

Aspects of plantation and mill management, including replanting, that have environmental impacts are identified, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.

5.1.1	An environmental impact assessment (EIA) shall be documented. - Major compliance -	EIA has been conducted by PT. Agro Indomas (Central Kalimantan) and its supply bases, through: 1. Initial Environmental Impact Assessment (AMDAL) year 1998 for the development of 12,000 Ha oil palm estate and a POM of capacity 60 tonnes FFB per hour. The initial EIA has been approved by Minister of Agriculture through letter No.20/ANDAL/RKL- RPL/BA/VI/1998.	Comply
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Criterion	/ Indicator	Assessment Findings	Compliance
Criterion	Vhere the identification of impacts requires changes in	<ul> <li>In 2006 EIA was revised due to expansion of the estate area into ±19,860 Ha and increase of mill capacity from 60 tons FFB per hour to 90 tons FFB per hour. The revision was approved by The Governor of Central Kalimantan through letter No.188.44/281/2007 dated 22<sup>nd</sup> June 2007 approved the SEIA.</li> <li>Environmental Mangement Document – "Dokumen Pengelolaan Lingkungan Hidup (DPLH)", approved by Authorities through Letter number 660/14/BLH/X/2011 including area of 2,052 Ha under Terawan village.</li> <li>These EIA have been conducted according to the scope of plantation and mill operation covering: land clearing and new roads, processing mills and its infrastructure, Management of mill effluents, effect on natural vegetation, and management of pests and diseased. The document has been well documented and has been made available at each estate and mill.</li> <li>Environmental Management Plan available as part of EIA – "AMDAL" document. Matriks of plan covers</li> </ul>	Compliance
	<ul> <li>Impacts requires changes in current practices, in order to mitigate negative effects, a timetable for change shall be developed and implemented within a comprehensive management plan. The management plan shall identify the responsible person/persons.</li> <li>Minor compliance -</li> </ul>	<ul> <li>explanation of type of impact, management objective, parameter, person in charge, location, and relevant authorities. All plan has been implemented according to environmental impact management and monitoring plan "RKL-RPL" report, as follows: <ul> <li>Ambient air quality, managed by maintenance of machinery, dust collector, maintain HCV area, tree enrichment, limiting vehicle speed, zero burning policy;</li> <li>Noise, managed by machinery maintenance, vegetation to absorb noise, PPE, arrangement of electric generator location, etc.</li> <li>Physical and chemcial characteristic of soil, managed through planting legume cover crop, EFB application, sediment trap, effective fertilizer application as recommended by research, waste management. All have been done accordingly.</li> <li>Ground water quality, managed through planting of legume cover crop, organic fertilizer, etc.</li> </ul> </li> </ul>	

Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Erosion, managed by vegetation at river buffer zone, EFB application, frond stacking, drainage and silt pit as sediment trap, agronomy technique for area with slope.</li> <li>River water quality, managed through effective fertilizer application as recommended by research, pecticide regime and control (no application at ditch and river buffer zone), river buffer zone (50-100 meter), etc. All have been well implemented.</li> <li>Risk of fire, managed by zero burning policy, fire emergency equipment, fire prevention (water reservoir, fire break), signboard, socialization.</li> <li>Aquatic biodiversity, managed through effective fertilizer regime, POME land application, waste water treatment, etc.</li> <li>Flora and fauna/biodiversity, managed through maintaining conservation area, installation of signboard, illegal logging inspection, etc. All have been implemented.</li> <li>Hazardous waste, managed by storage and disposal through licensed third party.</li> <li>Job and business opportunities, managed by job opportunities for surrounding communities, business partnership with local contractor, local purchasing.</li> <li>Social conflict, managed through CSR, education, safety control to minimize incident.</li> <li>Public health, managed by access for public to health facility, sanitation, mosquito fogging, and other health programme. All have been implemented.</li> <li>Work accident and OHS, managed by implementation of health and safety manager (Mr. Saeful) there are stated that "Setting up of monitoring system for reporting EHS performances/regulatory compliance at each location, review of progress and deriving action plans for improvement where necessary".</li> <li>Implementation of Environmental Management Plan has been reporting periodically through RKL-RPL report to Local Environmental Management Plan has been reporting effective are stated that of 2016, submitted on 5<sup>th</sup> January 2017 (letter No.298/EHS/RCCK/I/2017) and report for first hald of 2017 was sub</li></ul>	

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n / Indicator	Assessment Findings	Compliance
This plan shall incorporate a monitoring protocol, adaptive to operational changes, which shall be implemented to monitor the effectiveness of the mitigation measures. The plan shall be reviewed as a minimum every two years to reflect the results of monitoring and where there are operational changes that may have positive and negative environmental impacts.	<ul> <li>Assessment Findings</li> <li>1. Report of analysis No.03939-04/LHP/V/2017 on quality in door noise, location in Genset room (result 99 dB), tested for regulation of the Minister of Labour and Transmigration No.PER 13/MEN/X/2011 Year 2011, date of analysis 2-15<sup>th</sup> May 2017, conducted by PT. Unilab Perdana;</li> <li>2. Report of analysis No.03949-06/LHP/V/2017 on clean water, location in toilet office, tested for Health Minister Regulation of RI No.416/1990 on Clean Water Quality, date of analysis May 2-15, 2017, conducted by PT. Unilab Perdana;</li> <li>Result of BOD sampling analysis has shown that no more than 5,000 mg/liter as regulated in "Peraturan Menteri Lingkungan Hidup No.28, year 2003".</li> <li>Protocol of Environmental Monitoring Plan can be found as integrated part of EIA document. Matriks of monitoring plan covers explanation of type of impact, management objective, parameters, person in charge, method, PIC, location, and relevant authorities. All monitoring Plan has been implemented as shown in RKL-RPL report:</li> <li>Ambien air quality, monitored trough genset and boiler emission test, ambient air test.</li> <li>Noise, monitored by periodic noise level measuremen. It has been implemented well</li> <li>Phisical and chemcial characteristic of soil, monitored through: soil poorsity and weihgt test, soil chemical test (pH, C, N, P, K. Etc) as regulated by Decree of MoE number 28 regarding Land Application Research. All have been done accordingly.</li> </ul>	Compliance
	<ul> <li>Erosion, monitored by measuring erosion parameters (USLE).</li> <li>Ground water quality, monitored by POME quality, ground water quality etc.</li> <li>River water quality, monitored by River water quality test and POME quality test.</li> <li>Fire danger, monitoried by fire intensity observation, land clearing by surrounding community, fire equipment, etc.</li> <li>Aquatic biota, monitored by test on abundance, similarity, diversity, and domination index of aquatic biota. All have been implemented.</li> <li>Flora and fauna, monitored by wildlife survey and HCV area monitoring.</li> <li>Hazardous waste; monitored by logbook and balance sheet of hazardous waste.</li> <li>Job &amp; business opportunities, monitored by inventory of emplyee from surrounding villages. All have been implemented.</li> </ul>	
	This plan shall incorporate a monitoring protocol, adaptive to operational changes, which shall be implemented to monitor the effectiveness of the mitigation measures. The plan shall be reviewed as a minimum every two years to reflect the results of monitoring and where there are operational changes that may have positive and negative environmental	<ul> <li>Report of analysis No.03939-04/LHP/V/2017 on quality in door noise, location in Genset room (result 99 dB), tested for regulation No.PER 13/MEV/X/2011 Year 2011, date of analysis 2-15<sup>th</sup> May 2017, conducted by PT. Unilab Perdana;</li> <li>Report of analysis No.03949-06/LHP/V/2017 on clean water, location in toilet office, tested for Health Minister Regulation of RI No.416/1990 on Clean Water Quality, date of analysis May 2-15, 2017, conducted by PT. Unilab Perdana;</li> <li>Result of BOD sampling analysis has shown that no more than 5,000 mg/liter as regulated in "Peraturan Menteri Lingkungan Hidup No.28, year 2003".</li> <li>Protocol of Environmental Monitoring Plan can be found as integrated part of EIA document. Matriks of monitoring plan covers explanation of type of impact, management objective, parameters, person in charge, method, PIC, location, and relevant authorities. All monitoring Plan has been implemented as shown in RKL-RPL report:</li> <li>Minor compliance -</li> <li>Minor compliance -</li></ul>

Criterior	n / Indicator	Assessment Findings	Compliance
		<ul> <li>Public health, monitored by monitoring of disesase and acident data from clinic and surrounding health facility.</li> <li>Work accident and OHS Monitored by accident and diease reporting and monitoring.</li> <li>Implementation of Environmental Monitoring Plan has been reporting periodically through RKL-RPL report to Local Environmental Office every six month. Latest report available for for second half of 2016, submitted on 5<sup>th</sup> January 2017 (letter No.298/EHS/RCCK/I/2017) and report for first semester of 2017 was submitted on 5<sup>th</sup> July 2017. The report has described all environmental monitoring activities.</li> </ul>	
		The last review of Environmental Monitoring Plan conducted on 5 <sup>th</sup> July 2017. The main review that the monitoring on implementation of environment program must be refer to "Environment Minister Degree No.45 year 2005, on Guidance to prepared and evaluation report of Implementation RKL-RPL.	
Criterior	n 5.2:		
that exist	in the plantation or that could	gered species and other High Conservation Value be affected by plantation or mill management, sure that they are maintained and/or enhanced.	
5.2.1	Information shall be collated in a High Conservation Value (HCV) assessment that includes both the planted area itself and relevant wider landscape-level considerations (such as wildlife corridors). - Major compliance -	PT. Agro Indomas (Central Kalimantan) has carried out HCV identification in cooperation with Forestry Faculty of Institut Pertanian Bogor (IPB), using the "Panduan Identifikasi Kawasan Bernilai Konservasi Tinggi di Indonesia" issued by "Konsorsium Revisi HCV toolkit Indonesia", June 2008. The HCV scope covers all operational area of PT. Agro Indomas (Central Kalimantan), 21,912 Ha – consist of area under HGU of 15,810 Ha and the rest of area were under "Pengukuran Kadastral", and under "Izin Lokasi".	Comply
		The HCV identification team was carried out by a team with required competency, whereby the team leader was RSPO approved HCV assessor: Ir. Nyoto Santoso (Team leader, biodiversity management and conservation – RSPO approved HCV assessor); Ir. Jarwadi Budi Hernowo, MS (Ornithology, wildlife – RSPO approved HCV assessor); Ir. Siswoyo, Msi (Flora ecology – RSPO approved HCV assessor); Dr. Ir. Cahyo Wibowo, MScF. (Soil science and hydrology); Ahmad Faisal Siregar, S.Hut. (Social and	

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Criterion / Indicator	Assessment Findings	Compliance
	The HCV assessment process have gone through public consultation process, carried out in Sampit, and was attended by stakeholders such as government authority: Dinas Kehutanan, Dinas Perkebunan, Dinas Lingkungan Hidup; local NGOs, experts, village heads, community leaders, private sectors, press, etc. The public consultation process was also reported in local media.	
	Peer review process carried out by independent reviewer, to improve the document content – following format under "Panduan Identifikasi Kawasan Bernilai Konservasi Tinggi di Indonesia" issued by "Konsorsium Revisi HCV toolkit Indonesia", June 2008.	
	Based on HCV document, identified 250 types of trees, herbs, lianas, epiphytic plants, and shrubs. From the list, 2 types were protected under "Peraturan Pemerintah No.7 tahun 1999" and Appendix 2 (CITES): Pigeon Orchid/ <i>Anggrek Merpati</i> (Dendrobium crumenatum) and Nepenthes (Nepenthes grandis).	
	While based on IUCN Redlist, there were 14 types of plants falls under category of LR, VU, EN, CR: Dark red meranti/ <i>Kayu batu</i> (Shorea elliptica) – CR, Red Balau/ <i>Belangeran</i> (Shorea balangeran) – CR; Light red meranti/ <i>Lentang</i> (Shorea leprosula) – EN, <i>Bangkirai</i> (Shorea teysmanniana); <i>Ulin</i> (Eusideroxylon zwageri) – VU; <i>Kempas</i> (Koompassia malaccensis) – LR, etc.	
	Based on HCV document, identified 74 types of animal, consist of 15 species of mammals, 57 species of birds and 2 species of reptiles. Basd on "Peraturan Pemerintah No.7 tahun 1999", identified 13 species of protected animal: Sambar deer/ <i>Rusa</i> (Rusa unicolor), Asian leopard cat/ <i>Macan Akar</i> (Felis bengalensis), Sun bear/ <i>Beruang</i> (Helarctos malayanus), Owa (Hylobates agilis), Proboscis monkey/ <i>Bekantan</i> (Nasalis larvatus), Oriental pied hornbill/ <i>Kangkareng</i> (Anthracoceros albirostris), Brown-throated sunbird/ <i>Burung Madu Kelapa</i> (Anthreptes malacensis), etc. Based on CITES, identified 4 species under Appendix I such as: False gharial/ <i>Senyulong</i> (Tomistoma schlegelii), Sun bear/ <i>Beruang</i> (Helarctos malayanus), Agile gibbon/ <i>Owa</i> (Hylobates agilis), Proboscis monkey/ <i>Bekantan</i> (Nasalis larvatus);	

Criterion / Indicator	Assessment Findings	Compliance
	Another 9 species falls under Appendix II such as Monitor lizard/ <i>Biawak</i> (Varanus salvator), Asian leopard cat/ <i>Macan Akar</i> (Felis bengalensis), Maroon leaf monkey/ <i>Klasi</i> (Presbytis rubicunda), Oriental pied hornbill/Kangkareng (Anthracoceros albirostris), etc.	
	Based on IUCN Redlist, identified 4 species under EN category: False gharial/ <i>Senyulong</i> (Tomistoma schlegelii), Agile gibbon/ <i>Owa</i> (Hylobates agilis), Proboscis monkey/ <i>Bekantan</i> (Nasalis larvatus) dan Pangolin/ <i>Trenggiling</i> (Manis javanica); 3 species under category VU seperti Bornean bearded pig/ <i>Babi berjenggot</i> (Sus barbatus), Porcupine/ <i>Landak</i> (Hystrix brachyura) and Southern pig-tailed macaque/ <i>Beruk</i> (Macaca nemestrina). The rest of animal species identified falls under category LR, LC and NT.	
	<ul> <li>The HCV identified consist of:</li> <li>a. HCV 1.1 in form of river riparian zones; HCV 1.2 in form of heath forest, riparian to Sembuluh Lake and riparian of Rungau River; HCV 1.3 in form of lowland forest and peat area, heath forest, riparian to Sembuluh Lake and riparian of Landau River, and river riparian;</li> <li>b. HCV 2.2 in form of lowland forest, heath forest and peat forest; HCV 2.3 in form of heath forest, riparian to Sembuluh Lake and river riparians;</li> <li>c. HCV 3 in form of heath forest;</li> <li>d. HCV 4.1 in form of river riparians and riparian to Sembuluh Lake;</li> <li>e. HCV 5 in form of Pekayung river riparian, Purun river riparian and Rungau river riparian;</li> <li>f. HCV 6 in form of worhsip site/<i>balai keramat</i> and sacred tree;</li> </ul>	
	The provision of animal corridor was not discussed in detail in HCV assessment report. However, based on HCV maps shows all rivers connected to Sembuluh Lake riparian ecosystem, which has natural vegetation – therefore the river riparian can act as animal corridor. This was supported with fact that monitoring on Proboscis monkey/Bekantan (Nasalis larvatus), have habitat and can naturally survive near the Sembuluh Lake riparian.	
	The identified HCV area inside HGU has been delineated, consist of: Ringgit Lake riparian of 33.08 Ha, Sembuluh Lake riparian of 98.83 Ha, Rungau River tributary riparian of 14.93 Ha, Bapilang River riparian of 22.83 Ha, Beriut River riparian of 12.41 Ha, Parigi River riparian of 74.39 Ha, Landau River riparian of 30.81 Ha, Pekayung River riparian of 40.25 Ha and Sembuluh River riparian of 20.30 Ha.	

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Criterion	/ Indicator	Assessment Findings	Compliance
5.2.2	Where rare, threatened or endangered (RTE) species,	The HCV assessment report has describes PT. Agro Indomas (Central Kalimantan) management unit's condition in wider landscape. It was known that the wider landscape mostly in form of oil palm plantation, the surrounding area also in form of oil palm plantation and/or mixed cash crop belong to neighoring communities. The forest ecosystem in form of tree vegetation around the ecosystem of Sembuluh Lake riparian and management complex. Based on field verification, audit team founds the natural vegetation maintained on part of Sembuluh Lake ecosystem, management complex and Rungau River riparian. The company has established a conservation status (e.g. IUCN status), legal protection, population and	Comply
	or HCVs, are present or are affected by plantation or mill operations, appropriate measures that are expected to maintain and/or enhance them shall be implemented through a management plan. - Major compliance -	habitat requirements of rare, threatened or endangered species that could be significantly affected by the grower or miller where there are identified rare, threatened or endangered species. Furthermore, PT. Agro Indomas has developed a number of procedure: "Prosedur Identifikasi Perlindungan flora dan fauna" – procedures to identify flora and fauna No.EHS-PRO-E-006, "Deliniasi Tata Batas Kawasan konservasi" – Delineation in conservation area No.EHS-PRO-E- 001, "Pemasangan papan nama kawasan konservasi" – installation of warning signs No.EHS- PRO-E-003.	
		The HCV assessment document has been equipped with management plan and monitoring plan "Dokumen Rencana Pengelolaan dan Pemantauan Kawasan HCV" which describes the activity plan, specific for management and monitoring for each of the HCV area.	
		Since 2015, company has consistently prepare the report and review upon management and monitoring of HCV area – "Laporan dan Review Pengelolaan dan Pemantauan Kawasan Lindung & HCV PT. Agro Indomas – PT. RIM Capital". Audit team took sample report in form "Laporan dan Review Pengelolaan dan Pemantauan HCV periode Tahun 2017. Inside report, explaining the management and monitoring activity for period of May 2016 – April 2017. The document explains the management of HCV area including Training on HCV for workers, installation of HCV area/riparian zone/buffer zone's marking poles, monitoring of biodiveristy.	

Criterion / Indicator		Assessment Findings	Compliance
5.2.5 to w th ap m in ru in cc ha sp	here shall be a programme o regularly educate the orkforce about the status of nese RTE species, and ppropriate disciplinary neasures shall be instigated a accordance with company ules and national law if any ndividual working for the ompany is found to capture, arm, collect or kill these oecies. Minor compliance -	Based on field visit to HCV area in heath forest area (RIM Capital, Block F21, Division III) and Parigi River riparian (Teluk Ulin Estate, Block N44, Division IV) shows that company has implemented effort to protect water source/conservation values: installation of HCV area/riparian zone/buffer zone's marking poles in Parigi River riparian, pointed with GIS coordinates; installation of signboards stating the prohibition on fish poisoning, cutting trees in riparian zone, prohibition on chemical application (fertilizer and herbicide) in the riparian zone; to maintain vegetation cover in the riparian zone with native trees. There is no sign of illegal timber harvest or fire break in the heath forest area. Based on document review, public consultation with "Dinas Lingkungan Hidup Kabupaten Seruyan", and interview with workers and local communities; stated no conflict between human and wildlife noted, in the area of PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital. However, company has cooperate with NGO to rescue Orangiuta in Kalimantan, as mitigation in the case of conflict with wildlife. In general, environmental policy has been established under Environmental, Health and Safety Policy which issued by Chief Operating Officer, on d <sup>th</sup> May 2015. The specific on protection of biodiversity has been established under Internal Memo from Sustainability Director Sustainability No.01/AGRO/EHS/IX/2015 on September 2015 which consist of prohibition on hunting, prohibition to capture and petting wildlife, etc. Based on field visit to housing complex of Terawan POM and housing complex of Terawan POM, Teluk Ulin Estate and RIM Capital Estate, as well as surrounding local community, showing they have understand company policy on wildlife protection; prohibition on disturbing HCV area; prohibition on fish poisoning – in the management unit under PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital. Posters and signboards to promote HCV area Parigi River riparian, in Teluk Ulin Estate and heath forest ecosystem, in	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance
5.2.4	Where a management plan has been created there shall be ongoing monitoring: • The status of HCV and RTE	<ul> <li>Company has consistently provide training and socialization on HCV area management:</li> <li>a. "Sosialisasi Pelaporan dan Perlindungan Satwa Liar" – wildlife identification, reporting and protection socialization, dated 7<sup>th</sup> February 2017 attended by 28 workers in Terawan POM;</li> <li>b. "Sosialisasi Pengelolaan HCV dan Perlindungan Satwa Liar" – HCV management and wildlife protection training, dated 18<sup>th</sup> April 2017 attended by 31 workers from Estates in GM Office;</li> <li>c. "HCV monitoring" dated 8<sup>th</sup> May 2017 in Training Center, attended by 15 staffs;</li> <li>The HCV assessment document has been equipped with management plan and monitoring plan "Dokumen Rencana Pengelolaan dan Pemantauan Kawasan HCV" which describes the activity plan, specific for management and monitoring for each of</li> </ul>	Compliance
	<ul> <li>species that are affected by plantation or mill operations shall be documented and reported;</li> <li>Outcomes of monitoring shall be fed back into the management plan.</li> <li>Minor compliance -</li> </ul>	the HCV area. Since 2015, company has consistently prepare the report and review upon management and monitoring of HCV area – "Laporan dan Review Pengelolaan dan Pemantauan Kawasan Lindung & HCV PT. Agro Indomas – PT. RIM Capital". Audit team took sample report in form "Laporan dan Review Pengelolaan dan Pemantauan HCV periode Tahun 2017". Inside report, explaining the management and monitoring activity for period of May 2016 – April 2017.	
		The document explains the management of HCv area including Training on HCV for workers, installation of HCV area signboards, installation of HCV area/riparian zone/buffer zone's marking poles, monitoring of biodiveristy – completed with status of scarcity based on "Peraturan Pemerintah No.7 tahun 1999", CITES Appendices, and IUCN Redlist.	
		Each management and monitoring period for HCV area completed with review process, as an effort to continuous improvement – to revise the management and monitoring of HCV area/conservation area in the subsequent period.	

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Criterior	n / Indicator	Assessment Findings	Compliance
5.2.5	Where HCV set-asides with existing rights of local communities have been identified, there shall be evidence of a negotiated agreement that optimally safeguards both the HCVs and these rights. - Minor compliance -	Based on document verification shows that inside management unit of PT. Agro Indomas (Central Kalimantan), identified HCV 5 and HCV 6. Company provides permit/access to all relevant and/or interester parties/communities to visit the HCV sites. For example: Giving access to all interested parties/communities to conduct ritual in HCV 6 areas; provide access to fishing in Rungau River (HCV 5) as long as not using poison and/or electric. Based on interview with various stakeholders; showing the interested parties have understood company policy related to wildlife protection and prohibition on hunting/poaching or capturing protected animal; prohibition on disturbing HCV areas in the management unit of PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital.	Comply
Criterior Waste is		lisposed of in an environmentally and socially resp	onsible manner.
5.3.1	All waste products and sources of pollution shall be identified and documented. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) has identified all waste and pollution sources, documented under the following document:</li> <li>1. Environmental Impact Assessment (EIA) as described in the indicator 5.1.1. The assessment includes identification of major waste and pollution source such as POME and emission from static source (genset, boiler).</li> <li>2. "Environmental &amp; Social Aspect and Impact Risk Register". This register is updated regularly and revised accordingly. All sources of waste and pollution from estate and mill activities has been identified such as domestic waste, hazardous waste, POME, etc.</li> <li>3. Identification of Pollution sources in Terawan POM 2017, e.g boiler 1 (mechmar), boiler 2 (mechmar), Genset 1 and Genset 2.</li> <li>4. Identification of all waste sources in Terawan POM 2017, e.g: POME (for land application)</li> <li>5. SOP "Pengelolaan Emisi dari Sumber Bergerak dan Sumber Tidak Bergerak" No.SOP-SB-01, revisi 00/July 2014.</li> <li>To handle disposal of waste and preventing pollution, company has a waste management plan for both domestic and hazardous waste. The waste is segregated and sent for recycle in waste bank. Valuable and recycle material is separated from domestic waste before sent for land fill.</li> </ul>	Comply

Criterio	n / Indicator	Assessment Findings	Compliance
5.3.2	All chemicals and their containers shall be disposed of responsibly. - Major compliance -	General procedure for chemical handling available under SOP number EHS.BBB-01 dated 4 <sup>th</sup> May 2015 regarding Hazardous Material handling. The SOP lists name, category, and standar treatment of chemical material and its ex container. All ex chemical container in Terawan Mill are stored in temporary storage and disposed off through licensed transporter and disposal contractor. Teluk Ulin Estate:	
		Delivery drom central workshop based on "Surat Pengantar Pengiriman Limbah B3 ke TPS Limbah B3", dated 16 <sup>th</sup> August 2017: jerry can ex chemical: 15 pieces; contaminated Spill kit: 1 gunny bag; used oil filters: 10 pieces; waste oil: 120 liters; Delivery from chemical store to central workshop based on "Surat Pengantar Pengiriman Limbah B3 ke TPS Limbah B3", dated 21 <sup>st</sup> July 2017: Bottle ex <i>Dalopir</i> : 20 pieces; bottle ex <i>Primafuron</i> : 30 pieces; contaminated spill kit: 2 sack; Waste oil: 550 liters; used filters 30 pieces;	
		<ul> <li>RIM Capital Estate:</li> <li>Company maintains all recods of chemical and hazardous waste disposal as seen in the following documents:</li> <li>Permit for hazardous waste storage based on "Keputusan Bupati Seruyan No.182 tahun 2013 tentang Ijin Penyimpanan Limbah Bahan Berbahaya dan Beracun kepada PT. RIM Capital", dated 1<sup>st</sup> May 2017, scope of storage: waste oil, used battery, used filter, ex chemical, or other contaminated waste;</li> <li>Periodic (quarterly) report on hazardous waste management to relevant authorities. Most recent available for April – June 2017 and had been reported to local authorities, provincial, and minstrial of environment on 5<sup>th</sup> July 2017 No.330/EHS/RIM/VII/2017 (via REX expedition 777-06114819-4)</li> <li>PT. Tenang Jaya Abadi No.PTRIM/C/216.4 dated on 2<sup>nd</sup> November 2016, scope used cartridge, expired chemicals, spill kits, medical waste</li> <li>Hazardous waste delivery notes (manifest) by the licensed contractor, recent LB3 delivery was on 18<sup>th</sup> August 2017.</li> <li>Manifest No.00003232 for kemasan bekas beracun: 25 kg, dated 18<sup>th</sup> August 2017,</li> </ul>	

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Criterio	n / Indicator	Assessment Findings	Compliance
5.3.3	A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented. - Minor compliance -	<ul> <li>To reduce or avoid pollution, company has a waste disposal management plan, both for hazardous and non hazardous waste under SOP EHS.LIM-01 dated 4<sup>th</sup> May 2015 regarding Waste Management, approved by Director of Engineering and Director of Plantations.</li> <li>The SOP has covered identification of all waste and waster reduction through recycling and resuse for fuel. Summary of the plan are: <ul> <li>All hazardous waste should be stored in temporary storage and should be disposed through licensed contractor.</li> <li>All POME should be used for land application, EFB is used for mulch, while shell and fiber waste should be used for boiler fuel, Boiler ash and decanter cake can be used for mulch.</li> <li>All domestic waste (organic and non organic) should be disposed in land fill</li> <li>Izin Land Application under Keputusan Bupatii Seruyan Nomor 188.45/270/2016 tentang Izin Pemanfaatan Air Limbah dari Industri Minyak Kelapa Sawit pada Tanah di Perkebunan Kelapa Sawit PT Agro Indomas Unit Terawan Mill, dated 16 June 2016. Unit block application, e.g: I28-30, J23, J27-31, K23-31, L27-31.</li> <li>Observed during field visit that LB3 storage has met standard, such as: isolated from outer environment, first aid kit and emergency equipment, ventillation, oil trap, symbol and label, MSDS, etc.</li> <li>Hazardous waste (LB3) handling document available, such as: balance sheet (monthly) based on hazardous waste log book and LB3 delivery manifests.</li> <li>Sighted during filed visit in Terawan Mill that all fiber and shell are used for boiler fuel and EFB for nutrient recycling. Use of fiber and shell for boiler fuel has been recorded in "Fiber and Shell" production and use.</li> </ul></li></ul>	Comply

Efficiency of fossil fuel use and the use of renewable energy is optimised.

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Criterio	n / Indicator	Assessment Findings	Compliance
5.4.1	A plan for improving efficiency of the use of fossil fuels and to optimise renewable energy shall be in place and monitored.	PT. Agro Indomas (Central Kalimantan) – Terawan POM, has a plan for improving the use of fossil fuel, both for mill processing and field fuel. All fuel consumption is recorded on monthly basis and monitored. This was also one of the environmental management system's – objective.	Comply
	- Minor compliance -	Terawan POM: Company is using renewable energy in form of fibre and kernel nut shell for boiler fuel. The expected efficiency is to save 60-70% diesel fuel. The use of fibre and shell is recorded in consistent manner. Terawan POM has calculated the norm, as recorded in " <i>Calculation of power for each liters of diesel</i> <i>fuel</i> ". The calculation was identifying power generated by diesel genset, and it fossil fuel consumption, divided to the FFB processed. Based on calculation, on average, power generated for every liter of diesel fuel 3.31 kW.	
		Terawan POM also calculated the assumption of total diesel fuel needed, should the mill run entirely on fossil fuel – to generate total power. This is recorded under record " <i>Calculation/assumption of diesel fuel consumption for power generated</i> ". Total electricity for POM and domestic 6,780,956 kW. Power generated for every liter of diesel fuel 3.59 kW. Assumption for diesel fuel consumption on total electricity for POM and domestic use 485,339 liters. Palm kernel shell being used is 10,778 tons.	
		Record titled "Calculation on diesel fuel saving against total electricity need" was recording the actual diesel fuel consumption every year. Assumption for diesel fuel consumption on total electricity for POM and domestic use also recorded on yearly basis. Saving on diesel fuel consumption from use of solid waste (fiber and kernel nut shell) has been calculated. Percentage of solid waste against diesel fuel was recorded at 75%: 25%. Saving on diesel fuel consumption from use of solid waste (fiber and kernel nut shell) was recorded	

#### Criterion 5.5:

Use of fire for preparing land or replanting is avoided, except in specific situations as identified in the ASEAN guidelines or other regional best practice.

Criterion / Indicator	Assessment Findings	Compliance
5.5.1 There shall be no land preparation by burning, other than in specific situations as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Major compliance -	<ul> <li>Commitment to zero burning policy was described under "Land Clearing and Preparation" section 2.5 of Palm Agricultural Manual and it was implemented throughout the land clearing and planting operation. During field visit, it was confirmed there was no use of fire during the land preparation. During land preparation, felling and stacking method was applied.</li> <li>PT. Agro Indomas (Central Kalimantan) has implemented a zero burning policy since the start of the oil palm development. Burning is not allowed and there is no evidence of burning. Policy on Land clearing without burning, Reference No.OP/C2/06/01 dated 1<sup>st</sup> June 2006; this policy applies for all new planting and replanting areas.</li> <li>SOP of land preparation by using mechanic and zero burning under document No.OP/C2/04/01 dated 23<sup>rd</sup> March 2009. The process covers: Underbrushing (&lt;10 cm) by manual or heavy equipment, chainshaw felling, mechanical clearing, mechanical land preparation report on January 2013 shown the land preparation by using the following method: bulldozer, excavator, stacking, lining, planting. Field visit has been made to verify this in Plasma Development Block.</li> <li>Fire Danger Rating System sign board has been made available on various public places. The fire rating level calculated real-time based on relative humidity, days without rain, rainfall and condition of grass/material on the field. During the course of visit, the fire rating is on middle level.</li> <li>Montly report of fire patrol in August 2017, there are no incident.</li> <li>Six monthly report (January – June 2017) on fire monitoring to Plantation and Forestry service, Sampit is available.</li> </ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
<ul> <li><b>5.5.2</b> Where fire has been used for preparing land for replanting, there shall be evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions.</li> <li>Minor compliance -</li> </ul>	The company is using mechanical method for land clearing. Currently there is no land clearing activity on the field. The company has developed emergency response procedure against land burning - SOP "Tanggap Darurat Kebakaran" No.SOP.EHS.ERP-03 chapter 4.1 explains prevention of fire break through fire danger rating, updated every morning. Teluk Ulin Estate: Fire report ER.9. Damage Area, report shows the last fire occured on 4th October 2015 at 22:00PM, in block M35. Back in August – October 2015, there was 14 fire occured. There was no fire incident reported in 2016. There was no fire incident reported in 2016. There was no fire incident reported in 2017. Formulir Pemeriksaan Kesiapan Peralatan Pemadam Kebakaran, period January – August 2017. Record seen inspection on 26 <sup>th</sup> May 2017, 23 <sup>rd</sup> June 2017, 28 <sup>th</sup> July 2017, 21 <sup>st</sup> August 2017. The fire fighting equipment composed of: fire fighter bowser 1 unit, PTO 2 sets, hose spiral 1 set, fire hose (30 meters) 4 rolls, nozzle 3 pieces, profile tank 1 unit, robin pump 3 units, hose spiral robin 3 meters, clamp/rubber spiral 2 pieces. Based on lates inspection on 21st August 2017, 1 nozzle was broken, 1 robin pump was broken. Company employed a early warning system to anticipate fire risk, called Fire Danger Rating PT. Agro Indomas. The system takes on and formulate the risk based on several parameter: relative humidity, day without rain, rainfall, and status of material (grass, etc.). Based on calculation, the risk level will determine the fire occurence extreme, high risk, fair risk, or low risk. The risk will be updated on daily basis, on signboards – located in various premises and fire fighter team, ready to deploy in the case of fire break. Fire patrol was done in regular basis, fire severity sign board is available on various places. During the course of visit, the fire rating was on "normal" level; however the fire fighter was on standby. Fire-fighting teams, fire extinguishers and fire fighting facilities are available. The fire-fighting equipm	Comply

<del>…making excellence a hab</del>it."

Criterion	ı / Indicator	Assessment Findings	Compliance				
Criterion	Criterion 5.6:						
Plans to monitored	•	s, including greenhouse gases, are developed,	implemented and				
5.6.1	An assessment of all polluting activities shall be conducted, including gaseous emissions, particulate/soot emissions and effluent (see Criterion 4.4). - Major compliance -	<ul> <li>An assessment of polluting activities (including emission) has been conducted under:</li> <ol> <li>Environmental Impact Assessment (EIA) as described in the indicator 5.1.1. The assessment includes identification of major pollution source such as POME and emission from static source (genset, boiler).</li> <li>"Environmental &amp; Social Aspect and Impact Risk Register". This register is updated regularly and revised accordingly. All sources of waste and pollution from estate and mill activities has been identified such as domestic waste, hazardous waste, POME, etc.</li> </ol> To handle disposal of waste and preventing pollution, company has a waste management plan for both domestic and hazardous waste. The waste is segregated and sent for recycle in waste bank. Valuable and recycle material is separated from domestic waste before sent for land fill.</ul>	Comply				

Criterio	n / Indicator	Assessmen	t Findings		Compliance
5.6.2	Significant pollutants and greenhouse gas (GHG) emissions shall be identified, and plans to reduce or minimise them implemented. - Major compliance	company cone of monitoring "Laporan Pela 2016". The r result upon a the RKL/RPL test, noise le and river wa etc. In gener pollution sour <b>Identificatio</b> <b>n</b> of <b>Emission</b> <b>Sources</b>	ducted test a g were reco aksanaan RKL report descril all environme such as air e evel, soil-phy ter quality te al the result ce are under Activities	on and emission source, nd monitoring. The result rded and reported into /RPL periode Semester I be clearly all monitoring ental aspect identified in emission test, ambient air sical test, surface water ests, POME quality tests, shows all emissions and allowable limit. Potential Mitigation Options	Comply
		Land clearing and planting (Land Use Change)	planting)	Adopted zero burning land clearing methods; Adopted and comply with procedure and documentation required for new planting in Indonesian regulation (EIA/AMDAL) and other standards (RSPO/ISPO); No land clearing in areas identified as HCV area; Keep the HCV area and carbon stock/sequestration; Riparian zone management and enhancement; Routine inspection and patrol to avoid HCV disturbance and to avoid forst fire; Socialization to employees and communities related to green house gas mitigation program;	
			Heavy equipment for land clearing Fertilizing/ manuring	Routine maintenance heavy equipment; Regularly emission test on heavy equipment; Socialization the impact of green house gas to the worker; Effective fertilizing based on dosage and recommendation from Agronomy department; No fertilizing on riany day; No fertilizing on riparian zone; Socialization to worker the policy of fertilizing in company;	

Criterion / Indicator	Assessment Findings		Compliance
	Identificatio Activities n of Emission Sources	Potential Mitigation Options	
	upkeep transport (FFB, Fertilizer, etc.)	Routine Maintenance for transportation; Regularly emission test on transport; Socialization the impact of GHG emission to the worker	
	pesticide a application I	Effective fertilizing and spraying based on dosage and recommendation from agronomy department; No fertilizing and spraying on rainy; No fertilizing and spraying on riparian zone;	
	Integrated	Socialization to worker the policy of fertilizing in company; Actively monitor pest-	
	pest management to reduce and	disease build-up and if so required; Implement an effective control measure in order to	
	use of r pesticide and herbicide In	minimize the potential loss of yield due to outbreak; inspected all blocks first by plantation staff prior to spraying in order to enable	
		appropriate selection of nerbicide and equipment to suit the field conditions; Seek advice from agronomy for the use of any new herbicide that are	
		Adopted in formulating desirable pest-disease control strategy and	
		biological control agents: introduction of barn owl box, appropriate judicious weed management nethods should be adopted and beneficial plant;	
	E	lo chemical use in riparian; Educate and awareness the worker regularly to implement good practices in chemical use activities;	
	Housing Electricities complex management Decomposition	Socialization to the employees to minimize and saving the electricity Filling with soil after the landfill is full.	
	of household waste in landfill		

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Criterion / Indicator		Assessment Findings	Compliance
5.6.3	A monitoring system shall be in place, with regular reporting on progress for these significant pollutants and emissions from estate and mill operations, using appropriate tools. - Minor compliance -	<ul> <li>All emission and pollutants are monitored and evaluated.</li> <li>Terawan POM: Monitoring of pollutant and emission was part of Environmental, Health and Safety Department responsibility. Analysis of air emission as per "Peraturan Menteri Negara Lingkungan Hidup No.13 tahun 2009".</li> <li>The POME – Palm Oil Mill Effluent was utilized for Land Application. Company has consistently monitored the quality of POME produced – on monthly basis. Monitoring of BOD every month analyzed by PT. Unilab Perdana, shows the level is under allowable limit of 5000mg/litres for land application.</li> <li>Greenhouse gas emission was monitored using RSPO's PalmGHG. See Appendix I for summary of GHG Calculation</li> </ul>	Comply

Principle 6: Responsible consideration of employees and of individuals and communities affected by growers and millers

#### Criterion 6.1:

Aspects of plantation and mill management that have social impacts, including replanting, are identified in a participatory way, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.

6.1.1	A social impact assessment (SIA) including records of meetings shall be documented. - Major compliance -	Company has conducted Social and Environment Impact Assessment (SIA) that covers all of the potential social impact of Terawan POM and its supply bases operation. The impact assessment are under the following documents: 1. Environmental Impact Assessment (EIA / AMDAL) year 1998 for the development of 12,000 Ha oil palm estate and a POM of capacity 60 tonnes FFB per hour. The EIA was revised in 2006 due to expansion of the estate area into ±19,860 ha and increase of mill capacity from 60 tons FFB per hour to 90 tons FFB per hour. The EIA document has covered various impact and aspects such as: building of new roads, new mills, planting expansions, mill effluent disposal, clearing of natural vegetation, etc. 2. Environmental Management Document – "Dokumen Pengelolaan Lingkungan Hidup (DPLH) No.660/14/BLH/X/2011" including area of 2,052 Ha under Terawan village.	Comply
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Criterion	/ Indicator	Assessment Findings	Compliance
		<ol> <li>Social Impact Assessment (SIA) year 2010, conducted by company in cooperation with Faculty of Forestry Institut Pertanian Bogor (IPB). The study has covered the promotion of positive impact such as: improving welfare base local community, recruitment of local worker, education, health, scheme smallholders, and reducing negative impact through 3R (reduces, reuse and recycle) waste management; reduce water and air pollution, water facilities for local community and plantation, workers welfare, etc.</li> <li>The social impact assessment study was carried out by" Ir. Nyoto Santor, MS. (team leader – RSPO Approved HCV Assessor), Ir. Handian, MSi (social and cultural – RSPO Approved HCV Assessor), Dian Purbasari, S.Pi (social and cultural), Yanti Apriyanti S.Pi (social and cultural), Ahmad Faisal Siregar S.Hut (Social and culture – RSPO approved HCV assessor).</li> </ol>	
		Based on record review, the social impact assessment was covering stakeholder consultation process. Based on consultation with local communities from Paren village, Lampasa village, Terawan village, Bangkal village and Banua usang village during the RAV, it was known that during the SIA has involved impacted communities/parties, such as worker, local contractors, local communities, government officials, local and surrounding villages (Lampasa, Terawan and Bangkal Village) – through interview, questionnaire filling and focus group discussion.	
6.1.2	There shall be evidence that the assessment has been done with the participation of affected parties. - Major compliance -	EIA and SIA has been done with involvement of internal and external stakeholder as stated seen in the assessment methodology. In accordance to regulation, EIA document of PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital had passed through an inter-governmental agency discussion and had been socialized to relevant stakeholders. The structure of the report complies with "Keputusan Menteri Lingkungan Hidup No.45 tahun 2005". Affected parties were involved in SIA process. Attached in the report list of respondent, picture documentation, and journal of the assessment. Result of the survey had been incorporated in "Social Management Plan" which consists of programmes, activities, opportunities, strategies, result and timeline.	Comply
		Copy of EIA and SIA document of PT. Agri Indomas (Central Kalimantan) have been made available in each estate. Participatory meeting has been conducted periodically to review SIA document. 	

Criterion / Indicator	Assessment Findings	Compliance
	Participatory meeting has been conducted periodically to review SIA document. E.g: minutes of meeting with the Lampasa and Terawan Villagers on 17 <sup>th</sup> October 2012 which attended by community representatives, local government officer, Head of villages, etc.	
	In 2016, company conducted social survey as reported in "Laporan Akhir Baseline Survey 2016 PT. Agro Indomas – Provinsi Kalimantan Tengah" dated February 2017. In the study, company evaluating the general condition on the landscape, social- economic aspect of surrounding communities, social- cultural aspect of community, religion, community interaction pattern, lifestyle, the growing social issues in surrounding communities, etc. The activity was involving communities from 4 villages around company operation; Terawan village, Lampasa village, Bangkal village and Selunuk village. The data processing was carried out by evaluating secondary data and primary data from questionnaire filled by respondent from random people in each village – representing social knowledge and social impacts. The study also explains the community vulnerability from 5 dimensions including: population; social-cultural; poverty/welfare level; livelihood sources; isolation and access. The study result concluded into: key findings (population; social-cultural; poverty/welfare level; livelihood sources; isolation and access); community vulnerability; impact to company operation; priority from stakeholder's perspective.	
	<ul> <li>Based on audit team interview with community of Lampasa village, Terawan village and other surrounding community shows that the positive impact from company presence:</li> <li>Improvement in community's income, from being directly employed by company;</li> <li>Indirect economic impact from employees in the company (higher buying power) in terms of provision of necessity; and local contractor business;</li> <li>Improved access, opening up isolation from outside world. Ease of access to interact with other communities outside their village;</li> <li>Improved community's knowledge on oil palm cultivation, used as their source of livelihood;</li> </ul>	
	However, a negative impact also recorded – in terms of change in lifestyle and increase in consumerism/individualistic lifestyle that threaten local wisdoms.	

Criterio	n / Indicator	Assessment Findings	Compliance
5.1.3	<ul> <li>Plans for avoidance or mitigation of negative impacts and promotion of the positive ones, and monitoring of impacts identified, shall be developed in consultation with the affected parties, documented and timetabled, including responsibilities for implementation.</li> <li>Major compliance -</li> </ul>	<ul> <li>Plans for mitigation of negative impacts and promotion of the positive ones, and monitoring of impacts identified, has been developed under:</li> <li>1. Environmental Management Plan and Environmental Monitoring Plan (RKL-RPL) as integrated part of EIA document (see indicator 5.1.1, 5.1.2, and 5.1.3).</li> <li>2. Social Management Plan matrix as part of SIA document, which covers the following impact mangement plans: establish communication with all stakeholders, improve education quality for community, improvement of community's health, improvement of economic, solve tenurial problem, improve partnership through plasma, 3R campaign, avoid pollution, ground water conservation, and compliance to employment regulation.</li> </ul>	Comply
		The plans have covered plan to mitigate of negative impacts and promotion of the positive ones. There were monitoring protocols of the impacts with with clear timetables and identification of persons responsible for implementation of the plans. Based on document verification upon "Laporan Akhir Baseline Survey 2016 PT. Agro Indomas – Provinsi Kalimantan Tengah" dated February 2017, shows company has documented the social impact management plan. The social impact management has referred and consistent with AMDAL and result from Social Impact Assessment. Company has also carried out gap analysis and evaluation upon the social management, in consideration of social development during the survey process. Aside from AMDAL and SIA document, company has also use the result from annual study to prepare social impact management plan – for subsequent period. The purpose is to improve positive impact and minimize negative impact, resulted from company operation. The gap analysis result was used to prepare social impact management plan – "Rencana Kelola Sosial PT. Agro Indomas Tahun 2017 (Review III)" and "Rencana Kelola Sosial PT. RIM Capital Tahun 2017". Based on interview between audit team with surrounding communities, it was known that company has carried out the social management in form of CSR program implementation, covering resolving tenurial cases around company (outside company HGU, refer to indicator 2.3.1 stating no more land claim inside company HGU); to improve performance of scheme smallholder; to improve the economic level of community; dissemination and improvement of	
		public health; and improvement on improve the communication between communities and company. All social activities become part of responsibility from CSR Department and <i>Hubungan Masyarakat</i> - Public Relation Department of PT. Age Indones (Central Kalimantan) and PT. RIM Capital.	cellence a hat Page 127 of 1

Criterio	n / Indicator	Assessment Findings	Compliance
6.1.4	The plans shall be reviewed as a minimum once every two years and updated as necessary, in those cases where the review has concluded that changes should be made to current practices. There shall be evidence that the review includes the participation of affected parties. - Minor compliance -	<ul> <li>Review on Environmental and Social Impact management plan has been done periodically (every six month) through trend analysis and compliance evaluation in Environmental Management Plan and Environment Monitoring Plan.</li> <li>The RKL-RPL provided evidence of community's participation in impact monitoring, such as interview survey on local economic (job/business opportunities), satisfaction, and social conflit potency. All impact monitoring plan has been implemented: <ul> <li>Job vacancy and business opportunities, monitored by inventory of emplyee from surrounding villages. All have been implemented.</li> <li>Social conflict, monitored by observation on conflict at surrounding community;</li> <li>Public health, monitored by monitoring of disease and accident data from clinic and surrounding health facility;</li> <li>Work accident and health and safety monitored by accident and disease reporting and monitoring.</li> </ul> </li> <li>All environmental/social management and monitoring has been reporting periodically through RKL-RPL report to Local Environmental Office every six month. Latest report available for first half and second half of 2016, submitted on 1<sup>st</sup> July 2016 and in February 2017. The report has described all social-environmental monitoring activities.</li> <li>Social impact management review carried out on annual basis. In 2016, company conducted social survey as reported in "Laporan Akhir Baseline Survey 2016 PT. Agro Indomas – Provinsi Kalimantan Tengah" dated February 2017. In the study, company evaluating the general condition on the landscape, social-economic aspect of surrounding communities, social-cultural aspect of communities, social-cultural aspect of communities, social-cultural aspect of communities, social-economic aspect of survey as reported in "Laporan Akhir Baseline Survey 2016 PT. Agro Indomas – Provinsi Kalimantan Tengah" dated February 2017. In the study, company evaluating the general condition on the landscape, social-economic aspect of communities, social-cultural</li></ul>	Comply

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Criterio	n / Indicator	Assessment Findings	Compliance
		The study result concluded into: key findings (population; social-cultural; poverty/welfare level; livelihood sources; isolation and access); community vulnerability; impact to company operation; priority from stakeholder's perspective. Company has also carried out gap analysis and evaluation upon the social management, in consideration of social development during the survey process. Aside from AMDAL and SIA document, company has also use the result from annual study to prepare social impact management plan – for subsequent period. The purpose is to improve positive impact and minimize negative impact, resulted from company operation. The gap analysis result was used to prepare social impact management plan – "Rencana Kelola Sosial PT. Agro Indomas Tahun 2017 (Review III)" and "Rencana Kelola Sosial PT. RIM Capital Tahun 2017".	
6.1.5	Particular attention shall be paid to the impacts of smallholder schemes (where the plantation includes such a scheme). - Minor compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) is continuously developing the scheme smallholders, as informed above, being part of social impact assessment study by IPB. The best management practices are applied by the company for scheme smallholders, such as: fertilizing, harvesting monitoring, payment of FFB etc as equal with company best practices.</li> <li>Analysis on impact of plantation operation on smallholders and community has been incorporated in SIA analysis. Smallholder has been planned as part economic development programme. Some issues that were raised in SIA assessment: <ul> <li>Different perception on minimmum plasma area that should be built</li> <li>Number of enthusiast villager larger than land available for plasma</li> <li>Lack of undestanding on rule of plasma development.</li> </ul> </li> <li>Based on Social Impact Assessment document, Gap Analyis document and Cosial impact management evaluation; scheme smallholders has been an integral parties and always been involved in preparing evaluation document. One of the topic covers the impact from development of scheme smallholder - "Calon Petani dan Calon Lahan/CPCL" from government; considering the status of the land proposed for scheme smallholder plantation development. Up to RAV, government of Seruyan Regency – "Kabupaten Seruyan" cannot signed the document "Calon Petani dan Calon Lahan/CPCL" as legal standing for scheme smallholder plantation establishment.</li> </ul>	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance			
There are	Criterion 6.2: There are open and transparent methods for communication and consultation between growers and/or millers, local communities and other affected or interested parties.					
6.2.1	Consultation and communication procedures shall be documented. - Major compliance -	Company has a mechanism for consultation and communication as in SOP Communication, Participation and Consultation Doc.No.IMS.P-05, Rev 00, dated 4 <sup>th</sup> May 2015. The mechanism has regulated the communication and consultation process for internal (employees) and external parties. Participation from all interested parties has been regulated through direct dissemination through worker union - "Serikat Pekerja", bipartite organization – "LKS Bipartit", safety committee – "P2K3". Meanwhile external participation was carried out through direct consultation between related department with relevant stakeholders, with issues/case on hand. The dissemination of SOP carried out on 14 <sup>th</sup> February 2017, attended by 28 workers, located in GM Office, dated 18 <sup>th</sup> April 2017 attended by 31 workers in Terawan POM and 7 <sup>th</sup> February 2017 attended by 28 workers in Terawan POM. SOP dissemination to Safety Officers was carried out by Head of Environmental Health and Safety. Sample seen: Dissemination of SOP Communication, Participation and Consultation Doc.No.IMS.P-05, Rev 00 carried out on 18 <sup>th</sup> May 2017 in Training Center, attended by 29 participants. The SOP has been distributed and disseminated to all 17 departments under PT. Agro Indomas (Central Kalimantan). For example, SOP Communication, Participation and Consultation Doc.No.IMS.P-05, Rev 00, has been distributed and disseminated to Terawan Estate, Lampasa Estate, Sungai Rungau Estate, Sungai Purun Estate, Teluk Ulin Estate, Sungai Purun POM, Terawan POM, Central Workshop, Civil Engineering, Medical, Agronomy & Quality Assurance, IT, Electrical Engineering, and RIM Capital Estate.	Comply			
6.2.2	A management official responsible for these issues shall be nominated. - Minor compliance -	According to SOP Communication, Participation and Consultation Doc.No.IMS.P-05, and job description of the related staffs; Head of each department has responsibility in providing and updating information (under coordination with General Manager). Organization structure 2017 shows that all communication and consultation with interested parties/stakeholders are under coordination General manager.	Comply			

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Criterior	/ Indicator	Assessment Findings	Compliance
6.2.3	A list of stakeholders, records of all communication, including confirmation of receipt and that efforts are made to ensure understanding by affected parties, and records of actions taken in response to input from stakeholders, shall be maintained. - Minor compliance -	<ul> <li>However, each department are responsible for specific matters:</li> <li>Environmental Health and Safety (EHS) Department is responsible for issues on environment, health and safety;</li> <li>Human Resources (HR) Department is responsible for consultation on matters related to industrial relationship;</li> <li>Corporate Social Responsibility (CSR) Department is responsible for communication related to social and donation/aid;</li> <li>Other Department will responsible for issues relevant to their job description.</li> </ul> Interview with surrounding communities and government officials during RAV revealed that no issue regarding communication and consultation. All affected parties has been made aware and have access to the aforementioned person in charge. List of stakeholders are available under List of Potential Partner 2017, comprise of 4 members of "Kementerian Lingkungan Hidup", 7 members of "Badan Lingkungan Hidup Kabupaten Seruyan, 2 members from academic institution, 7 persons from "BKSDA/Manggala Agni/Pemadam" – Natural resources conservation/fire-fighter, 3 members of "Dinas Tenaga Kerja Kabupaten Seruyan, 5 members of NGO (WWF and OFI), 5 officers from police force, 3 members from Hazardous Waste Disposal, 3 personnel for Analytical Laboratory (for environmental monitoring). At estate level, all internal and external communication are recorded under Information Request Book. Based on document verification, in year 2017 there were 2 complaints logged to Public Relation Department: <ul> <li>Complaint verbally conveyed from Mr. A** to Public Relation Officer on 19<sup>th</sup> April 2017 – related to transportation provision for training student. Has been responded with sending transport to deliver training student to their original school, on the same day 19<sup>th</sup> April 2017 – related to coordination on village road repair on 17<sup>th</sup> July 2017. Responded on the 19<sup>th</sup> July 2017 by sending heavy machinery to Paren village, in order to conduct road maintenance.</li></ul>	Comply

#### Criterion 6.3:

There is a mutually agreed and documented system for dealing with complaints and grievances, which is implemented and accepted by all effected parties.

Criterion / In	ndicator	Assessment Findings	Compliance
o.s.l affe disp time mai of c whi req	e system, open to all ected parties, shall resolve putes in an effective, ely and appropriate nner, ensuring anonymity complainants and istleblowers, where uested. ajor compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) has developed a system for dealing with complaint and grievance. The system for disputes resolution in an effective, timely and appropriate manner, ensuring anonymity of complainants and whistleblowers, available in the follwing document: <ul> <li>A written social policy, updated in 7<sup>th</sup> September 2017.</li> <li>A written policy on code of ethical conduct and integrity in all operations and transactions which stated that company will respect the whistle blowing anonymity, conflict of interest in all business activities including conflict resolution.</li> <li>SOP of communication, participation and consutation available under document number IMS 05 and SOP number IMS 06 regarding External Communcation, dated 4<sup>th</sup> May 2015, reviewed by Head of Sustainability and approved by CEO. The SOP providec guidance to handle dispute and claims from external parties communication.</li> <li>Land dispute resolution mechanisms and how to handle the new planting area have been developed in consideration to the law and the ongoing reconciliation process. PT. Agro Indomas (Central Kalimantan) has developed procedures related to the land resolution such as: Land Compensation Payment process (LCD 2.4, dated 15<sup>th</sup> August 2010), Measurement of Land for Compensation (LCD 3.1, dated 15<sup>th</sup> August 2010).</li> </ul> </li> <li>In general, all external complaints will be handled by "Hubungan Masyarakt" – Public Relation Officer, and recorded under "Buku Tamu dan Komunikasi" – Guest Book and Communication. Based on document verification, in year 2017 there were 2 complaints logged to Public Relation Department:</li> <li>Complaint verbally conveyed from Mr. A** to Public Relation Officer on 19<sup>th</sup> April 2017 – related to transportation provision for training student. Has been responded with sending transport to deliver training student to their original school, on the same day 19<sup>th</sup> April 2017;</li> <li>Communication which verbally conveyed from "Sekretaris Desa Paren" – Paren village related</li></ul>	Comply

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Criterion	/ Indicator	Assessment Findings	Compliance
<b>6.3.2</b>	Documentation of both the process by which a dispute was resolved and the outcome shall be available. - Major compliance –	<ul> <li>Based on interview with workers and surrounding communities, shows that the stakeholders has understand the mechanism for complaint and grievance resolution to management. For workers, the complaint can be logged into line supervisor or related department – appointed to handle such complaint. For example, workers complaint related to housing condition, will be reported to Civil Engineering Department.</li> <li>All documents related to negotiation and dispute settlement are available, such as: <ol> <li>Records of land compensation payment to the landowners, including the amount paid for the commercial land (e.g. commercial-rubber tree) with the recipient and witness signatures. There are also copies of land compensation documents is available in General Manager Office, the documents consist of "Berita Acara Kompensasi" receipt, and photograph are available in location.</li> <li>Negotiation on exisiting land conflict settlement, e.g: The handling of double land claim cases last recorded in 2017, conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20<sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22<sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" – minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities. The process was mediated by "Kecamatan Seruyan Raya" as per "Surat Camat Seruyan Raya" as per "Surat Camat</li></ol></li></ul>	Compliance
		<ul> <li>In general, all external complaints will be handled by "Hubungan Masyarakat" – Public Relation Officer, and recorded under "Buku Tamu dan Komunikasi" – Guest Book and Communication. Based on document verification, in year 2017 there were 2 complaints logged to Public Relation Department:</li> <li>Complaint verbally conveyed from Mr. A** to Public Relation Officer on 19<sup>th</sup> April 2017 – related to transportation provision for training student. Has been responded with sending transport to deliver training student to their original school, on the same day 19<sup>th</sup> April 2017;</li> </ul>	

Criterion	/ Indicator	Assessment Findings	Compliance
		<ul> <li>Communication which verbally conveyed from "Sekretaris Desa Paren" – Paren village related to coordination on village road repair on 17<sup>th</sup> July 2017. Responded on the 19<sup>th</sup> July 2017 by sending heavy machinery to Paren village, in order to conduct road maintenance.</li> <li>All documents are maintained.</li> </ul>	
Criterion	6.4:		
a docume		n for loss of legal, customary or user rights are de nous peoples, local communities and other stakeh ive institutions.	
6.4.1	A procedure for identifying legal, customary or user rights, and a procedure for identifying people entitled to compensation, shall be in place. - Major compliance -	Procedure of identification, calculation and compensation for the loss of legal or customary rights is available in place. Land identification procedures as follows: Claims incoming from the local community, Inventory and identification of land, document verification, field visit. Map any overlapping. If it is not compensated yet, then continued to negotiation and payment will be made after both parties are agree. Compensation procedure as follows: Identification of land status/legal ownership, field visit, mapping with the landowner using GPS which witnessed by neighbouring and local government officer and result is signed by them, preparing land compensation document, and payment documents, such as: Berita Acara Ganti Rugi, maps, statement letters, receipt, photograph as evidence.	Comply
6.4.2	A procedure for calculating and distributing fair compensation (monetary or otherwise) shall be established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. This procedure shall take into account: gender differences in the power to claim rights, ownership and access to land; differences of transmigrants and long- established communities; and differences in ethnic groups' proof of legal versus communal ownership of land. - Minor compliance -	Procedure to calculate and distribute compensation has been established in: Procedure and flowchart LCD 2.1 (communication of new plantation development); Procedure and flowchart LCD 2.2 (Land measurement); LCD 2.3 (Overlapping land); LCD 2.4 (Land compensation payment process). Compensation calculation procedure: as follows: The land compensation team communicating the compensation rate as per the local regulation rates among the landowner, the compensation date may vary on the vegetation/crops/ planting on the land, compensation rates are agreed per Ha basis land and planting area to be provided to the land compensation team, the land compensation team may agree for a rate within the range approved by the local regulation and company (If required to pay more than approval amount, particular approval should be received from the Plantation Director, but if the villagers agree with proposed rate, the SOP on measurement of land for compensation should be followed).	Comply

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Compensation procedure as follows: Identification of land status/legal ownership, field visit, mapping with the landowner using GPS which witnessed by neighbouring and local government officer and result is signed by them, preparing land compensation document, and payment documents, such as: Bertla Acara Ganti Rugi, maps, statement letters, receipt, photograph as evidence. Records of people identified and entitled to compensation are in place. Records of all compensation issues are retained. The company holds records on "Ayor Indomas Land Compensation" file for all land acquired by the company since the commencement in 1996. The records include the identification of people eligible to receive compensation. All outcomes to compensation claims are fully documented. The outcomes to any settlements are not made public although information is readily available – upon request and approval. Based on verification upon Personnel Assisstant PA Department record, up to 2014, PT. Agor Indomas (Centrel Kalimantan) has compensated for the land and for the plantings to 1,870 individuals for area of 11,378 Ha. Currently, company has completed the compensation process for area inside the Hak Guna Usaha/HGU, and based on public consultation with village communities and relevant authorities, stated that no report from stakeholders related to land grievance in the area HGU of PT. Agro Indomas (Centrel Kalimantan). Based on interview with local communities from villages of Desa Lampasa, Desa Terawan, Desa Banua Usang as well as interview with "Badan Pertanahan Nasiona/JPMY and "Dinas Perkebunan", Kabupaten Seruyan – statement recorded that no land conflict identified between PT. Agro Indomas and other parties, including local communities around HGU of PT. Agro Indomas and other parties, including local communities around HGU of PT. Agro Indomas and other parties, including local communities around HGU of PT. Agro Indomas the land conflict documentation includers, collaborative measuremen	Criterion / Indicator	Assessment Findings	Compliance
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<u>...making excellence a ha</u>bit.<sup>\*\*</sup>

Criterior	/ Indicator	Assessment Findings	Compliance
6.4.3	The process and outcome of any negotiated agreements and compensation claims shall be documented, with evidence of the participation of affected parties, and made publicly available. - Major compliance -	The handling of double land claim cases last recorded in 2017, conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20 <sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22 <sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" — minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities. The process was mediated by "Kecamatan Seruyan Raya" as per "Surat Camat Seruyan Raya" dated 16 <sup>th</sup> June 2017. From the last meeting, both parties have comes to an agreement/settlement – as recorded in the "Surat Kesepakatan Bersama", dated 16 <sup>th</sup> June 2017. The land dispute settlement documents equipped with land sketch, issued by Desa Selunuk on 19 <sup>th</sup> March 1990 with disputed land of 150,000m <sup>3</sup> , result from land dispute settlement meeting from previous period in 2013. "Surat Pernyataan Pencabutan Klaim Lahan" – claim cancellation statement signed by Desa Selunuk authorities from previous period in 2015. Case closed on 16 <sup>th</sup> June 2017. Based on verification upon Personnel Assistant PA Department record, up to 2014, PT. Agro Indomas (Central Kalimantan) has compensated for the land and for the plantings to 1,870 individuals for area of 11,378 Ha. Currently, company has completed the compensation process for area inside the Hak Guna Usaha/HGU, and based on public consultation with village communities and relevant authorities, stated that no report from stakeholders related to land grievance in the area HGU of PT. Agro Indomas (Central Kalimantan).	Comply

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Criterion / Indicator	Assessment Findings	Compliance
Criterion / Indicator	Assessment Findings Map of the claimed land has been presented by "Hubungan Masyarakat/Humas" – Public Relation Officer; and PA Department – in a good manner and chronological order. The map indicating the location of claimed land, name of claimant, the hectarage of claimed land. For example the settlement of Mr. As***/Ham**** of 8.0 Ha (block G20) and claim from Mr. Th***** of 6.8 Ha located in block D16b. The handling of double land claim cases last recorded in 2017, conveyed by Selunuk Village head, through letter No.100/140/PEM-SLK/III/2017 dated 20 <sup>th</sup> March 2017. The land claim case has been followed up and settled through meeting on 22 <sup>nd</sup> March 2017, as recorded in "Bukti Notulensi Pertemuan" – minutes of meeting, whereby attended by 19 representatives from company and Selunuk Village authorities. The process was mediated by "Kecamatan Seruyan Raya" as per "Surat Camat Seruyan Raya" as per "Surat Camat Seruyan Raya" No.100/18/PEM.KSR/VI/VI/2017" dated 15 <sup>th</sup> June 2017. The meeting was followed up with meeting on 16 <sup>th</sup> June 2017. From the last meeting, both parties have comes to an agreement/settlement – as recorded in the "Surat Kesepakatan Bersama", dated 16 <sup>th</sup> June 2017. The land dispute settlement documents equipped with land sketch, issued by Desa Selunuk on 19 <sup>th</sup> March 1990 with disputed land of 150,000m <sup>3</sup> , result from land dispute settlement meeting from previous period in 2013, "Surat Pernyataan Pencabutan Klaim Lahan" – claim	Compliance
	cancellation statement signed by Desa Selunuk authorities from previous period in 2015. Case	
	closed on 16 <sup>th</sup> June 2017.	

#### Criterion 6.5:

Pay and conditions for employees and for contract workers always meet at least legal or industry minimum standards and are sufficient to provide decent living wages.

Criterion	/ Indicator	Assessment Findings	Compliance
6.5.1	Documentation of pay and conditions shall be available. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) has a company regulation, "Peraturan Perusahaan (PP)", established through "Surat Keputusan Kepala Dinas Tenaga Kerja Provinsi Kalimantan Tengah No.KEP.1070/HI.01/VI/Nakertrans tentang Pengesahan Peraturan Perusahaan PT. Agro Indomas" dated 20<sup>th</sup> June 2016. The company regulation applicable for all employees, including staff, SKU (permanent worker) and BHL (temporary worker), effective from 20<sup>th</sup> June 2016 up to 19<sup>th</sup> June 2018. Inside the company regulation, Chapter VII regulates the Remuneration:</li> <li>Remuneration stated the lowest salary will no less than minimum wage, sets by government;</li> <li>Remuneration calculated from 1st day of the month until end of the month (staff and nonstaff); while for daily worker, starting to work on the midle of the month or end of the month will calculated proportionally;</li> <li>Salary payment; staff paid on 25th every month; non-staff paid on 7th subsequent month;</li> <li>Salary deduction; for proportional payment of BPJS Kesehatan, BPJS Ketenagakerjaan - (social insurance) and income tax – in accordance to laws and regulation;.</li> <li>Basic salary; Fixed salary; consist of basic slary + fixed benefit; Non-fixed benefit; Tax payment; Overtime;</li> <li>Each worker has work agreement, including BHL (temporary worker). Sample taken:</li> <li>Mr. K*** (PKWT/Security) holds a copy of work agreement No.GMO/PKWTPLT-AIM (HRD)/I dated 7<sup>th</sup> January 2018, Salary Rp.2,350,329/month, Natura Rp.267,750/month, registered into "BPJS Kesehatan dan Ketenagakerjaan" (insurance), eligible for housing, clean water, electricity. Equipbed with "Checklist Orientasi Karyawan Baru" consist of company regulation, employees right, salary, health and safety, company policies, employee's latest medical check up result;</li> <li>Mr. L***** (PKWT/harvester) holds a copy of permanent worker appointment as per "Surat Ketetapan GMO/SK/AIM(HRD)/11610061 dated 1<sup>st</sup> August 2012. The file completed with result of performance apraisal dated 20<sup>th</sup> Au</li></ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	The salary payment system has been regulated. Salary paid in 2017 has been adjusted as "Peraturan Gubernur Kalimantan Tengah No.24 Tahun 2016 tentang Upah Minimum dan Upah Minimum Sektoral Kabupaten/Kota di Provinsi Kalimantan Tengah Tahun 2017" dated 21 <sup>st</sup> November 2016. Based on the regulation, minimum wage for plantation and planttion forest sets at Rp.2,477,829. This was then followed up by company through "Internal Memo No.002/AHL- SPU/HR/2016/Revisi tentang Penyesuaian Upah Harian bagi BHL dan SKU tahun 2017" dated 19 <sup>th</sup> December 2016. The salary per manday sets as: Temporary workers set at Rp.99,113/manday; Permanent workers paid at Rp.94,013/manday with additional natura.	
	<ul> <li>Based on document verification upon "Payroll Distribution" between January – July 2017 in Teluk Ulin Estate and Terawan POM shows all employee paid as per regulation.</li> <li>Mr.I** K*****-ID11210074 (Teluk Ulin Estate) status SKU-H in June 2017 has 13 mandays: Basic salary Rp.99,113/manday; total payment in June 2017 Rp. 2,102,959 consist of basic salary Rp.1,222,169; rice benefit Rp.107,100; premi Rp.21,000; paid leave Rp.752,104.</li> <li>Mrs.S** S*****-ID11220056 (Teluk Ulin Estate), status Sku-H in February 2017 has 19 mandays and earned Rp.1,982,387, consist of basic salary of Rp.1,786,247; rice benfit Rp.102,000; paid leave Rp.94,013.</li> <li>Mr. G**** S*****-ID11710012 (SKU-B) in Terawan POM in July 2017 earned Rp.2,430,618, and rice benefit of Rp.267,750;</li> <li>Mr. S*****-ID11730153 (SKU-H/Operator) in Terawan POM in July 2017 has 27 mandays and earned Rp.3,646,179 and rice benefit of Rp.267,750.</li> <li>Mr.E** L*****-ID11520521 (SKU-H/QC) in Terawan POM in July 2017 worked 27 mandays and earned Rp.2,538,351.</li> </ul>	

Criterio	n / Indicator	Assessment Findings	Compliance
6.5.2	Labour laws, union agreements or direct contracts of employment detailing payments and conditions of employment (e.g. working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc.) shall be available in the languages understood by the workers or explained carefully to them by a management official. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) has a company regulation, established and acknowledged through "Surat Keputusan Kepala Dinas Tenaga Kerja Provinsi Kalimantan Tengah No. KEP.1070/HI.01/VI/Nakertrans tentang Pengesahan Peraturan Perusahaan PT. Agro Indomas" dated 20<sup>th</sup> June 2016 and valid for two year.</li> <li>The company regulation covers:</li> <li>General condition: Background, terminology and abbreviation, scope of compay regulation;</li> <li>Industrial relationship: recruitment process, industrial relation, temporary worker, probation, daily worker, worker appraisal, promotion, personal database, pension;</li> <li>Work: working days, working hour, break, overtime, public holiday;</li> <li>Annual leave: annual leave, special condition leave, periodic leave, maternal leave, praying and other religious, Hajj pilgrim permit;</li> <li>Education, training and management performance development;</li> <li>Transfer of position/unit, promotion and demotion, transfer, transfer under group, temporary position, demotion;</li> <li>Payment: Salary payment system, salary payment period, salary adjustment, payment deductin, basic salary, non-fixed benefit, tax, overtime, salary during detention, salary and donation, salary during sickness/medical treatment, religious day benefit, salary adjustment, bonus;</li> <li>Social insurance, medication, health treatment, transportation, facility, social amenities, education facility, worker welfare, death and burial;</li> <li>Rewards upon work achievement;</li> <li>Health and Safety, work equipment, health and safety program,</li> <li>Company rules and sanction: worker rights, worker obligations, company rights and obligations, company rights and obligations – upon dismissal;</li> <li>Interpretation of company regulation, validity of company regulation, additional condition, distribution of company regulation;</li> </ul>	Comply

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Criterion	/ Indicator	Assessment Findings	Compliance
Criterion	Growers and millers shall provide adequate housing, water supplies, medical, educational and welfare amenities to national standards or above, where no such public facilities are available or accessible. - Minor compliance –	<ul> <li>Mr. P*** P****** (PKWT/Security) holds a copy of work agreement No.GMO/PKWT PLT-AIM (HRD)/I dated 7<sup>th</sup> January 2017. Equipped with "Checklist Orientasi Karyawan Baru" consist of company regulation, employees right, salary, health and safety, company policies, employee's latest medical check up result;</li> <li>Mr. Y****** (PKWT/Driver) holds a copy of work agreement No.GMO/PKWT-PLT-AIM-(HRD)/VII/11730154-II dated 10<sup>th</sup> July 2017. Equipped with "Checklist Orientasi Karyawan Baru" consist of company regulation, employees right, salary, health and safety, company policies, employee's latest medical check up result.</li> <li>HR Department has documented all worker database under "Employee Personal File PT. Agro Indomas", whereby explains the employee number, name, date of join, Estate/Dept/Category, Classification, etc. Inside the file, completed with initial work agreement – "Surat Perjanjian Kerja Awal Masuk", latest/renewed work agreement – "Surat Perjanjian Kerja Terakhir", initial medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Terakhir", any recommendation letter, work performance appraisal.</li> <li>Based on field visits, it was evident that the company has provided a standard housing for staff and workers. Basic need such as electricity and water supply was adequate. Other social and educational facilities such as kindergarten, elementary and middle school facilities, playground, clinic, food court, cooperatives, mosques/churches are provided.</li> <li>The medical facility</li></ul>	Compliance
		Kindergarten 3 units; Elementary school: 1 unit; Junior high school: 1 unit; 12 school transportation by buses are also provided free by the company.	
		Religious facilities: mosque 4 units; church 3 units; temple 1 unit;	
		Recreation facilities in the form of playing fields, sport field and community halls are available in estates. Football field: 4 units; badminton 4 units; futsal; 4 units; volley ball: 6 units; cooperative: 6 units; food court: 4 units;	

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Criterion	/ Indicator	Assessment Findings	Compliance
		Water quality tests confirmed the treated water supplied to housing was suitable for domestic use. Water quality test conducted against "Peratuan Menteri Kesehatan No.416 tahun 1999".	
		<ul> <li>Based on verification, company regulation prohibit worker from changing and/or adding new building/extension to company housing. However, it was found workers are adding building/extension such as vehicle garage onto the original house building. Company has taken policy stating all additional building/extension will be provided by company; however, workers allowed to use the additional building until company constructed the additional building/extension. In 2017, company has collected data on damaged housing and/or additional building/extension:</li> <li>"PT. Agro Indomas &amp; PT. RIM Capital Residential &amp; Non Residential Building Repair &amp; Mantenance Cost" explains the budget for housing repair period 2017 – 2020 for each housing with total cost Rp.906,200,000 in fiscal year 2017/2018; another Rp.885,025,000 for fiscal year 2018/2019 and Rp.883,525,000 for fiscal year 2019/2020.</li> <li>Building repair implemented in 2017 has been documented "Dokumen Rekalpitulasi Pekerjaan Perbaikan Perumahan tahun 2017" stated 124 unit of house repair cost Rp.621,184,000;</li> <li>As in budget 2017/2018, company has a plan to implement building repair including garage building documented in "Time Schedule Civil Project Budget FY 2017/2018". The plan includiing full housing repair and roofing replacement.</li> <li>The roofing replacement will change asbestos roof into zinc plate roofing;</li> </ul>	
		As monitoring tool, "Time Schedule Civil Engineering Project Budget 2017/2018 R1" has been prepared to update progress housing repair in monthly basis. Up to date, housing repair in Teluk Ulin Estate progressed 35% from plan and housing repair in Terawan Estate progressed 20% from plan.	
6.5.4	Growers and millers shall make demonstrable efforts to monitor and improve workers' access to adequate, sufficient and affordable food.	Based on payroll record verification, company regulation and interview with SKU-H, SKU-B and staff – it was known that company provides rice – as natura. Based on interview with workers, market and merchant will be available during salary pay- day, so that workers can meet their household need.	Comply
	- Minor compliance –	In addition, worker cooperatives have been established to provide basic need. The nearest market located in Sebabi, around 12 km from company location.	

Criterion	) / Indicator	Assessment Findings	Compliance			
	Criterion 6.6:					
collectivel	y. Where the right to freedom o facilitates parallel means of	rsonnel to form and join trade unions of their cho f association and collective bargaining are restrict independent and free association and bargair	ed under law, the			
6.6.1	A published statement in local languages recognising freedom of association shall be available. - Major compliance -	Company respects its employee right to form and join worker union. This has been a company policy and established under "Kebijakan Sosial" dated 7 <sup>th</sup> September 2017. There is worker union "Serikat Pekerja PT. Agro Indomas Sinar Fajar - SPSF", registered under "Surat Keputusan Kepala Dinas Tenaga Kerja, Transmigrasi dan Pariwisata Kabupaten Seruyan No.560/55/Disnakertrans/I/2014" dated 16 <sup>th</sup> January 2014. The latest registration to Dinas Tenaga Kerja Kabupaten Seruyan as per "Surat Keputusan Kepala Dinas Tenaga Kerja No.560/181/DISNAKERTRANS/II/2017 tentang Pencatatan Struktur Serikat Pekerja Sinar Fajar (SPSF) PT. Agro Indomas" dated 9 <sup>th</sup> January 2017 has informing the change in structure. The structure of committee as follows: Chairman : Alian Junaidi Vice : Noverdi Secretary : Rahmat and Adi Suseno Treasurer : Sulardi, Supriyanto and Naswandi PT. Agro Indomas (Central Kalimantan) has also demonstrate "Lembaga Kerjasama Bipartit – LKS Bipartit" to handle industrial dispute. The organization has been registered under "Surat Keputusan Kepala Dinas Tenaga Kerja, Transmigrasi dan Pariwisata Kabupaten Seruyan No.560/361/Disnakertranspar/II/2012 tentang Pengesahan Lembaga Kerjasama Bipartit PT. Agro Indomas" dated 14 <sup>th</sup> February 2012. Based on interview with sampled worker and representative of worker union, PT. Agro Indomas was supportive to the union.	Comply			

Criterion / Indicator		Assessment Findings	Compliance
6.6.2 Criterio	Minutes of meetings with main trade unions or workers representatives shall be documented. - Minor compliance -	<ul> <li>Based on interview with Human Resources Department/HRD and worker union committee; as well as document verification, it was known that regular meeting scheduled on monthly basis – together with Meeting "Bipartit". Record verified:</li> <li>Meeting management and worker union dated 19<sup>th</sup> January 2017, attended by 24 representatives from worker union committee and management;</li> <li>Meeting management and worker union dated 22<sup>nd</sup> February 2017, attended by 10 representatives from worker union committee and management – discussing worker union committee campaign period 2017-2019;</li> <li>Meeting management and worker union dated 10<sup>th</sup> May 2017, attended by 13 representatives from worker union dated 10<sup>th</sup> May 2017, attended by 13 representatives from worker union committee and management – discussing Bonus payment phase I, 2017;</li> <li>Meeting management and worker union dated 6<sup>th</sup> June 2017, attended by 6 representatives from worker union committee and management – discussing worker union dated 6<sup>th</sup> June 2017, attended by 6 representatives from worker union committee and management – discussing worker union dated 6<sup>th</sup> June 2017, attended by 6 representatives from worker union committee and management – discussing worker request for housing repair, religious day benefit, school bus, clinic, ambulance, and paramedic in clinics;</li> </ul>	Comply
6.7.1	are not employed or exploited. There shall be documentary evidence that minimum age requirements are met. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has established social policy, under "Kebijakan Sosial" dated 7<sup>th</sup> September 2017. The policy stated prohibit the use of child/underage worker (Point 3).</li> <li>PT. Agro Indomas (Central Kalimantan) has established company regulation – 'Peraturan Perusahaan/PP" and aknowledged through "Surat Keputusan Kepala Dinas Tenaga Kerja dan Transmigrasi Provinsi Kalimantan Tengah No. KEP.1070/HI.01/VI/Nakertrans tentang Pengesahan Peraturan Perusahaan PT. Agro Indomas". Dated 20<sup>th</sup> June 2016, and valid until 19<sup>th</sup> June 2018. The policy implemented in the company regulation, chapter 5, verse 2 stating the requirement for recreuitment is minimum 18 years old on the date recruited.</li> <li>Teluk Ulin Estate:</li> </ul>	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance
		Mr. Tr******, DoB 1 <sup>st</sup> April 1994 and day first work (harvester) on 5 <sup>th</sup> December 2016 (24 years and 8 months), Mr.P**** A***** DoB 28 <sup>th</sup> July 1994 – day first work (harvester) 7 <sup>th</sup> June 2017 (23 years and 11 months) with temporary worker.	
		RIM Capital Estate: Based on document verification, as on August 2017; as well as interview with upkeep workers it was known that company does not hire workers under 18 years old. Sample taken: Mr. P****, DoB 19 <sup>th</sup> August 1994 – day first work (BHL/harvester) 16 <sup>th</sup> March 2017 (22 years and 7 months), Mr. AES, DoB 17 <sup>th</sup> August 1994 and day first work (BHL/harvester) on 9 <sup>th</sup> May 2017 (22 years and 9 months), Mrs. D*** DoB 1 <sup>st</sup> February 1988 – day first work (BHL/upkeep) 1 <sup>st</sup> February 2013 (24 years and 10 months).	
		Based on public consultation with manpower office - "Dinas Tenaga Kerja Kabupaten Seruyan", worker union, gender committee, admitted no worker under 18 years old employed by PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital.	
Criterior	ı 6.8:		
	of discrimination based on race, n, union membership, political a	caste, national origin, religion, disability, gender, ffiliation, or age, is prohibited.	sexual
6.8.1	A publicly available equal opportunities policy including identification of	PT. Agro Indomas (Central Kalimantan) has a social policy established on 7 <sup>th</sup> September 2017; which stated that company treat all employee in fair and justice manner no discrimination against gender	Comply

0.0.1	opportunities policy including identification of relevant/affected groups in the local environment shall be documented. - Major compliance -	policy established on 7 <sup>url</sup> September 2017; which stated that company treat all employee in fair and justice manner, no discrimination against gender, ethnic, nationality, disability, sexual orientation, religion, political affiliation, gender committee membership, or age. The social document was available for public, available in Estate office of Teluk Ulin Estate and RIM Capital Estate.	
		Based on interview with workers, gender committee and worker union representative, no indication of discrimination against workers. Company has a procedure related to recruitment of temporary workers, as regulated in "Internal Memo HR&GA Manager No.002/AICK/HR-IM/VII/201 tentang Ketentuan Rekruitment BHL" dated 26 <sup>th</sup> July 2016. The memo regulates criteria, recruitment procedure, facility for workers, sanction and others. Company has a policy for human resource, issued by Divisi SDM Group dated 1 <sup>st</sup> December 2003; which regulates process for recruitment of staff and permanent employee.	

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Criterion	/ Indicator	Assessment Findings	Compliance
		Based on document verification, company has a procedure to recruitment and promotion, indicating strict policy to prohibit discrimination against certain race/caste/religion/disability/gender/sexual orientation/union membership/political affiliation. HR Department has documented all worker database under "Employee Personal File PT. Agro Indomas", whereby explains the copy of personal information (ID card (Kartu Tanda Penduduk/KTP and Kartu keluarga), initial work agreement – "Surat Perjanjian Kerja Awal Masuk", latest/renewed work agreement – "Surat Perjanjian Kerja Terakhir", initial medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Terakhir", recommendation letter, work performance appraisal. Based on interview with permanent worker and temporary worker (BHL), shows that company has treated all worker equally – in terms of salary payment, provision of PPE in accordance to risk assessment/activity, provision of working tools, provision of facility (housing, electricity and clean water).	
6.8.2	Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against. - Major compliance -	terms for agreement for 4 months. Based on document verification to Teluk Ulin Estate, August 2017 shows all 401 workers consist of temporary worker (BHL), permanent worker (SKU-H and SKU-B). In Terawan POM 132 workers and in RIM Capital Estate 494 workers. Based on demographic information, most of the workers comes from surrounding village: Bangkal village, Lampasa village, Terawan village, Paren village, Banua Usang village and the other workers come from other region. Based on interview with gender committee, it was known that no gender discrimination for work activity in PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital. Based on interview with worker union, it was known that company has a policy related to anti- discrimination as in "Kebijakan Sosial" dated 7 <sup>th</sup> September 2017.The policy stated "company treat all employee in fair and justice manner, no discrimination against gender, ethnic, nationality, disability, sexual orientation, religion, political affiliation, gender committee membership, or age".	Comply

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Criterion / Indicator	Assessment Findings	Compliance
6.8.3       It shall be demonstrated that recruitment selection, hiring and promotion are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available.         - Minor compliance -	<ul> <li>Based on document verification, company has a procedure to recruitment and promotion, indicating strict policy to prohibit discrimination against certain race/caste/religion/disability/gender/sexual orientation/union membership/political affiliation. HR Department has documented all worker database under "Employee Personal File PT. Agro Indomas", whereby explains the copy of personal information (ID card (Kartu Tanda Penduduk/KTP and Kartu keluarga), initial work agreement – "Surat Perjanjian Kerja Terakhir", initial medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Awal", latest medical examination result – "Hasil Pemeriksaan Kesehatan Terakhir", recommendation letter, work performance appraisal. Based on interview with permanent worker and temporary worker (BHL), it was known that company has treated all worker equally – in terms of salary payment, provision of PPE in accordance to risk assessment/activity, provision of working tools, provision of facility (housing, electricity and clean water). For each type of work, the workload and work risk has been calculated based on average ability to complete the work. Therefore company sets basic performance for each type of work; for example the basic for harvester different from upkeep worker. The extra achievement will be supplemented into additional salary.</li> <li>Based on document verification, company has a procedure to recruitment and promotion, indicating strict policy to prohibit discrimination against certain race/caste/religion/disability/gender/sexual orientation/union membership/political affiliation.</li> <li>HR Department has documented all worker agreement - "Surat Perjanjian Kerja Awal Masuk", latest/renewed work agreement - "Surat Perjanjian Kerja Creathir", initial medical examination result - "Hasil Pemeriksaan tesehatan Awal", latest medical examination result - "Hasil Pemeriksaan Kesehatan fuely Perisonal File PT. Agro Indomas", whereby explains the copy o</li></ul>	Comply



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Criterior	n / Indicator	Assessment Findings	Compliance
		Based on document verification upon medical check up record and interview with paramedic; for work with high risk that requires specific requirements such as sparying work was not intended for pregnant and/or breast-feeding women. Therefore any pregnant and/or breast will be transferred to light work.	
Criterior	ı 6.9:		
There is r	no harassment or abuse in the w	ork place, and reproductive rights are protected.	
6.9.1	Policy to prevent sexual and all other forms of harassment and violence shall be implemented and communicated to all levels of the workforce. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has a social policy established on 11<sup>th</sup> July 2014. The policy stated company will prevent sexual harrassment and prevent domestic violence and to protect female workers's reproductive rights. The social document is available for public, in Teluk Ulin Estate, RIM Capital Estate and Terawan POM.</li> <li>To handle sexual harrasment case/domestic violence, regulated under "Surat Edaran Head of Human Resources Operation No.007/HR-RO/V-2011 perihal Panduan Penanganan Pelecehan Seksual di tempat Kerja" – guidance for handling sexual harrasment in workplace. In the memorandum, regulating the handling mechanism including reporting a complaint, checking and verification, investigation result, etc.</li> <li>Based on interview with workers, dependant in housing complex, gender committee shows that thet understand mechanism on how to lodged a complaint related to sexual harrasment; including protection of whistleblower and anonymity.</li> <li>Gender committee for period 2016 – 2018 has been established:</li> <li>Chairwoman: Mrs.Yan Purwani;</li> <li>Unit leader : Mrs.Lina Ayu P (Terawan Estate), Mrs.Siti Rohana (Terawan POM), Mrs.Siti Aisyah (HR&amp;GA), Mrs.Wiwit Astianing (Central Workshop), Mrs.Ivori M (Teluk Ulin Estate), Mrs.Bulan C (Agronomy/GRDC), Mrs.Yayang Leloni (Lampasa Estate), Mrs.Yuridin Fitriawati (Clinic Teluk Ulin Estate), Mrs.Yuridin Fitriawati (Clinic Teluk Ulin Estate), Mrs.Yuridin Fitriawati (Clinic Teluk Ulin Estate), Mrs.Ari Handayani (Clinic Terawan Estate).</li> </ul>	Comply

Criterior	n / Indicator	Assessment Findings	Compliance
		<ul> <li>Company has disseminated the policy on prohibition of sexual harrasment to all worker through:</li> <li>Installation of Social Policy and "Surat Edaran Head of HR Operation No.007/HR-RO/V-2011" – guidance for handling sexual harrasment in workplace; placed on each estate;</li> <li>Conduct a direct communication on the procedure. For example during morning muster or specific occasion. Record seen and verified: Policy dissemination on 7<sup>th</sup> Februari 2017, attended 28 workers (male and female), 18<sup>th</sup> April 2017 attended 31 workers, and 20<sup>th</sup> July 2017 attended 5 female workers;</li> </ul>	
6.9.2	A policy to protect the reproductive rights of all, especially of women, shall be implemented and communicated to all levels of the workforce. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) has a social policy established on 11<sup>th</sup> July 2014. The policy stated company will prevent sexual harrassment and prevent domestic violence and to protect female workers's reproductive rights. The social document was available for public, in Teluk Ulin and RIM Capital Estate premises.</li> <li>Company has a policy relating to the protection of reproductive rights, included in corporate regulation, section 21 of the period leave, Article 22 of the Leave days of Pregnancy, childbirth and miscarriage.</li> <li>Company has disseminated the policy on protection of reproductive rights for female workers, through: <ul> <li>Installation of Social Policy placed on each estate;</li> <li>Conduct a direct communication on the procedure. For example during morning muster or specific occasion. Record seen and verified: Policy dissemination on 7<sup>th</sup> Februari 2017, attended 28 workers (male and female), 18<sup>th</sup> April 2017 attended 31 workers, and 20<sup>th</sup> July 2017 attended 5 female workers;</li> </ul> </li> <li>Based on interview with gender committee, female spraying worker and paramedic shows that company prohibit pregnant and/or breastfeeding work such as spraying team or fertilizer spreader. Company has a policy to transfer pregnant worker for light work activity such as manual upkeep or office cleaning activity – until maternal leave period ends. The worker remains on the light work during breastfeeding period of 6 months.</li> <li>Company also provides and allowed a time for breastfeeding, for their female worker at around 10.00 AM.</li> </ul>	Comply

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Criterion / Indicator	Assessment Findings	Compliance
6.9.3 A specific grievance mechanism which respects anonymity and protects complainants where requested shall be established, implemented, and communicated to all levels of the workforce. - Minor compliance -	<ul> <li>Teluk Ulin Estate: <ul> <li>Maternal leave under name Mrs.W*******</li> <li>based on "Surat Permohonan Cuti SKU-Harian" dated 15<sup>th</sup> August 2017 from paramedic/midwives stating recommendation for maternal leave effective 15<sup>th</sup> August – 14th November 2017; approved by Division's Assisstant Manager;</li> <li>Maternal leave under name Mrs.N*****h based on "Surat Pengantar Berobat" dated 27<sup>th</sup> December 2016 from paramedic/midwives stating recommendation for maternal leave effective 27<sup>th</sup> December 2016 – 26<sup>th</sup> March 2017;</li> <li>PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has a social policy established on 11<sup>th</sup> July 2014. The policy stated company will prevent sexual harrassment and prevent domestic violence and to protect female workers's reproductive rights. The social document is available for public, in Teluk Ulin Estate and RIM Capital Estate premises.</li> <li>To handle sexual harrasment case/domestic violence, regulated under "Surat Edaran Head of Human Resources Operation No.007/HR-RO/V-2011 perihal Panduan Penanganan Pelecehan Seksual di tempat Kerja" – guidance for handling sexual harrasment in workplace. In the memorandum, regulating the handling mechanism including reporting a complaint, checking, investigation and verification, investigation result, appeal process, investigation related to third party, non-employee third party, sanction, etc.</li> </ul> </li> <li>Based on interview with workers, dependant in housing complex, gender committee shows they understand mechanism on how to lodge a complaint related to sexual harrasment; including protection of whistleblower and anonymity. It was found that no sexual harassment, domestic violence or other case was reported to the Gender Committee and it is communicated on gender committee meeting dated 15<sup>th</sup> March 2017, attended by 20 participants.</li> </ul>	Comply

Growers and mills deal fairly and transparently with smallholders and other local businesses.

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Criterion / Indicator		Assessment Findings	Compliance
6.10.1	Current and past prices paid for Fresh Fruit Bunches (FFB) shall be publicly available. - Minor compliance -	The record of current and price paid for FFB from scheme smallholder and outside supplier is maintained and made publicly available. The current FFB price is circulated to cooperatives via short message service/SMS.	Comply
		Based on interview with Mr. Anang Syahwani and Mr. Djuanda (third-party FFB supplier); the third- party FFB price referring to the agreement and was informed regularly to them through SMS.	
		Based on interview with Mr. Kardiansyah, community leader and chairman of "Koperasi Ungguljaya Sejahtera" - cooperative, Paren village stated that FFB purchase price for scheme smallholder was based on FB price regulated by "Pemerintah Provinsi Kalimantan Tengah – Dinas Pertanian dan Perkebunan" – on monthly basis. Company consistently referring to the price sets by government. Interested parties can access the information through mills and also available in newspaper.	
6.10.2	Evidence shall be available that growers/millers have explained FFB pricing, and pricing mechanisms for FFB and inputs/services shall be documented (where these are under the control of the mill or plantation). - Major compliance -	Based on interview with cooperative chairman/scheme smallholder, company and the third-party FFB suppliers; FFB pricing and its reference stated are bound to agreement/contract. Agreement of FFB Puchase between company and third-party FFB supplier: - "Perjanjian Jual Beli TBS No.MILL/PPP/TBS/II/2014/1 antara PT. Agro Indomas dengan Saudara Suriyanto Bagio" – FFB purchase agreement between PT. Agro Indomas and Mr. Suriyanto Bagio, dated 18 <sup>th</sup> February 2014. The agreement has laid out and explaining: FFB price based on government price "Kabupaten Kotawaringin Timur", on monthly basis; number of bunches and grading process; right for Empty Fruit Bunch/EFB is accessible for supplier, with arrangement, etc. Date of agreement and signing by both party, stating understanding of agreement 18 <sup>th</sup> February 2014.	Comply

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Criterion / Indicator	Assessment Findings	Compliance
	Date of agreement and signing by both party, stating understanding of agreement 5 <sup>th</sup> November 2014. Based on interview with third-party FFB supplier, the FFB price follows "Peraturan Menteri Pertanian No.14/Permentan/OT.140/2/2013 tentang Pedoman Penetapan Harga Pembelian TBS Kelapa Sawit Produksi Pekebun". The component that affects FFB price is price of CPO and price of PK, CPO extraction rate, PK extraction rate, "K" index, source of FFB, scheme smallholder's FFB price, and competitor mill's purchase price.	
	Information on FFB price to third-party FFB supplier through SMS, and followed up with email correspondence from "Logistics and Palm Product Procurement Assistant Manager". Sample seen: email on 30 <sup>th</sup> May 2017, related to FFB purchase price confirmation, stated effective 1 <sup>st</sup> June 2017 the third party FFB price sets at Rp.1,480/kg. The price can change at any time, with notification. This price point have been changed from previous period, sets at Rp.1,420/kg.	

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Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Confirmation from Mr. Anang Syahwani, the agreed FFB price informed through SMS and email.</li> <li>For scheme smallholder, company has an agreement and registered into notary act:         <ul> <li>Agreement between company and Terawan Plasma, Terawan village - "Perjanjian Pengelolaan Perkebunan Plasma Desa Terawan 2008" and notary act - "Akta Notaris Nurita Zouharminy, SH, No.44 Tahun 2008". The agreement sets the development of scheme smallholder for Terawan village of 60 Ha. The agreement was assissted and facilitated by government - "Pemerintah Kabupaten Seruyan" and "Pemerintah Provinsi Kalimantan Tengah".</li> <li>Agreement between company and Lampasa Plasma, Lampasa village - "Perjanjian Pengelolaan Perkebunan Plasma Desa Lampasa 2008" and notary act - "Akta Notaris Nurita Zouharminy, SH, No.45 Tahun 2008". The agreement sets the development of scheme smallholder for Lampasa village of 60 Ha. The agreement was assisted and facilitated by government - "Pemerintah Kabupaten Seruyan" and "Pemerintah Provinsi Kalimantan Tengah".</li> </ul> </li> <li>Scheme smallholder FFB pricing mechanism: PT. Agro Indomas using the FFB purchasing structure as determined during "Rapat Tim Penetapan harga TBS Provinsi Kalimantan Tengah, Kantor Dinas Perkebunan Provinsi Kalimantan Tengah" - FFB price meeting, involving government representative, plantation companies, and oil palm growers. The guidance for FFB price structure referring to "Peraturan Gubernur Kalimantan Tengah No.2 Tahun 2013 tentang Pembeluan S (Alpermentan/OT.140/2/2013 tentang Pembentukan Tim Penetapan Harga Pembelian TBS Kelapa Sawit Produksi Pekebun", "Peraturan Gubernur Kalimantan Tengah No.2 Tahun 2013 tentang Pembentukan Tim Penetapan Harga Pembelian TBS Kelapa Sawit Produksi Pekebun", "Peraturan Gubernur Kalimantan Tengah No.2 Tahun 2013 tentang Pembentukan Tim Penetapan Harga Pembelian TBS (Kelapa Sawit Produksi Pekebun", "Peraturan Gubernur Kalimantan Tengah".</li> <li>K Proportion index, i</li></ul>	cellence a hat
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Criterior	n / Indicator	Assessment Findings	Compliance
6.10.3	Evidence shall be available	Based on interview with scheme smallholder – with planting year 2003, it was known that the price paid by PT. Agro Indomas has referring to applicable FFB price at each period. For example, for period of June 2017, applicable FFB price (for 10-20 years old palm) was Rp.1,663.07/kg. This is comply with FFB price sets based on "Surat Keputusan Kepala Dinas Perkebunan Provinsi Kalimantan Tengah No.525/1054/PPH/Disbun perihal Berita Acara Hasil Rapat Tim Penetapan Harga Pembelian TBS" dated dated 14 <sup>th</sup> June 2017. For the scheme smallholder Koperasi Unggul jaya Sejahtera of 109.9 Ha planted in 2013 (46.2 Ha mature) payment based on government price for 3- 4 years old palm. Based on interview with third-party FFB supplier,	Comply
6.10.3	that all parties understand the contractual agreements they enter into, and that contracts are fair, legal and transparent. - Minor compliance -	<ul> <li>company and the FFB suppliers are bound to agreement/contract:</li> <li>"Perjanjian Jual Beli TBS No.MILL/PPP/TBS/II/2014/1 antara PT. Agro Indomas dengan Saudara Suriyanto Bagio" – FFB purchase agreement between PT. Agro Indomas and Mr. Suriyanto Bagio, dated 18<sup>th</sup> February 2014. The agreement has laid out and explaining: Object for purchase is FFB that meets requirements/harvesting quality and no-dispute status; time and location for delivery; FFB transportation; FFB price based on government price "Kabupaten Kotawaringin Timur", on monthly basis; number of bunches and grading process; right for Empty Fruit Bunch/EFB is accessible for supplier, with arrangement; FFB handover; Assurance from FFB contractor; Dispute settlement; Timeframe for agreement; Agreement termination. Date of agreement and signing by both party, stating understanding of agreement 18<sup>th</sup> February 2014.</li> <li>"Perjanjian Jual Beli TBS No. MILL/BS/TBS/XI/2014/6 antara PT. Agro Indomas dengan Saudara Anang Syahwani" – FFB purchase agreement has laid out and explaining: Object for purchase is FFB that meets requirements/harvesting quality and no-dispute status; time and location for delivery; FFB transportation; FFB price based on agreement between PT. Agro Indomas dengan Saudara Anang Syahwani" – FFB purchase agreement has laid out and explaining: Object for purchase is FFB that meets requirements/harvesting quality and no-dispute status; time and location for delivery; FFB transportation; FFB price based on agreement between both party; number of bunches and grading process; Empty Fruit Bunch/EFB accesible for supplier with arrangement; Agreement; Agreement termination.</li> </ul>	Comply

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Criterion / Indicator		Assessment Findings	Compliance
		<ul> <li>Date of agreement and signing by both party, stating understanding of agreement 5<sup>th</sup> November 2014.</li> <li>For scheme smallholder, company has an agreement and registered into notary act: <ul> <li>Agreement between company and Terawan Plasma, Terawan village - "Perjanjian Pengelolaan Perkebunan Plasma Desa Terawan 2008" and notary act - "Akta Notaris Nurita Zouharminy, SH, No.44 Tahun 2008". The agreement sets the development of scheme smallholder for Terawan village of 60 Ha. The agreement was assissted and facilitated by government - "Pemerintah Kabupaten Seruyan" and "Pemerintah Provinsi Kalimantan Tengah".</li> <li>Agreement between company and Lampasa Plasma, Lampasa village - "Perjanjian Pengelolaan Perkebunan Plasma Desa Lampasa 2008" and notary act - "Akta Notaris Nurita Zouharminy, SH, No.45 Tahun 2008". The agreement sets the development of scheme smallholder for Lampasa village of 60 Ha. The agreement was assissted and facilitated by government - "Pemerintah Kabupaten Seruyan" and "Pemerintah Provinsi Kalimantan Tengah".</li> </ul> </li> </ul>	
mac	eed payments shall be le in a timely manner. nor compliance -	parties. Based on verification, invoice from Mr.Anang Syahwani, dated $17^{th}$ May 2017 for FFB sales period $1 - 14^{th}$ May 2017 of 23,670 kg – the FFB price stated at Rp.1,420/kg. Invoice dated 29 <sup>th</sup> May 2017 for FFB sales period 15-25 <sup>th</sup> May 2017 of 5,980 kg – the FFB price stated at Rp.1,420/kg. Company demonstrated evidence of payment, dated $16^{th}$ June 2017 with Rp.41,***** through Maybank transmittance No.320873.	Comply

Growers and millers contribute to local sustainable development where appropriate.

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Criterior	n / Indicator	Assessment Findings	Compliance
Criterior 6.11.1	<ul> <li>/ Indicator</li> <li>Contributions to local development that are based on the results of consultation with local communities shall be demonstrated.</li> <li>Minor compliance –</li> </ul>	Assessment Findings As explained in indicator 6.1.3, stating company has tries to evaluate implementation of the social impact management plan. This was recorded under "Baseline Survey 2016 PT. Agro Indomas – Provinsi Kalimantan Tengah - February 2017". Gap analysis and evaluation upon social impact management has been carried out, capturing the latest social development/social dynamic in the region, until survey carried out. The gap analysis result and evaluation was reported under "Matriks Analisa Gap Pengelolaan Social Impact Assessment PT. Agro Indomas tahun 2017". All the measures was intended to understand the social dynamic within surrounding communities, including the community's need and priority for community development.	Compliance
		The activities involving communities from 4 villages around the company's plantation; namely Terawan village, Lampasa village, Bangkal village and Selunuk village. The data processing was carried out by evaluating secondary data and primary data from questionnaire filled by respondent from random individuals in each village – representing social knowledge and social impacts. The study also explains the community vulnerability from 5 dimensions including: population; social-cultural; poverty/welfare level; livelihood sources; isolation and access. The study result concluded into: key findings (population; social-cultural; poverty/welfare level; livelihood sources; isolation and access); community vulnerability; impact to company operation; priority from stakeholder's perspective. As an effort for social impact management, company has prepared Community Development Program/Corporate Social Responsibility Program 2016-2018. It was a three-years program, consist of: - Capacity building for community: lifeskill training, sport equipment for community, on-the-job training, high school student visit, university student visit, baseline monitoring & Participatory Rural Appraisal implementation;	
		<ul> <li>Livelihood Programs: village improvement program, agriculture (vegetables, watermelon, cassava, etc.), local bussiness upgrade, fisheries (land pond), <i>plasma</i> – scheme smallholder training, <i>koperasi plasma</i> – cooperative development for scheme smallholders, poultry;</li> </ul>	

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		- Health: medical services, Tubercolusis treatment,	
6.11.2	Where there are scheme smallholders, there shall be evidence that efforts and/or resources have been allocated to improve smallholder productivity. - Minor compliance –	<ul> <li><i>Puskesmas Pembantu, Posyandu,</i> health campaign and preventive action, HIV/AIDS awareness, <i>Posyandu Lansia</i>;</li> <li>Public facility/infrastructure: clean water support, village office/community hall construction, provision of lamp/lighting for village roads, subsidiary for Bangkal's police office electrical generator;</li> <li>Religious and culture: Religious events, <i>Idul Adha, Sanggar Budaya Dayak</i> – Dayak culture;</li> <li>National Celebration: Independence Day;</li> <li>Donation: Gift and gratuity;</li> <li>Group Event: Awareness training program on fire prevention, illegal logging prevention, etc.;</li> <li>Media Gathering-Group;</li> <li>Audit team made document verification upon scheme smallholder plantation development. PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has developed 901.1 Ha scheme smallholder plantation - up until July 2017. The scheme smallholder comprise of 180 Ha, comprise of "Kelompok Tani" – farmer group with 60 Ha for each three villages: Terawan, Lampasa and Bangkal.</li> <li>Another scheme smallholder was in form of cooperative:</li> <li>"Koperasi Maju Jaya Terawan" with oil palm plantation of 314.2 Ha;</li> <li>"Koperasi Unggul Jaya Sejahtera" with oil palm plantation of 109.9 Ha;</li> <li>"Koperasi Tagani Makmur" with oil palm</li> </ul>	Comply
		<ul> <li>plantation of 39.4 Ha;</li> <li>"Koperasi Banua Raya" with oil palm plantation of 91.9 Ha;</li> <li>The scheme smallholder was fully-managed by company, through each of Estate Manager.</li> <li>Company has a program for capacity building of cooperative committee; such as "Pelatihan Manajemen dan Keuangan Koperasi" – managerial and financial training for cooperative.</li> </ul>	

Criterio	n / Indicator	Assessment Findings	Compliance
6.12.1	There shall be evidence that no forms of forced or trafficked labour are used. - Major compliance -	PT. Agro Indomas (Central Kalimantan) has a company regulation, acknowledged by government through "Keputusan Kepala Dinas Tenaga Kerja dan Transmigrasi Provinsi Kalimantan Tengah No.KEP.1070/HI.01/VI/Nakertrans tentang Pengesahan Peraturan Perusahaan PT. Agro Indomas" dated 20 <sup>th</sup> Juni 2016. The company regulation is valid for 2 years. The regulation has lined out the rights and obligations of employee and employer.	Comply
		The definition of forced labour is referring to "Undang-undang No.19 tahun 1999 tentang Pengesahan ILO Convention No.105 Concerning the Abolition od Forced Labour". As per the act, in the ILO convention stated forced labour is "all work or service which is exacted from any person under the menace of any penalty and for which said person has not offered himself voluntarily". This also defined, if the work performed is under the following situation: against their will; and/or without informed consent; and/or cannot leave the job without penalty or a threat of penalty of any kind;	
		Based on document verification and evaluation of legal compliance, PT. Agro Indomas (Central Kalimantan) was not using foreign worker for staff, permanent worker and temporary worker. Based on document review upon work agreements for permanent worker and temporary worker, there was no indication of requirement/obligation which categorized as forced labour – as defined in "Undang-undang No.19 tahun 1999 tentang Pengesahan ILO Convention No.105 Concerning the Abolition od Forced Labour".	
		Based on interview with sampled workers, worker union and relevant government office, there was no indication/report logged in, reporting company practising contract substitution. Based on interview with sampled workers, worker union and relevant government office, there was no indication/report that company putting worker in a situation such as holding worker's document (KTP/passport/education certificate, etc.), prohibit workers to leave estate or palm oil mill, etc.	

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Criterion	/ Indicator	Assessment Findings	Compliance
6.12.2	Where applicable, it shall be demonstrated that no contract substitution has occurred. - Minor compliance –	PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has a company regulation, acknowledged by government through "Keputusan Kepala Dinas Tenaga Kerja dan Transmigrasi Provinsi Kalimantan Tengah No.KEP.1070/HI.01/VI/Nakertrans tentang Pengesahan Peraturan Perusahaan PT. Agro Indomas" dated 20 <sup>th</sup> Juni 2016. The company regulation is valid for 2 years. The worker's rights and obligations have been defined in the regulation. Based on interview with sampled workers, worker union and relevant government office, there was no indication/report logged in, reporting company practising contract substitution.	Comply
6.12.3	Where temporary or migrant workers are employed, a special labour policy and procedures shall be established and implemented. - Major compliance -	<ul> <li>Based on document verification and evaluation of legal compliance, PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital was not using foreign worker as staff, permanent worker and temporary worker.</li> <li>Based on interview with management, workers, worker union and manpower office - "Dinas Tenaga Kerja", company not inviting/transferring workers from other area.</li> <li>Based on interview with workers, worker union and elevant government office, company was not using migrant workers.</li> <li>PT. Agro Indomas (Central Kalimantan) has a company regulation, acknowledged by government through "Keputusan Kepala Dinas Tenaga Kerja dan Transmigrasi Provinsi Kalimantan Tengah No.KEP.1070/HI.01/VI/Nakertrans tentang Pengesahan Peraturan Perusahaan PT. Agro Indomas" dated 20<sup>th</sup> Juni 2016. The company regulation is valid for 2 years. The worker's rights and obligations - includin temproray worker/BHL, have been defined in the regulation.</li> <li>Based on interview with sampled workers, worker union and relevant government office, there was no indication/report logged in, reporting company practising contract substitution.</li> </ul>	Comply
Criterion	6.13:		
Growers a	nd millers respect human rights		

Criterion	n / Indicator	Assessment Findings	Compliance
6.13.1	A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations (see Criteria 1.2 and 2.1). - Major compliance -	PT. Agro Indomas (Central Kalimantan) has a social policy established on 7 September 2017; which stated that company treat all employee in fair and justice manner, no discrimination against gender, ethnic, nationality, disability, sexual orientation, religion, political affiliation, gender committee membership, or age. The company has communicated this policy and interview with workers confirmed that they understand and aware for this policy.	Non-compliance Comply
Principle	e 7: Responsible developme	nt of new plantings	
prior to e into plann	hensive and participatory indep	pendent social and environmental impact assessm perations, or expanding existing ones, and the res ns. EIA has been conducted by PT. Agro Indomas	
7.1.1	An independent social and environmental impact assessment (SEIA), undertaken through a participatory methodology including the relevant affected stakeholders, shall be documented. - Major compliance -	<ul> <li>EIA has been conducted by PT. Agio Indonas (Central Kalimantan) and its supply bases, through:</li> <li>Initial Environmental Impact Assessment (AMDAL) year 1998 for the development of 12,000 Ha oil palm estate and a POM of capacity 60 tonnes FFB per hour. The initial EIA has been approved by Minister of Agriculture through letter No.20/ANDAL/RKL-RPL/BA/VI/1998.</li> <li>In 2006 EIA was revised due to expansion of the estate area into ± 19,860 Ha and increase of mill capacity from 60 tons FFB per hour to 90 tons FFB per hour. The revision was approved by The Governor of Central Kalimantan through letter No.188.44/281/2007 dated 22<sup>nd</sup> June 2007 approved the SEIA.</li> <li>Environmental Mangement Document – "Dokumen Pengelolaan Lingkungan Hidup (DPLH)", approved by government authorities through letter No. 660/14/BLH/X/2011 including area of 2,052 Ha under Terawan village.</li> <li>The EIA have been conducted according to the scope of plantation and mill operation covering: land clearing and new roads, processing mills and its infrastructure, Management of mill effluents, effect on natural vegetation, and management of pests and diseased. The document has been well documented and has been made available at each estate and mill. Social Impact Assessment (SIA) dated 2010, conducted by company in cooperation with Faculty of Forestry Institut Pertanian Bogor (IPB).</li> </ul>	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance
		The study has covered the promotion of positive impact such as: improving welfare base local community, recruitment of local worker, education, health,scheme smallholders, and reducing negative impact through 3R (reduces, reuse and recycle) waste management; reduce water and air pollution, water facilities for local community and plantation, workers welfare, etc.	
		The social impact assessment study was carried out by" Ir. Nyoto Santor, MS. (team leader – RSPO Approved HCV Assessor), Ir. Handian, MSi (social and cultural – RSPO Approved HCV Assessor), Dian Purbasari, S.Pi (social and cultural), Yanti Apriyanti S.Pi (social and cultural), Ahmad Faisal Siregar S.Hut (Social and culture – RSPO approved HCV assessor).	
		Based on record review, the social impact assessment was covering stakeholder consultation process. Based on consultation with local communities during the RSPO surveillance assessment, it was known that during the SIA has involved impacted communities/parties, such as worker, local contractors, local communities, government officials, local and surrounding villages (Lampasa, Terawan and Bangkal Village) – through interview, questionnaire filling and focus group discussion.	
7.1.2	Appropriate management planning and operational procedures shall be developed and implemented to avoid or mitigate identified potential negative impacts. - Minor compliance -	<ul> <li>Environmental Management Plan available as part of EIA – "AMDAL" document. Matriks of plan covers explanation of type of impact, management objective, parameter, person in charge, location, and relevant authorities. All plan has been implemented according to environmental impact management and monitoring plan "RKL-RPL" report, as follows:</li> <li>Ambient air quality, managed by maintenance of machinery, dust collector, maintain HCV area, tree enrichment, limiting vehicle speed, zero burning policy;</li> <li>Noise, managed by machinery maintenance, vegetation to absorb noise, PPE, arrangement of electric generator location, etc.</li> <li>Physical and chemcial characteristic of soil, managed through planting legume cover crop, EFB application, sediment trap, effective fertilizer application as recommended by research, waste management. All have been done accordingly.</li> </ul>	Comply

Criterion / Indicator	Assessment Findings	Compliance
	<ul> <li>Ground water quality, managed through planting of legume cover crop, organic fertilizer, etc.</li> <li>Erosion, managed by vegetation at river buffer zone, EFB application, frond stacking, drainage and silt pit as sediment trap, agronomy technique for area with slope.</li> <li>River water quality, managed through effective fertilizer application as recommended by research, pecticide regime and control (no application at ditch and river buffer zone), river buffer zone (50-100 meter), etc. All have been well implemented.</li> <li>Risk of fire, managed by zero burning policy, fire emergency equipment, fire prevention (water reservoir, fire break), signboard, socialization.</li> <li>Aquatic biodiversity, managed through effective fertilizer regime, POME land application, waste water treatment, etc.</li> <li>Flora and fauna/biodiversity, managed through maintaining conservation area, installation of signboard, illegal logging inspection, etc. All have been implemented.</li> <li>Hazardous waste, managed by storage and disposal through licensed third party.</li> <li>Job and business opportunities, managed by job opportunities for surrounding communities, business partnership with local contractor, local purchasing.</li> <li>Social conflict, managed through CSR, education, safety control to minimize incident.</li> <li>Public health, managed by access for public to health facility, sanitation, mosquito fogging, and other health programme. All have been implemented.</li> <li>Work accident and OHS, managed by implementation of the and safety management system, HIRAC, OHS inspection.</li> <li>Implementation of the alth and safety management system, HIRAC, OHS inspection.</li> <li>Implementation of the visionmental Monitoring Plan has been reporting vision don's induction of 5<sup>th</sup> July 2017. The meroprimental monitoring on implementation of environment minister begree No.45 year 2005, on Guidance to prepared and evaluation report of Implementation of environment f</li></ul>	

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Criterion / Indicator	Assessment Findings	Compliance
<ul> <li>7.1.3 Where the development includes an outgrower scheme, the impacts of the scheme and the implications of the way it is managed shall be given particular attention.</li> <li>Minor compliance -</li> </ul>	<ul> <li>Audit team made document verification upon scheme smallholder plantation development. PT. Agro Indomas (Central Kalimantan) has developed 901.1 Ha scheme smallholder plantation - up until July 2017. The scheme smallholder comprise of 180 Ha, comprise of "Kelompok Tani" – farmer group in three villages: Terawan, Lampasa and Bangkal, with 60 ha of oil palm plantation for each village.</li> <li>Another scheme smallholder has been established in form of cooperative: <ul> <li>"Koperasi Maju Jaya Terawan" with oil palm plantation of 314.2 Ha;</li> <li>"Koperasi Berkat Maju Jaya Bersama" with oil palm plantation of 345.7 Ha;</li> <li>"Koperasi Unggul Jaya Sejahtera" with oil palm plantation of 39.4 Ha;</li> <li>"Koperasi Banua Raya" with oil palm plantation of 91.9 Ha;</li> </ul> </li> <li>The scheme smallholder was fully-managed by company, through each of Estate Manager. Company has a program for capacity building of cooperative committee; such as "Pelatihan Manajemen dan Keuangan Koperasi" – managerial and financial training for cooperative.</li> </ul>	Comply

#### Criterion 7.2:

Soil surveys and topographic information are used for site planning in the establishment of new plantings, and the results are incorporated into plans and operations.

7.2.1	Soil suitability maps or soil surveys adequate to establish the long-term suitability of land for oil palm cultivation shall be available and taken into account in plans and operations. - Major compliance -	PT. Agro Indomas (Central Kalimantan) shows soil survey in the beginning of oil palm development. The soil survey report produced in May 1997 by Param Agricultural Soil Survey, Malaysia. Based on the soil survey report, the main problem identified was low fertility and poor drainage. The detailed map identifying soil type is made available. Compared to the conservation status/HCV, the peat area falls under <i>Gali</i> type while heath forest falls under <i>Jambu</i> type. PT Agro Indomas shows map for each estates, all with relevant soil type, topographic condition and river/waterways location. The plantation is relatively flat. Company taken the information from soil survey into consideration during the plantation development.	Comply

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Criterion / Indicator		Assessment	Findings		Compliance
		completed in Agricultural So "Soil of Ladan Sembuluh, Kat Tengah, Indon covers for 2,53 Capital indicat have been plan have been g groups. The m the problem practices are o good the yiled	tate: nalysis in RIM Capi June 2008, dor il Surveys, Malaysia. g PT. RIM Capital Ke pupaten Seruyan, Pro lesia – June 2008". T 30 Ha. The detail soil ed that 13 soil mapp nted been indentified. rouped into five so nanagement of each g soils has been disc carried out and rain fa potential for group ca marized below:	he by PARAM The report titled ecamatan Danau vinsi Kalimantan he area of study map in PT RIM bing units which These soil units bil management group, especially ussed. If these all distribution is	
		Soil Management Group A B C D	Decription Well drained soils Imperfect to poorly drained soils Podzols Deep sandy soils	Yield Potential Mt/ha/yr 28-30 30-32 18-22 18-22	
		E	Organic	22-24	
7.2.2	Topographic information adequate to guide the planning of drainage and irrigation systems, roads and other infrastructure shall be available and taken into account in plans and operations. - Minor compliance -	topographic m help plantation	lomas (Central Kalin hap, prepared by GIS h/estate to planning t to Agronomy Policy.	department to	Comply

New plantings since November 2005 have not replaced primary forest or any area required to maintain or enhance one or more High Conservation Values.

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Criterio	n / Indicator	Assessment Findings	Compliance
7.3.1	There shall be evidence that no new plantings have replaced primary forest, or any area required to maintain or enhance one or more High Conservation Values (HCVs), since November 2005. New plantings shall be planned and managed to best ensure the HCVs identified are maintained and/or enhanced (see Criterion 5.2). - Major compliance -	New planting after November 2005 follows HCV identification report. No replacement/conversion of primary forest and/or area containing one or more High Conservation Values into oil palm plantation. The HCV assessors had reported that based on studies upon satellite images and previous land use it was concluded that no primary forests and no HCV areas have been cleared since November 2005 for new plantings.	Comply
7.3.2	A comprehensive HCV assessment, including stakeholder consultation, shall be conducted prior to any conversion or new planting. This shall include a land use change analysis to determine changes to the vegetation since November 2005. This analysis shall be used, with proxies, to indicate changes to HCV status. - Major compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) has carried out HCV identification in cooperation with Forestry Faculty of Institut Pertanian Bogor (IPB), using the "Panduan Identifikasi Kawasan Bernilai Konservasi Tinggi di Indonesia" issued by "Konsorsium Revisi HCV toolkit Indonesia", June 2008. The HCV scope covers all operational area of PT. Agro Indomas (Central Kalimantan), 21,912 Ha – consist of area under HGU of 15,810 Ha and the rest of area were under "Pengukuran Kadastral", and under "Izin Lokasi".</li> <li>The HCV identification team was carried out by a team with required competency, whereby the team leader was RSPO approved HCV assessor: Ir. Nyoto Santoso (Team leader, biodiversity management and conservation – RSPO approved HCV assessor); Ir. Jarwadi Budi Hernowo, MS (Ornithology, wildlife – RSPO approved HCV assessor); Ir. Cahyo Wibowo, MScF. (Soil science and hydrology); Ahmad Faisal Siregar, S.Hut. (Social and culture – RSPO approved HCV assessor); M. Sayidina Ali, Amd (GIS – RSPO approved HCV assessor).</li> <li>The HCV assessment process have gone through public consultation process, carried out in Sampit, and was attended by stakeholders such as government authority: Dinas Kehutanan, Dinas Perkebunan, Dinas Lingkungan Hidup; local NGOs, experts, village heads, community leaders, private sectors, press, etc. The public consultation process was also reported in local media. The HCV assessors had reported that based on studies upon satellite images and land use change, it was concluded that no primary forests and no HCV areas have been cleared since November 2005 for new plantings.</li> </ul>	Comply

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Criterior	/ Indicator	Assessment Findings Comp	liance
		<ul> <li>The HCV identified consist of:</li> <li>a. HCV 1.1 in form of river riparian zones; HCV 1.2 in form of heath forest, riparian to Sembuluh Lake and riparian of Rungau River; HCV 1.3 in form of lowland forest and peat area, heath forest, riparian to Sembuluh Lake and riparian of Landau River, and river riparian;</li> <li>b. HCV 2.2 in form of lowland forest, heath forest and peat forest; HCV 2.3 in form of heath forest, riparian to Sembuluh Lake and river riparians;</li> <li>c. HCV 3 in form of heath forest;</li> <li>d. HCV 4.1 in form of river riparians and riparian to Sembuluh Lake;</li> <li>e. HCV 5 in form of Pekayung river riparian, Purun river riparian and Rungau river riparian, Purun river riparian and Rungau river riparian;</li> <li>f. HCV 6 in form of worhsip site/ balai keramat and sacred tree;</li> <li>The identified HCV area inside HGU has been delineated, consist of: Ringgit Lake riparian of 33.08 Ha, Sembuluh Lake riparian of 98.83 Ha, Rungau River tributary riparian of 14.93 Ha, Bapilang River riparian of 22.83 Ha, Beriut River riparian of 12.41 Ha, Parigi River riparian of 74.39 Ha, Landau River riparian of 30.81 Ha, Pekayung River riparian of 40.25 Ha and Sembuluh River riparian of 20.30 Ha.</li> </ul>	
7.3.3	Dates of land preparation and commencement shall be	planting.	mply
	recorded. - Minor compliance -	No.         Otheran         SPE         SRE         TUE         UPE         TRE         Journal (Fig)           I.         Matter Ara         -         -         -         1.261         426         386         2.073           Tahun Tanam 1997(1997)         -         -         1.261         426         386         2.073           Tahun Tanam 1999(1999)         1.547         1.708         226         223         1.007         4.712           Tahun Tanam 1999/2000         699         1.226         97         -         2.023           Tahun Tanam 2002/2001         193         322         -         -         515           Tahun Tanam 2002/2003         -         -         344         -         344           Tahun Tanam 2002/2003         -         -         -         398         -	

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Criterio	n / Indicator	Assessment Findings	Compliance	
7.3.4	An action plan shall be developed that describes operational actions consequent to the findings of the HCV assessment, and that references the grower's relevant operational procedures (see Criterion 5.2). - Major compliance -	The HCV assessment document has been equipped with management plan and monitoring plan "Dokumen Rencana Pengelolaan dan Pemantauan Kawasan HCV" which describes the activity plan, specific for management and monitoring for each of the HCV area. Since 2015, company has consistently prepare the report and review upon management and monitoring of HCV area – "Laporan dan Review Pengelolaan dan Pemantauan Kawasan Lindung & HCV PT. Agro Indomas – PT. RIM Capital". Audit team took sample report in form "Laporan dan Review Pengelolaan dan Pemantauan HCV periode Tahun 2017. Inside report, explaining the management and monitoring activity for period of May 2016 – April 2017. The document explains the management of HCV area including Training on HCV for workers, installation of HCV area signboards, installation of HCV area/riparian zone/buffer zone's marking poles, monitoring of biodiveristy. Furthermore, PT. Agro Indomas has developed a number of operational procedure: "Prosedur Identifikasi Perlindungan flora dan fauna" – procedures to identify flora and fauna No.EHS-PRO- E-006, "Deliniasi Tata Batas Kawasan konservasi" – Delineation in conservation area No.EHS-PRO-E- 001, "Pemasangan papan nama kawasan konservasi" – installation of warning signs No.EHS- PRO-E-003.	Comply	
7.3.5	Areas required by affected communities to meet their basic needs, taking into account potential positive and negative changes in livelihood resulting from proposed operations, shall be identified in consultation with the communities and incorporated into HCV assessments and management plans (see Criterion 5.2). - Minor compliance -	<ul> <li>Areas required by affected communities to meet their basic needs, identified as HCV 5 has been delineated and steps are taken to maintain and/or enhance it conservation value:</li> <li>HCV 5 in form of Pekayung river riparian, Purun river riparian and Rungau river riparian;</li> <li>Audit team noted that HCV assessment process have gone through public consultation process, carried out in Sampit, and was attended by stakeholders such as government authority: Dinas Kehutanan, Dinas Perkebunan, Dinas Lingkungan Hidup; local NGOs, experts, village heads, community leaders, private sectors, press, etc. The public consultation process was also reported in local media.</li> <li>Interview of local communities and workers confirmed that PT. Agro Indomas had consulted the appointment of Pekayung river and Purun river as conservation area before delineating the area.</li> </ul>	Comply	

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Criterio	n / Indicator	Assessment Findings	Compliance	
Criterion 7.4:				
Extensiv	e planting on steep terrain, and/o	or marginal and fragile soils, including peat, is avoi	ded.	
7.4.1	Maps identifying marginal and fragile soils, including excessive gradients and peat soils, shall be available and used to identify areas to be avoided - Minor compliance -	PT. Agro Indomas shows soil survey in the beginning of oil palm development. The soil survey report produced in May 1997. The detailed map identifying soil type is made available. Compared to the conservation status/HCV, the peat area falls under <i>Gali</i> type while heath forest falls under <i>Jambu</i> type. PT Agro Indomas shows map for each estates, all with relevant soil type, topographic condition and river/waterways location. The plantation is relatively flat.	Comply	
7.4.2	<ul> <li>Where limited planting on fragile and marginal soils, including peat, is proposed, plans shall be developed and implemented to protect them without incurring adverse impacts.</li> <li>Major compliance -</li> </ul>	PT. Agro Indomas shows soil survey in the beginning of oil palm development. The soil survey report produced in May 1997. The detailed map identifying soil type is made available. Compared to the conservation status/HCV, the peat area falls under <i>Gali</i> type while heath forest falls under <i>Jambu</i> type. PT Agro Indomas shows map for each estates, all with relevant soil type, topographic condition and river/waterways location. The plantation is relatively flat. Company does not opening up peat land anymore.	Comply	

#### Criterion 7.5:

No new plantings are established on local peoples' land where it can be demonstrated that there are legal, customary or user rights, without their free, prior and informed consent. This is dealt with through a documented system that enables these and other stakeholders to express their views through their own representative institutions.

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Criterior	/ Indicator	Assessment Findings	Compliance
7.5.1	Evidence shall be available that affected local peoples understand they have the right to say 'no' to operations planned on their lands before and during initial discussions, during the stage of information gathering and associated consultations, during negotiations, and up until an agreement with the grower/miller is signed and ratified by these local peoples. - Major compliance -	PT. Agro Indomas (Central Kalimantan) manages to demonstrate the new planting after 2005 is established with FPIC approach, where progress is documented. PT. Agro Indomas has communicating the plantation development in line with AMDAL preparation – prior to land clearing. Records of all compensation issues are maintained. The company holds records on "Agro Indomas Land Compensation" file for all land acquired by the company since the commencement in 1996. The land acquisition and/or land compensation to the previous landowners. Verification upon legal document showing legitimate acquisition and compensation to landowners. All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha. Should landowners refuse to sell their land, company will respect their decision.	Comply

#### Criterion 7.6:

Where it can be demonstrated that local peoples have legal, customary or user rights, they are compensated for any agreed land acquisitions and relinquishment of rights, subject to their free, prior and informed consent and negotiated agreements.

7.6.1	Documented identification and assessment of demonstrable legal, customary and user rights shall be available. - Major compliance -	Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha. The compensation process for PT. Agro Indomas has been completed.	Comply
7.6.2	A system for identifying people entitled to compensation shall be in place. - Major compliance -	Procedure of identification, of legal or customary rights is available in place: Land identification procedures as follows: Identifying land or based from land claims incoming from the local community, Inventory and identification of land, document verification, field visit minutes, map overlapping. If it is not compensated yet, then continued to negotiation and payment will be made after both parties are agree.	Comply

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Criterior	n / Indicator	Assessment Findings	Compliance
7.6.3	A system for calculating and distributing fair compensation (monetary or otherwise) shall be in place. - Major compliance -	Procedure of calculation and compensation for the loss of legal or customary rights is available in place: <u>Compensation calculation procedure is as follows:</u> The land compensation team socialize the compensation rate as per the local regulation rates among the landowner, the compensation date may vary on the vegetation/crops/planting on the land, compensation rates are agreed per ha basis land and planting area to be provided to the land compensation team, the land compensation team may agree for a rate within the range approved by the local regulation and company (If required to pay more than approval amount special approval should be received from the Plantation Director, but if the villagers agree with proposed rate, the SOP LCD.2.1 measurement of land for compensation should be followed. Records of people identified and entitled to compensation issues are retained. The company holds records on "Agro Indomas Land Compensation" file for all land acquired by the company since the commencement in 1996. The records include the identification of people eligible to receive compensation. All outcomes to compensation claims are fully documented. The outcomes to any settlements are available – upon request and approval from top management. <u>Compensation procedure is as follows:</u> Identification of land status/legal ownership, field visit, mapping with the landowner using GPS which witnessed by neighbouring and local government officer and result is signed by them, preparing land compensation document, and payment documents, such as: Berita Acara Ganti Rugi – minutes of compensation, maps, statement letters, receipt, photograph as evidence.	Comply

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Criterio	n / Indicator	Assessment Findings	Compliance
7.6.4	Communities that have lost access and rights to land for plantation expansion shall be given opportunities to benefit from plantation development. - Minor compliance -	<ul> <li>PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has developed 901.1 Ha scheme smallholder plantation - up until July 2017. The scheme smallholder comprise of 180 Ha, comprise of "Kelompok Tani" – farmer group in three villages: Terawan, Lampasa and Bangkal, with 60 ha of oil palm plantation for each village.</li> <li>Another scheme smallholder has been established in form of cooperative: <ul> <li>"Koperasi Maju Jaya Terawan" with oil palm plantation of 314.2 Ha;</li> <li>"Koperasi Berkat Maju Jaya Bersama" with oil palm plantation of 345.7 Ha;</li> <li>"Koperasi Unggul Jaya Sejahtera" with oil palm plantation of 109.9 Ha;</li> <li>"Koperasi Banua Raya" with oil palm plantation of 39.4 Ha;</li> </ul> </li> <li>The scheme smallholder was fully-managed by company, through each of Estate Manager.</li> </ul>	Comply
		Manajemen dan Keuangan Koperasi" – managerial and financial training for cooperative.	
7.6.5	The process and outcome of any compensation claims shall be documented and made publicly available. - Minor compliance -	The land acquisition and/or land compensation on the ground conducted through compensation to the previous landowners. Verification upon legal document showing legitimate acquisition and compensation over the land: Consist of copy of land compensation to landowners.	Comply
		All compensation records are well documented by PA department in form of copy of agreement – for each individual being compensated. Based on database verification it was known that up until 2014, there were land compensation and/or compensation for loss of crop – to 1,870 individuals, covering area of 11,378 Ha.	
		The outcomes to any settlements are available – upon request and approval from top management.	

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Criterio	on / Indicator	Assessment Findings	Compliance
7.6.6	Evidence shall be available that the affected communities and rights holders have access to information and advice, that is independent of the project proponent, concerning the legal, economic, environmental and social implications of the proposed operations on their lands. - Minor compliance -	<ul> <li>PT. Agro Indomas and PT. RIM Capital has communicating the plantation development in line with AMDAL preparation – prior to land clearing. Records of all compensation issues are maintained. The company holds records on "Agro Indomas Land Compensation" file for all land acquired by the company since the commencement in 1996.</li> <li>Based on interview with villagers, the compensation process is open and transparent, involving witnesses and acknowledged by village authorities. Villagers can choose their representative to process the identification, ground verification, measurement, negotiation. Payment of compensation shall be made on individual/landowner themselves and wouldn't be represented.</li> </ul>	Comply
riterio	on 7.7:	· · ·	
		plantings other than in specific situations, as identi	
-	es or other regional best practice. There shall be no land preparation by burning, other than in specific situations, as identified in the 'Guidelines for the Implementation of	PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has implemented a zero burning policy since the start of the oil palm development. Burning is not allowed and there is no evidence of burning. Policy on Land clearing without burning, Reference	Comply
7.7.1	There shall be no land preparation by burning, other than in specific situations, as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable	PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has implemented a zero burning policy since the start of the oil palm development. Burning is not allowed and there is no evidence of burning. Policy on Land clearing without burning, Reference No.OP/C2/06/01 dated 1 <sup>st</sup> June 2006; this policy applies for all new planting and replanting areas.	Comply
-	There shall be no land preparation by burning, other than in specific situations, as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero	PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has implemented a zero burning policy since the start of the oil palm development. Burning is not allowed and there is no evidence of burning. Policy on Land clearing without burning, Reference No.OP/C2/06/01 dated 1 <sup>st</sup> June 2006; this policy	Comply

made to verify this in Plasma Development Block.
Land clearing contract through mechanical stacking. Work Agreement – "Surat Perjanjian Kerja PT. Agro Indomas dengan CV Bayu Mandiri Sejahtera" No.PLT/SPK/SRE-12/2011/01-LC dated 12<sup>th</sup> December 2011, as addendum of land clearing work. Map of stacking area of 2Ha in block E13, March 2013 is available. *(as above 5.5.2)*

Criterio	n / Indicator	Assessment Findings	Compliance
7.7.2	In exceptional cases where fire has to be used for preparing land for planting, there shall be evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions. - Minor compliance -	To antisipate fire risk, the company has developed emergency response procedure against land burning - SOP "Tanggap Darurat Kebakaran" No.SOP.EHS.ERP-03 chapter 4.1 explains prevention of fire break through fire danger rating, updated every morning. Supervisor at various estates have been trained with fire drill. The company also has a fire fighter team, ready to deploy in the case of fire break. Fire patrol was done in regular basis, fire severity sign board is available on various places. <i>(as above 5.5.3)</i> Fire fighter teams, fire extinguishers and fire fighting facilities are available. The fire-fighting equipment available as stated in indicator 5.5.4. The company is using mechanical method for land clearing. Currently there is no land clearing activity on the field. And no use of fire for replanting.	Comply
Criterio	-	d to minimize not avecably and an arrival are	
ivew plan		ed to minimise net greenhouse gas emissions. PT. Agro Indomas (Central Kalimantan) and PT. RIM	Corealti
7.8.1	The carbon stock of the proposed development area and major potential sources of emissions that may result directly from the development shall be identified and estimated. - Major compliance -	Capital has "Kebijakan Konservasi dan Pengembangan Lahan", signed by CEO and Sustainability Director on 4 <sup>th</sup> May 2013. The policy stated to avoid development in area identified as High Conservation Value and area identified with high carbon stock. This commitment including but not limited to, forest area with high carbon stock and peat area, as identified under HCV and HCS study.	Comply

	Assessment Findings Complian	nce
<ul> <li><b>7.8.2</b> There shall be a plan to minimise net GHG emissions which takes into account avoidance of land areas with high carbon stocks and/or sequestration options.</li> <li>Minor compliance -</li> </ul>	PT. Agro Indomas (Central Kalimantan) and PT. RIM Capital has a policy to minimise net GHG emissions, taking into account avoidance of land areas with high carbon stocks. Company has established policy "Goodhope Sustainability Policy" dated 5 <sup>th</sup> May 2017. The key principles laid out in the policy stated: "Environmental Sustainability: Protecting the Diversity of Life on Earth".       No development on High Carbon Stock (HCS) forests;         • No development on High Conservation Value (HCV) Areas;       No development on Peat;         • Zero burning and Fire Prevention;       Reducing company's Environmental Impact and Protecting Biodiversity;         Company has prepared Strategic and Mitigation Plan to Reduce GHG Emission in PT. Agro Indomas (Terawan POM):         Identificatio and planting (Land Clearing Adopted and comply with over land to allow palm oil planting)       Adopted zero burning land clearing methods; Adopted and comply with procedure and documentation required for new planting in Indonesian regulation (EL/AMDAL) and other standards (RSP0/ISPO); No land clearing in areas identified as HCV area; Keep the HCV area and carbon stock/sequestration; Riparian zone management and enhancement; Routine inspection and pato to avoid HCV disturbance and to avoid forst fire; Socialization to employees and communities related to green house gas mitigation program;         Heavy equipment for land clearing       Routine maintenance heavy equipment for land clearing       Routine maintenance heavy equipment; Socialization the impact of green house gas to the worker;	у

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Criterion	/ Indicator	Assessment Findings	Compliance
<b>Criterion</b> Growers a	<b>8.1:</b> and millers regularly monitor are demonstrable continual improve The action plan for continual improvement shall be implemented, based on a consideration of the main social and environmental impacts and opportunities of the grower/mill, and shall include a range of Indicators covered by these Principles and Criteria.	<ul> <li>Ind review their activities, and develop and impletement in key operations.</li> <li>The company has conducted the Management Review on 1st March 2017, agenda: <ol> <li>Follow up action from previous management review</li> <li>Objectives, target and management program 2016-2017</li> <li>Result of internal audit and status of corrective and preventive actions</li> <li>Environmental and OHS performance</li> <li>Status of Accidents Investigation</li> <li>Evaluation of legal compliance</li> <li>Environmental and OHS external</li> </ol> </li> </ul>	
	As a minimum, these shall include, but are not necessarily be limited to: • Reduction in use of pesticides(Criterion 4.6); • Environmental impacts (Criteria 4.3, 5.1 and 5.2); • Waste reduction (Criterion 5.3); • Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8); • Social impacts (Criterion 6.1); • Optimising the yield of the supply base. - Major compliance -	communication, complaints and OHS participation and consultation 8. Changing Circumstances, including developments in legal and other requirements related to environmental and OHS aspects 9. Recommendations for improvement The management review was attended by Top Management in Agro Indomas Central Kalimantan, e.g: Plantation Manager, EHS manager, RSPO Manager, Mill Manager, Estate manager, doctor in plantation, Finance manager, CSR assistant. The location in Genral Manager Office (GMO) – PT. Agro Indomas.	

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Criterion / Indicator	Assessment Findings Compliance
	Based on Management Operational Meeting – on 26 <sup>th</sup> April 2017 PT. Agro Indomas (Central
	Kalimantan), the plans are:
	Key     Action Plan     PIC     Due       discussion     date       and point     raised
	Crop yield performanGRDC to plot RED block based average YPHGK/PMS/A 
	remedial actionCrop yiledCrop achievedGK/IS/EstAprilplanting96.3% againt FYate2017 -2003/200budget and 12%Managersonwards4 need toabove forecast.onwardscheck andTo plotfocus2003/2004planting crop andlook at the blocklook at the blockon the issue likecrop theft, lowlying areas,access issues, un-harvested tasks.
	BBC vs     To target     GK/PM/Est     April       Actual     accurancy     ate     2017 -       betwen BBC vs     Managers     onwards       actual variances     below 10% for     bunches, ABW       and tonnage     respectively     l
	RIM Capital: Continual improvement plan 2017, based on management review meeting dated 26th April 2017. RIM Capital Estate: Crop yield performance by age group need to analyze per month -> Identify the cause and remedial action; timeline April 2017 onwards. Crop from RIM Capital has been improved, budget April – July 2017 was planned for 10,419 MT – actual production 18,570 MT.
	Crop production division III Tanjung Hanau, needs to check and focus -> check on issue like crop theft, low lying areas, access issues, un-harvested task; timeline immediately. Crop for Division III and Division IV has been improved, actual production 1,605 MT from budget 937 MT for period April – July 2017.

Criterion / Indicator	Assessment Findings	Compliance
	To improve BBC vs actual financial year 2016/2017 - > to target accuracy between BBC vs actual variances below 10% for bunches ABW, tonnage and respectively; timeframe June 2017. On 11 <sup>th</sup> July 2017, RIM Capital Estate has re-communicating the BBC technique to 7 census lady. The BBC result has been improved.	
	PPE poor quality -> to improve immediately; timeframe immediately. PT RIM follow up with request for appron 15 pieces, purchased on 23 <sup>th</sup> August 2017. The PPE then provided to the 12 sprayers, Ex: Susilowatiyah, Masiyem, Kartinem, Yuliana, Sariyah, Mistonah, Munawaroh. Bad road conditions due to bad weather and delay in laterite application -> communication with PT> Sawitmas personnel for road repair works, will commence lateriting once weather permits; timeline immediately. Progress April up to August 2017: Collection road maintenance 0.75km, main road maintenance 0.6km.	
	To recruit harvester before Eid Mubarak -> on progress; timeline immediately; FY 2016/2017 Fertilizer application status -> Program will be completed by mid June 2017; timeline May 2017.	

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#### **Appendix B: Approved Time Bound Plan**

Progress Againts Time Bound Plan								
Name of Company	Mill	Address	Time bound for certification	Status as of August 2017				
PT. Agro Indomas (Central Kalimantan)	<ul> <li>Terawan Palm Oil Mill</li> <li>Sungai Purun Palm</li> <li>Oil Mill</li> </ul>	Seruyan Regency, Kalimantan Tengah Province, Indonesia	2012	Certified since 18 <sup>th</sup> September 2012.				
PT. RIM Capital	No mill, estate only. Act as supply base for PT. Agro Indomas (Central Kalimantan).	Hanau and Danau Sembuluh District, Kotawaringin Timur Regency, Kalimantan Tengah Province, Indonesia	2015	Certified since 18 <sup>th</sup> September 2014.				
PT. Agro Indomas (East Kalimantan)	Bumi Jaya Palm Oil Mill	Sepaku District, Penajam Paser Utara Regency, Kalimantan Timur Province, Indonesia	2017	Changed from 2016 into 2017 due to waiting RSPO NPP approval process. RSPO NPP published in RSPO website since 16 <sup>th</sup> June 2016.				
PT. Agro Bukit (Central Kalimantan)	Sungai Binti Palm Oil Mill	Mentaya Hilir Utara District, Kotawaringin Timur Regency, Kalimantan Tengah Province, Indonesia	2015	Certified since 4 <sup>th</sup> December 2015.				
PT. Agro Wana Lestari	Bukit Santuai Palm Oil Mill	Mentaya Hulu and Bukit Santuai District, Kotawaringin Timur Regency, Kalimantan Tengah Province, Indonesia	2015	Certified since 5 <sup>th</sup> April 2016.				
PT. Karya Makmur Sejahtera	No mill, estate only. Act as supply base for PT. Agro Wana Lestari.	Mentaya Hulu District, Kotawaringin Timur Regency, Kalimantan Tengah Province, Indonesia	2019	Changed from 2016 into 2019 due to waiting for HGU.				
PT. Agra Jaya Bakti	No mill, estate only. Will act as supply base for PT. Batumas Sejahtera.	Sandai District, Ketapang Regency, Kalimantan Barat Province, Indonesia	2021	Mill is not constructed yet. Changed from 2017 into 2021.				
PT. Batumas Sejahtera	No mill yet.	Sandai District, Ketapang Regency, Kalimantan Barat Province, Indonesia	2020	Mill is not constructed yet. Changed from 2018 into 2020.				
PT. Sawit Makmur Sejahtera	No mill, estate only. Will act as supply base for PT. Batumas Sejahtera.	Sandai District, Ketapang Regency, Kalimantan Barat Province, Indonesia	2022	Mill is not constructed yet. Changed from 2019 to 2022.				
PT. Sumber Hasil Prima	No mill yet.	Serawai District, Sintang Regency, Kalimantan Barat Province, Indonesia	2021	Mill is not constructed yet. Changed from 2017 into 2021.				
PT. Sinar Sawit Andalan	No mill, estate only. Will act as supply base for PT. Sumber Hasil Prima.	Ambalau District, Sintang Regency, Kalimantan Barat Province, Indonesia	2022	Mill is not constructed yet. Changed from 2018 into 2022.				
PT. Nabire Baru	No mill yet.	Yaro District, Nabire Regency, Papua Barat Province, Indonesia	2019	No change. Mill is not constructed yet.				



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PT. Sariwana Adi Perkasa	No mill, estate only. Will act as supply base for PT. Nabire Baru.	Yaur District, Nabire Regency, Papua Barat Province, Indonesia	2020	No change. Mill is not constructed yet.
PT. Agro Bina Lestari	No mill yet.	Nanga Serawai District, Sintang Regency, Kalimantan Barat Province, Indonesia	2022	Under development.
PT. Agro Surya Mandiri	No mill yet.	Nanga Serawai District, Sintang Regency, Kalimantan Barat Province, Indonesia	2023	Under development.

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#### **Appendix C: Certification Unit RSPO Certificate Details**

#### PT. Agro Indomas – Terawan POM

KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province Indonesia

BSI RSPO Certificate Nº: RSPO586145 Date of Initial Certificate Issued: 18/09/2012 Date of Expiry: 17/09/2022 RSPO membership number: 1-0175-14-000-00 Applicable Standards: **RSPO P&C INA NI 2016**; RSPO Supply Chain Certification Standard November 2014 Module E - CPO Mills: Mass Balance

PT. Agro Indomas – Terawan Palm Oil Mill and Supply Base									
Location Address		KM. 75 Sampit – Pangkalan Bun, Seruyan Regency, Kalimantan Tengah Province – Indonesia							
GPS Location		112 <sup>0</sup> 22' 25.11" E and 2 <sup>0</sup> 33' 35.84" S							
CPO Tonnage Total		59,374 mt							
PK Tonnage Total		13,978 mt							
CPO Claimed for Certification*		60,690 mt							
PK Claimed for Certification *		13,952 mt							
Own estates FFB Tonnage		277,690 mt							
Scheme Smallholder FFB Tonnage		1,344 mt							
Estates	Production Area		Infrastructure	HCV (ha)	Certified Area / Total land	Annual FFB Production			
	Mature (ha)	Immature (ha)	and other (ha)		lease (ha)	(mt)			
Terawan Estate	3,338.00	3.40	584.76	70.84	3,997	80,361			
Lampasa Estate	3,216.70	13.20	212.41	361.69	3,804	75,860			
Teluk Ulin Estate	3,105.60	0	55.47	205.93	3,367	72,411			
RIM Capital Estate	2,445.40	15.40	162.61	876.59	3,500	49,058			
Lampasa Plasma	399.00	0	0	0	399	1,344			
TOTAL	12,504.70	32.00	1,015.25	1,515.05	15,067.00	279,034			

\*Certified Production



## Appendix D: Assessment Plan

Date Time		Subjects	Pratama Sedayu	Imam F	Mualib	
			Prspo La/ Prspo- Ohs/ems	PRSPO- OHS/EMS	PRSPO- SA	
Tuesday,	11.30 – 12.55	Flight from Jakarta to Sampit	$\checkmark$	$\checkmark$		
22/08/2017		Travelling Sampit to PT. Agro Indomas (Central Kalimantan)	$\checkmark$	$\checkmark$	∕	
Thursday, 24/08/2017	08.00 – 14.00	<b>Stakeholder Interview:</b> Travel to Seruyan for interview with local government (Badan Lingkungan Hidup, Badan Pertanahan Nasional, Dinas Tenaga Kerja, Dinas Kehutanan and Dinas Perkebunan)			V	
Saturday,	08.00 - 11.00	Opening Meeting Terawan POM and its supply base	$\checkmark$	$\checkmark$	$\checkmark$	
26/08/2017		<b>Document Review (RSPO Manager):</b> General information, time bound plan, partial certification verification. <b>Document Review (Agronomy):</b> Soil and foliar analysis, Fertilizer recommendation, fertilizer application, Estimate on FFB production, pest and disease, monitoring of pesticide use, continuous improvement, trainings, etc.	V			
		<b>Document Review (Health and Safety):</b> Health and safety policy, health and safety program, health and safety monitoring, accident record, LTI monitoring, health and safety training, etc.		V		
		<b>Document Review (General Manager Office):</b> Legality of the land, land compensation, worker salary payment, social-economic and other company policies, community development, continuous improvement, etc.			$\checkmark$	
	12.00 - 14.00		$\checkmark$	$\checkmark$	$\checkmark$	
Sunday, 27/08/2017		Break on-site				
Monday 28/08/2017	08.00 – 12.00	<b>Field Visit (RIM Capital Estate):</b> Boundaries inspection, road maintenance, housing, social amenities, landfill, waste management, etc.	$\checkmark$			
		<b>Field Visit (RIM Capital Estate):</b> Herbicide application/harvesting/fertilizer applications, general work, chemical stores, fertilizer store, workshop, clinic, hazardous waste storage, etc.		V		
		<b>Field Visit (RIM Capital Estate):</b> HCV's, riparian zones, water management, Interview with stakeholders in RIM Capital area;			$\checkmark$	
	12.00 - 14.00		$\checkmark$	$\checkmark$		
	14.00 – 17.00	<b>Document Review (RIM Capital Estate)</b> RSPO P&C Commitment to transparency (P1), Economic viability (P3), Training (C4.8), HCV management (C5.2), New Development (P7);	V			

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Date	Time	Subjects	Pratama Sedayu	Imam F	Nanang Mualib
			Prspo La/		PRSPO-
		Document Review (RIM Capital Estate)	-	$\checkmark$	
		RSPO P&C Estate's Best Management Practices (P4), OHS			
		implementation (C4.7), Environmental Management System			
		(P5), Continual Improvement (P8).			
		Document Review (RIM Capital Estate)			$\checkmark$
		RSPO P&C Compliance with laws and regulations (P2), HCV			
		Management (C5.2), Social aspects (P6);			
Tuesday,	08.00 - 09.00	Field Visit (Teluk Ulin Estate):	$\checkmark$		
29/08/2017		road maintenance, landfill, waste management, chemical			
		stores, fertilizer store, workshop, Plasma, etc.			
	09.00 - 12.00	Field Visit (Teluk Ulin Estate):		$\checkmark$	
		Herbicide application/harvesting/fertilizer applications,			
		general work, clinic, hazardous waste storage, etc.			
	13.20 - 14.45	Field Visit (Teluk Ulin Estate):			$\checkmark$
		Boundaries inspection, HCV's, riparian zones, water			
		management, housing, social amenities, etc.			
	12.00 - 14.00	Break	$\checkmark$	$\checkmark$	$\checkmark$
	14.00 - 17.00	Document Review (Teluk Ulin Estate)	$\checkmark$		
		RSPO P&C Commitment to transparency (P1), Economic			
		viability (P3), Training (C4.8), HCV management (C5.2),			
		New Development (P7);			
		Document Review (Teluk Ulin Estate)		$\checkmark$	
		RSPO P&C Estate's Best Management Practices (P4), OHS			
		implementation (C4.7), Environmental Management System			
		(P5), Continual Improvement (P8).			
		Document Review (Teluk Ulin Estate)			$\checkmark$
		RSPO P&C Compliance with laws and regulations (P2), HCV			
		Management (C5.2), Social aspects (P6);			
Wednesday,	08.00 - 12.00	Field Visit (Terawan POM):	$\checkmark$		
30/08/2017		RSPO SCCS – weighbridge, processing, bulk tank, product			
		despatch			
		Field Visit (Terawan POM):		$\checkmark$	
		OSHMS and EMS implementation: PPE, safe working			
		environment, walk ways, signs, diesel tanks, fire			
		extinguishers, first aiders and boxes, emission & pollution			
		reduction, POME treatment, EFB, etc.			
		Field Visit (Terawan POM):			$\checkmark$
		Interview with workers on social aspects, visit to housing			
		compound			
	12.00 - 13.00				
	$14.00 - \overline{17.00}$	Document Review (Terawan POM):	$\checkmark$		
		RSPO P&C Commitment to transparency (P1), Economic			
		viability (P3), Training (C4.8), Pollution and Emission			
		Reduction - GHG calculation (C5.6); RSPO Supply Chain for			
		CPO Mills			

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Date	Time	Subjects	Pratama	Imam	Nanang
			Sedayu	F	Mualib
			PRSPO LA/	PRSPO-	PRSPO-
			PRSPO-	OHS/EMS	SA
			OHS/EMS		
		Document Review (Terawan POM):		$\checkmark$	
		RSPO P&C Best Management Practices (C4.1), Water			
		Management Plan (C4.4), OHS implementation (C4.7),			
		Environmental Management System (P5), Continual			
		Improvement (P8).			
		Document Review (Terawan POM):			$\checkmark$
		RSPO P&C Compliance with laws and regulations (P2),			
		Social Impact Assessment (P6)			
Thursday,	08.00 - 09.00	Verification and Clarification on	$\checkmark$		
31/08/2017		Document Review (RSPO Manager):			
		General information, time bound plan, partial certification			
		verification.			
		Document Review (Training Center):			
		Training program, Training record for each worker, etc.			
		Document Review (Health and Safety):		$\checkmark$	
		Health and safety policy, health and safety program, health			
		and safety monitoring, accident record, LTI monitoring,			
		health and safety training, etc.			
		Document Review (General Manager Office):			$\checkmark$
		Legality of the land, land compensation, worker salary			
		payment, social-economic and other company policies,			
		community development, continuous improvement, etc.			
	09.00 - 10.00	Closing Meeting	$\checkmark$	$\checkmark$	$\checkmark$
	10.00 - 12.00	Travel PT. Agro Indomas (Central Kalimantan) to Sampit	$\checkmark$	$\checkmark$	
	13.00 - 16.00	Flying Sampit to Jakarta		$\checkmark$	$\checkmark$

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## **Appendix E: Stakeholders Contacted**

Internal Stakeholders	Union/Contractors/Local Communities
Workers in Teluk Ulin Estate;	Worker Union;
Workers in RIM Capital Estate;	Mr. Anang Syahwani, local contractor;
Workers in Terawan POM;	Communities of Terawan Village;
Worker Union;	Communities of Paren Village;
Company doctor;	Communities of Banua Usang Village;
Paramedic in clinic;	and Cooperative;
Gender Committee	
Government Departments	NGO
Badan Lingkungan Hidup Kabupaten Seruyan;	Orangutan Foundation Indonesia
Dinas Tenaga Kerja Kabupaten Seruyan;	LSM Duta
Kantor Pertanahan Kabupaten Seruyan;	

### Appendix F: CPO Mill Supply Chain Assessment Report (Module E - CPO Mills: Mass Balance) – Terawan POM

Requirements	Compliance
E.1 Definition	
E.1.1 Certification for CPO mills is necessary to verify the volumes of certified and uncertified FFB entering the mill and volume sales of RSPO certified producers. A mill may be taking delivery of FFB from uncertified growers,	Terawan POM has established procedure for receiving FFB certified and non certified sources in Procedure Ensuring Traceability of RSPO Certified Products SOP-PLID-MIL-RSP.ver 1/2017, dated 27 <sup>th</sup> September 2017.
in addition to those from its own certified land base. In that scenario, the mill can claim only the volume of oil palm products produced from processing of the certified FFB as MB.	Terawan POM implemented an integrated IT system to monitor the process from harvesting FFB, FFB transport and FFB processing into CPO and PK. Within the system, company has defined a block masters in the plantation to clearly identify RSPO certified blocks of estates. Mill manager verifies that all certified FFB delivered from RSPO certified estate/supply bases to be identified with IT system in the weighbridge.
	Block master of certified supply base, currently consist of: Terawan Estate, Lampasa Estate, Teluk Ulin Estate, RIM Capital Estate (company-owned plantation), Plasma Terawan Village and Plasma Bangkal Village (smallholder-fully managed by company).
	The IT system has been checked and verified against the FFB Delivery Note from certified and non-certified supply base. IT system printed out weighbridge ticket indicating "RSPO certified FFB/MB" only for FFB delivered from certified supply base.
E.2 Explanation	
E.2.1 The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill must be recorded by the CB in the public summary of the P&C certification report. This figure represents the total volume of certified palm oil product (CPO and PK) that the certified mill is allowed to deliver in a year. The actual tonnage produced should then be recorded in each subsequent annual surveillance report.	Terawan POM estimated the certified FFB, certified CPO and certified PK for 12 months as reported in RSPO public summary report. The figure from previous RSPO public summary report: FFB: 263,988 tons CPO: 58,366 tons PK: 13,741 tons The actual production: FFB: 207,691 tons CPO: 44,562 tons PK: 10,251 tons
E.2.2 The mill must also meet all registration and reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform or book and claim).	The company has registered and reported CPO and PK certified selling in in RSPO etrace system and CB also register volume of CPO and PK certified annually once the certificate issued.
	RSPO etrace registration number for Terawan POM: RSPO_PO1000002677, with ID CR24033.
E.3 Documented procedures	
E.3.1 The site shall have written procedures and/or work instructions to ensure the implementation of all	SOP Ensuring Traceability of RSPO Certified Products SOP- PLID-MIL-RSP.ver 1/2017, dated 27 <sup>th</sup> September 2017.



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<ul><li>the elements specified in these requirements. This shall include at minimum the following:</li><li>a) Complete and up to date procedures covering the implementation of all the elements in these requirements;</li><li>b) The name of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable</li></ul>	covering: Name of block certified area for each estate, segregation FFB certified and non certified, Identified FFB certified and non certified processed, Record of FFB certified and non certified received, CPO and PK Certified and non certified produced, the responsible person who is handling along supply chain, balancing stock certified and non certified products, Identified name of certified product, Type of Supply chain used, over-production, 3 monthly basis report, etc. SOP Ensuring Traceability of RSPO Certified Products SOP- PLID-MIL-RSP.ver 1/2017, dated 27 <sup>th</sup> September 2017. Based on this procedure, the responsible is PM (Plantation Manager),
requirements. This person shall be able to demonstrate awareness of the site procedures for the implementation of this standard.	MM (Mill Manager), IT Admin and Weigh-Bridge Personnel.
E.3.2 The site shall have documented procedures for receiving and processing certified and non-certified FFBs.	SOP Ensuring Traceability of RSPO Certified Products SOP- PLID-MIL-RSP.ver 1/2017, dated 27 <sup>th</sup> September 2017 stating all incoming FFB certified from blocks certified to be tagged "RSPO Certified FFB/MB" and FFB non certified as treated without any tagged. Incoming FFB certified and non certified is separated in WB system and automatically counted in system, including during process.
E.4 Purchasing and goods in	
E.4.1 The site shall verify and document the volumes of certified and non-certified FFBs received.	PT. Agro Indomas Central Kalimantan has an integrated IT system to monitor the process from harvesting FFB, FFB transport and FFB processing into CPO and PK. Within the system, company has defined a block masters y the plantation to clearly identify RSPO certified blocks of estates. Mill manager to ensure that all certified FFB delivered from RSPO certified estate/supply bases to be identified with IT system in the weighbridge. Block master of certified supply base, currently consist of: Terawan Estate, Teluk Ulin Estate, Lampasa Estate, RIM Capital Estate. The IT system has been checked and verified against the FFB Delivery Note from certified and non-certified supply base. IT system printed out weighbridge ticket indicating "RSPO certified FFB/MB" only for FFB delivered from certified supply base. From weighbridge the amount of certified and non-certified FFB will be calculated, along with the mill processing data in order to obtain mass balance figure of certified and non- certified CPO and PK.
E.4.2 The site shall inform the CB immediately if there is a projected overproduction.	In case of projected overproduction, RSPO manager will soon report to CB. Finance manager to provide quarterly production report and share to RSPO/EHS manager, GM and Sustainability Director; SOP Ensuring Traceability of RSPO Certified Products SOP- PLID-MIL-RSP.ver 1/2017, dated 27 <sup>th</sup> September 2017. Under the revised SOP, it was stated that: 1. Finance Manager of PT. Agro Indomas is responsible and authorized to implement the flow of products traceability information as documented in this SOP; 2. Finance manager to ensure all certified FFB delivered, from RSPO certified estates or plantation to be identified by JDE

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	<ul> <li>system in the weghbridge;</li> <li>3. The Finance Manager will report quarterly the total actual volumes of certified CPO and PK Production from certified mill to the traders (based in Kuala Lumpur);</li> <li>4. Trader will report quarterly to the finance manager the volume of monthly sales of RSPO credits (certificates of RSPO);</li> <li>5. After 4 months production period, if there is a projected overproduction of certified CPO and PK compared to the current year budget, Finance Manager shall immediately report formally to the RSPO Manager, who will then report the projected overproduction to the Certification Body.</li> </ul>
E.5 Record keeping	
<ul><li>E.5.1 a) The site shall record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a three-monthly basis.</li><li>(b) All volumes of palm oil and palm kernel oil that are delivered are deducted from the material accounting system according to conversion ratios stated by RSPO.</li></ul>	PT. Agro Indomsa (Central Kalimantan) has a procedure SOP Ensuring Traceability of RSPO Certified Products SOP-PLID- MIL-RSP.ver 1/2017, dated 27 <sup>th</sup> September 2017. Section D Policies – e. When there is a physical sale of RSPO certified product, the Finance Manager must check to ensure a positive balance is maintained (on a quarterly basis) between the volumes of CPO & PK produced against those delivered from the mill.
c) The site can only deliver Mass Balance sales from a positive stock. Positive stock can include product ordered for delivery within three months. However, a site is allowed to sell short.(ie product can be sold before it is in stock.)	<ul> <li>Based on document review, demonstrate record and balance all receipts of RSPO certified FFB and deliveries of RSPO certified CPO and PK on a three-monthly basis.</li> <li>Delivery of certified PK:</li> <li>Contract No.SA02XI12-10449, dated 24th November 2016, from PT. Agro Indomas, Indonesia; to Premium Vegetable Oils Sdn Bhd, Malaysia. The contract mentioned quantity 1,000 MT RSPO Mass Balance Palm Kernel.</li> <li>Total delivery of 500 MT Palm Kernel, with 50 times deliveries.</li> <li>B/L No.126/ABN/12/2016, dated 14th December 2016; shipper PT. Agro Indomas, Indonesia to Premium Vegetable Oils Sdn Bhd, Johor, Malaysia. The product RSPO Mass Balance Palm Kernel, weighed 1,002.41 MT.</li> <li>Note that this contract was shared between Sungai Purun POM (500 MT) and Terawan POM (500 MT).</li> </ul>
E.5.2 In cases where a mill outsources activities to an independent palm kernel crush, the crush still falls under the responsibility of the mill and does not need to be separately certified. The mill has to ensure that the crush is covered through a signed and enforceable agreement	No out-sourced activities within this mill.

#### Actual Tonnage Certified Palm Production - September 2016 – August 2017

Mill	Capacity	СРО	РК
Terawan POM	90 tons FFB/hour	52,491 MT	11,361 MT

#### Actual Tonnage Sales of Certified Palm Products - September 2016 – August 2017

Mill	Certified CPO Sales*	Certified PK Sales*	Remarks
Terawan POM	-	501.21 MT	RSPO PalmTrace (physical)
	24,759 MT	-	RSPO PalmTrace (book and claim)

\*) As verified during RAV, August 2017

#### Actual Tonnage Sales of Certified Palm Products (under Other Scheme) - September 2016 – August 2017

Mill	Certified CPO Sales*	Certified PK Sales*	Remarks
Terawan POM	N/A	N/A	N/A

\*) As verified during RAV, August 2017

#### Actual Tonnage Sales of Conventional Palm Products - September 2016 – August 2017

Mill	Conventional CPO Sales*	Conventional PK Sales*	Remarks
Terawan POM	24,562 MT	7,251 MT	Sold conventional

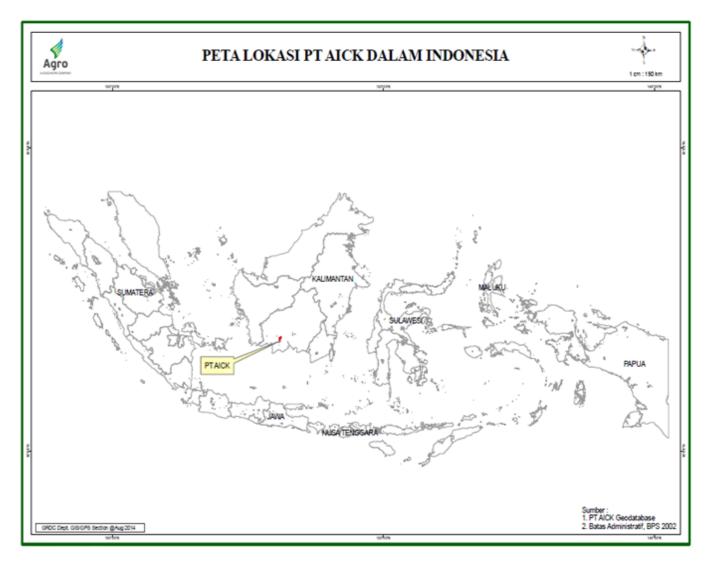
\*) As verified during RAV, August 2017

Month Certified Supply Base (from own certificate scope) (mt)					Total FFB/Month (mt)
	Terawan Estate	Lampasa Estate	Teluk Ulin Estate	RIM Capital Estate	
Sept 2016	8,397	6,087	7,715	4,689	26,888
Oct 2016	9,463	6,239	8,595	5,821	30,118
Nov 2016	6,632	7,469	8,365	3,906	26,372
Dec 2016	5,134	5,919	7,422	2,831	21,306
Jan 2017	4,588	4,424	4,187	2,604	15,803
Feb 2017	4,688	3,978	3,203	2,422	14,291
Mar 2017	5,287	4,474	3,441	2,932	16,134
Apr 2017	6,685	5,025	4,257	3,264	19,231
May 2017	7,606	6,001	5,361	4,905	23,873
Jun 2017	3,998	3,654	3,506	2,370	13,528
Jul 2017	6,349	5,846	5,610	2,844	20,649
Aug 2017	6,352	5,846	5,610	2,845	20,653
Total	75,179	64,962	67,272	41,433	262,046

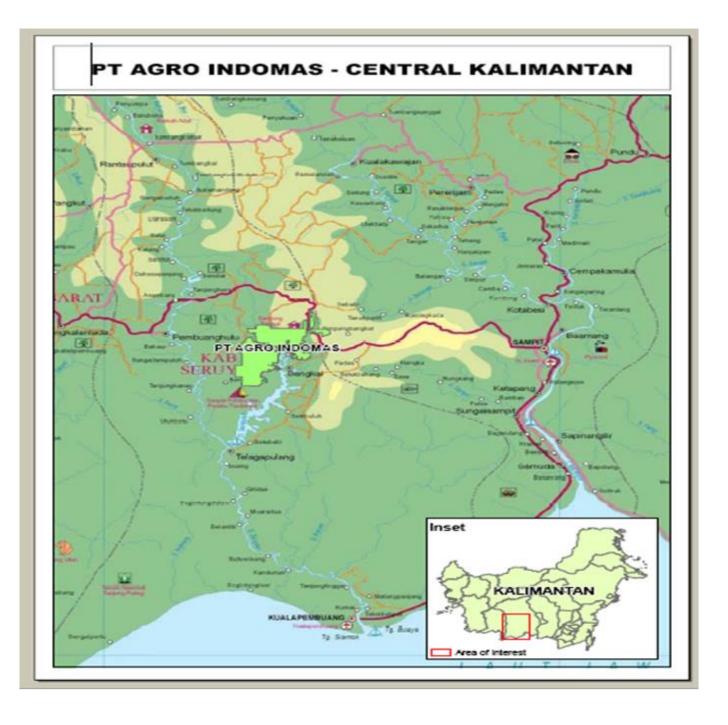
**PF441** 



## Appendix G: Location Map of Certification Unit and Supply bases



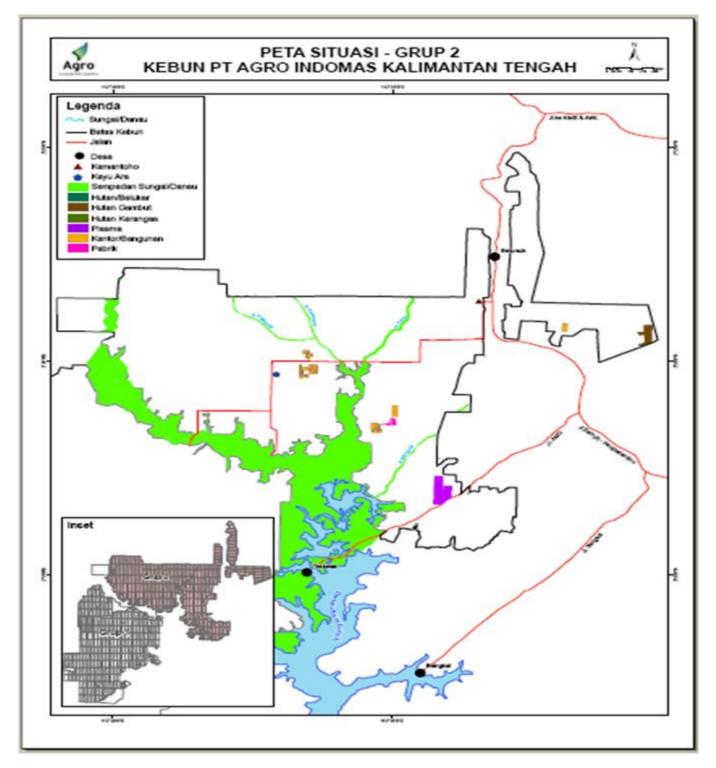




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### **Appendix H: Estate Field Map**



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### Appendix I: List of Smallholder Sampled

Nil

## **Appendix J: PalmGHG Calculation**

#### **Summary of Net GHG Emissions**

Emission per Product	tCO <sub>2</sub> e/tProduct
CPO	1.56
РК	1.56

Extraction	Percentage (%)
OER	20.15
KER	4.42

Production	Ton/year
FFB processed	196335.97
CPO processed	49139.61

Land Use	Hectare
OP planted area	16104
OP planted on peat	266.3
Conservation (forested)	1654.85
Conservation (non-	0
forested)	
Total	16104

#### **Summary of Field Emissions and Sinks**

	Own Crop		Group	
	tCO <sub>2</sub> e	tCO <sub>2</sub> e/tFFB	tCO <sub>2</sub> e	tCO <sub>2</sub> e/tFFB
Emissions				
Land conversion	89884.5	0.46	65467.78	1.6
*CO <sub>2</sub> Emissions from	10070.57	0.05	5960.04	0.15
Fertilizer				
**N <sub>2</sub> O Emissions	10754.6	0.05	7776.52	0.19
Fuel Consumption	1484.36	0.01	1568.44	0.04
Peat Oxidation	0	0	14539.98	0.36
Sinks				
Crop Sequestration	-90591.62	-0.46	-60175.35	-1.47
Conservation	-5204.89	-0.03	-9238.32	-0.23
Sequestration				
Total	16387.52	0.08	25899.09	0.63

#### Summary of Mill Emissions and Credits

	tCO <sub>2</sub> e	tCO <sub>2</sub> e/tFFB
Emissions		
POME	47808.47	0.2
Fuel Consumption	1514.26	0.01
Grid Electricity Utilisation	0	0
Credits		
Export of Grid Electricity	0	0
Sales of PKS	0	0

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Sales of EFB	0	0
Total	49322.73	0.2

#### Palm Oil Mill Effluent (POME) Treatment

Divert to compost		post	0%
Divert to anaerobic		anaerobic	100%
digestion			

### POME diverted to Anaerobic Digestion

Divert to anaerobic pond		erobic pond	100%
Divert	to	methane	0%
capture (flaring)		ng)	
Divert	to	methane	0%
capture		(electricity	
generation)			

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## Appendix K: List of Abbreviations Used

BOD CPO	Biological Oxygen Demand Crude Palm Oil
EFB	Empty Fruit Bunch
EMS	Environmental Management System
FFB	Fresh Fruit Bunch
GMP	Good Manufacturing Practice
HCV	High Conservation Value
IAV	Initial Assessment Visit
IPM	Integrated Pest Management
MSDS	Material Safety Data Sheet
O&G	Oil and Grease
РК	Palm Kernel
PPE	Personal Protective Equipment
RC	Re-Certification
RED	Renewable Energy Directive
RSPO P&C	Roundtable on Sustainable Palm Oil Principle & Criteria
SCCS	Supply Chain Certification Standard
SEIA	Social & Environmental Impact Assessment
SIA	Social Impact Assessment
SOP	Standard Operating Procedure